Group annual financial statements

The consolidated annual financial statements include all of Swiss Post's subsidiaries. They have been produced in accordance with International Financial Reporting Standards (IFRS) and meet the requirements of the Postal Organization Act.

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Consolidated income statement

| Group Income statement | | | |
|---|-------|-------------------|--------|
| CHF million | Notes | 2014 ¹ | 2015 |
| Net sales from logistics services | | 5,533 | 5,445 |
| Net sales from resale merchandise | | 553 | 515 |
| Income from financial services | 6 | 2,108 | 2,062 |
| Other operating income | 7 | 177 | 202 |
| Total operating income | 5 | 8,371 | 8,224 |
| Personnel expenses | 8, 9 | -4,108 | -4,022 |
| Resale merchandise and service expenses | 10 | -1,602 | -1,529 |
| Expenses for financial services | 6 | -415 | -266 |
| Depreciation and impairment | 24–26 | -329 | -336 |
| Other operating expenses | | -1,114 | -1,195 |
| Total operating expenses | | -7,568 | -7,348 |
| Operating profit | 5 | 803 | 876 |
| Financial income | 12 | 12 | 22 |
| Financial expenses | 13 | -57 | -69 |
| Net income from associates and joint ventures | 23 | 16 | 12 |
| Group profit before tax | | 774 | 841 |
| Income taxes | 14 | -136 | -210 |
| Group profit | | 638 | 631 |
| Group profit attributable to | | | |
| Swiss Confederation (owner) | | 638 | 631 |
| Non-controlling interests | | 0 | 0 |

1 Figures have been adjusted (see Note 2, Basis of accounting, Accounting changes).

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Consolidated statement of comprehensive income

| Group Statement of comprehensive income | | | |
|---|-------|--------|--------|
| CHF million | Notes | 2014 | 2015 |
| Group profit | | 638 | 631 |
| Other comprehensive income | | | |
| Revaluation of employee benefit obligations | | -1,344 | -1,162 |
| Change in share of other comprehensive income of associates and joint ventures | | 0 | 1 |
| Change in deferred income taxes | | 275 | 153 |
| Items not reclassifiable in the consolidated income statement, after tax | 29 | -1,069 | -1,008 |
| Change in currency translation reserves | | 7 | -25 |
| Change in share of other comprehensive income of associates and joint ventures | | 1 | 2 |
| Change in fair value reserves from available-for-sale financial assets | | 33 | 11 |
| (Gains)/losses transferred to income statement from available-for-sale financial assets | | -32 | -33 |
| Change in hedging reserves from cash flow hedges | | - 52 | 27 |
| (Gains)/losses transferred to income statement from cash flow hedges | | 43 | -23 |
| Change in deferred income taxes | | -15 | -7 |
| Reclassifiable items in consolidated income statement, after tax | 29 | - 15 | -48 |
| Total other comprehensive income | | -1,084 | -1,056 |
| Total comprehensive income | | -446 | -425 |
| Total comprehensive income attributable to | | | |
| Swiss Confederation (owner) | | -446 | -425 |
| Non-controlling interests | | 0 | 0 |

Consolidated balance sheet

| Group Balance sheet | | | |
|--|-------|------------|------------|
| CHF million | Notes | 31.12.2014 | 31.12.2015 |
| Assets | | | |
| Cash | | 1,814 | 1,491 |
| Amounts due from banks | 15 | 42,543 | 38,933 |
| Interest-bearing amounts due from customers | 15 | 696 | 563 |
| Trade accounts receivable | 15 | 1,122 | 1,081 |
| Other receivables | 15 | 911 | 948 |
| Inventories | 16 | 83 | 76 |
| Non-current assets held for sale | 17 | 1 | 0 |
| Financial assets | 18–22 | 72,833 | 72,479 |
| Interests in associates and joint ventures | 23 | 104 | 104 |
| Property, plant and equipment | 24 | 2,477 | 2,423 |
| Investment property | 25 | 180 | 227 |
| Intangible assets | 26 | 371 | 436 |
| Current income tax assets | | 0 | 0 |
| Deferred income tax assets | 14 | 1,536 | 1,566 |
| Total assets | | 124,671 | 120,327 |
| Liabilities | | | |
| Customer deposits (PostFinance) | 27 | 112,150 | 107,380 |
| Other financial liabilities | 27 | 1,739 | 1,665 |
| Trade accounts payable | | 821 | 678 |
| Other liabilities | | 804 | 776 |
| Provisions | 28 | 488 | 427 |
| Employee benefit obligations | 9 | 3,489 | 4,847 |
| Current income tax liabilities | | 21 | 20 |
| Deferred income tax liabilities | 14 | 149 | 149 |
| Total liabilities | | 119,661 | 115,942 |
| Share capital | | 1,300 | 1,300 |
| Capital reserves | | 2,279 | 2,279 |
| Retained earnings reserves | | 2,519 | 2,950 |
| Profits and losses recorded directly in other comprehensive income | | -1,089 | -2,145 |
| Equity attributable to the owner | | 5,009 | 4,384 |
| Non-controlling interests | | 1 | 1 |
| Total equity | 29 | 5,010 | 4,385 |
| | | | |
| Total equity and liabilities | | 124,671 | 120,327 |

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- Consolidated statement of changes in equity

| Group Statement of changes in equity | r | | | | Profits and losses recorded | | | |
|--|-------|------------------|---------------------|----------------------|--------------------------------|---------------------------|------------------------------|--------|
| | | | | Retained | directly in other | Equity | N | |
| CHF million | Notes | Share capital | Capital reserves | earnings reserves | comprehensive income | attributable to the owner | Non-controlling interests | Total |
| Balance as at 1.1.2014 | | 1,300 | 2,419 | 1,922 | -5 | 5,636 | 1 | 5,637 |
| Group profit | | | | 638 | | 638 | 0 | 638 |
| Other comprehensive income | 29 | | | | -1,084 | -1,084 | 0 | -1,084 |
| Total comprehensive income | | | | 638 | -1,084 | -446 | 0 | -446 |
| Dividends | 29 | | -140 | -40 | | -180 | _ | -180 |
| Payments to acquire non-controlling interests | 37 | | | -1 | | -1 | 0 | -1 |
| Total transactions with the owner | | | -140 | -41 | | -181 | 0 | -181 |
| Balance as at 31.12.2014 | | 1,300 | 2,279 | 2,519 | - 1,089 | 5,009 | 1 | 5,010 |
| Group profit | | | | 631 | | 631 | 0 | 631 |
| Other comprehensive income | 29 | | | | -1,056 | -1,056 | 0 | -1,056 |
| Total comprehensive income | | | | 631 | -1,056 | -425 | 0 | -425 |
| Dividends | 29 | | | -200 | | -200 | _ | -200 |
| Total transactions with the owner | | | | -200 | | -200 | _ | -200 |
| Balance as at 31.12.2015 | | 1,300 | 2,279 | 2,950 | -2,145 | 4,384 | 1 | 4,385 |

Consolidated cash flow statement

| Group Cash flow statement | | | |
|--|--------|--------|--------|
| CHF million | Notes | 2014 | 2015 |
| Profit before tax | | 774 | 841 |
| Interest expense/(income) (including dividends) | | -1,027 | -1,001 |
| Depreciation and impairment | 24–26 | 337 | 355 |
| Net income from associates and joint ventures | | -16 | -12 |
| Net gain on disposal of property, plant and equipment | 7, 11 | -20 | -40 |
| Net increase in provisions | | 127 | 134 |
| Other non-cash expenses/(income) | | -30 | 292 |
| Change in net current assets: | | | |
| (Increase) in receivables, inventories and other assets | | -74 | -37 |
| (Decrease) in accounts payable and other liabilities | | -1 | -161 |
| Change in items from financial services (PostFinance): | | | |
| (Increase)/decrease in amounts due from banks (term of 3 months or more) | | -262 | 376 |
| (Increase) in financial assets | | -6,092 | -79 |
| Change in customer deposits/interest-bearing amounts due from customers | | 3,072 | -4,634 |
| Change in other receivables/liabilities | | 236 | -68 |
| Interest and dividends received (financial services) | | 1,338 | 1,200 |
| Interest paid (financial services) | | -169 | -46 |
| Income taxes paid | •••••• | -118 | -110 |
| Cash flow from operating activities | | -1,925 | -2,990 |
| | | | |
| Purchases of property, plant and equipment | 24 | -320 | -279 |
| Acquisition of investment property | 25 | -64 | -47 |
| Purchases of intangible assets (excl. goodwill) | 26 | -54 | -95 |
| Purchases of subsidiaries, net of cash and cash equivalents acquired | 37 | -5 | -13 |
| Purchases of associates and joint ventures | 23 | - | -3 |
| Purchases of other financial assets | | -13 | -3 |
| Proceeds from disposal of property, plant and equipment | 24 | 35 | 59 |
| Proceeds from disposal of subsidiaries, net of cash proceeds | 37 | | 0 |
| Proceeds from disposal of associates and joint ventures | 23 | | 6 |
| Proceeds from disposal of other financial assets | | 32 | 31 |
| Interest and dividends received (excl. financial services) | | 20 | 19 |
| Cash flow from investing activities | | -369 | -325 |
| (Decrease) in other financial liabilities | | -5 | -14 |
| Interest paid | | -12 | -12 |
| Payments to acquire non-controlling interests | 37 | -1 | - |
| Dividends paid to the owner | 29 | - 180 | -200 |
| Cash flow from financing activities | | - 198 | -226 |
| Foreign exchange gains/(losses) on cash and cash equivalents | | 0 | -15 |
| Change in cash and cash equivalents | | -2,492 | -3,556 |
| Cash and cash equivalents at 1 January | | 46,472 | 43,980 |
| Cash and cash equivalents at 31 December | | 43,980 | 40,424 |
| Cash and cash equivalents include: | | | |
| Cash | | 1,814 | 1,491 |
| Amounts due from banks with an original term of less than 3 months | 15 | 42,166 | 38,933 |

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Notes

1 | Business activities

Swiss Post Ltd is a company limited by shares subject to a special statutory regime with its head office in Berne and is wholly owned by the Swiss Confederation. Swiss Post Ltd and its subsidiaries (hereinafter referred to as Swiss Post) provide logistics and financial services both in Switzerland and abroad (see Note 5, Segment information).

2 | Basis of accounting

The consolidated annual financial statements comprise the annual financial statements of Swiss Post Ltd and its subsidiaries. They have been prepared in accordance with International Financial Reporting Standards (hereinafter referred to as IFRSs) and also comply with the Postal Organization Act.

The consolidated annual financial statements have been prepared under the historical cost convention. Exceptions to this rule are described in the accounting policies set out below. For instance, derivative financial instruments and financial assets held for trading, designated at fair value and classified as "available for sale" are recognized at fair value.

To take account of the characteristics of the financial services and their importance for Swiss Post, the result from financial services is shown separately in Note 6, Net income from financial services. Furthermore, the balance sheet is not broken down into current and non-current items, but structured according to descending liquidity. Financial income and expenses from financial services and the underlying cash flows are shown as operating income, expenses or cash flows. Financial income and expenses from other Group units are disclosed in the non-operating financial result (excluding financial services) and the relevant cash flows as investment or financing transactions.

Revised and new International Financial Reporting Standards (IFRSs)

Since 1 January 2015, Swiss Post has applied various changes to the existing IFRSs and interpretations, which have no material impact on the result or financial situation of the Group.

| Standard | Title | Valid from |
|----------------------|---|------------|
| Amendments to IAS 19 | Defined Benefit Plans: Employee Contributions | 1.7.2014 |
| Miscellaneous | Annual improvements to IFRSs, 2010–2012 Cycle | 1.7.2014 |
| Miscellaneous | Annual improvements to IFRSs, 2011–2013 Cycle | 1.7.2014 |

| Standard | Title | Valid from 1.1.2016 | |
|---|---|------------------------|--|
| IFRS 14 | Regulatory Deferral Accounts | | |
| Amendments to IFRS 11 | Accounting for Acquisitions of Interests in Joint Operations | 1.1.2016 | |
| Amendments to IAS 16/IAS 38 | Clarification of Acceptable Methods of Depreciation and Amortization | 1.1.2016 | |
| Amendments to IAS 16/IAS 41 | Bearer Plants | 1.1.2016 | |
| Amendments to IAS 27 | Equity Method in Separate Financial Statements | 1.1.2016 | |
| Amendments to IAS 1 | Disclosure initiative | 1.1.2016 | |
| Amendments to IFRS 10/IFRS 12/IAS 28 | Investment Entities: Applying the Consolidation Exception | 1.1.2016 | |
| Miscellaneous | Annual improvements to IFRSs, 2012–2014 Cycle | 1.1.2016 | |
| IFRS 9 | Financial Instruments | 1.1.2018 | |
| IFRS 15 | Revenue from Contracts with Customers | 1.1.2018 | |

Certain new IFRSs or supplements thereto enter into force for financial years beginning on or after 1 January 2016:

Swiss Post will not be applying the specified standards ahead of schedule. Hence, this consolidated financial reporting does not contain any further effects resulting from these changes. The new standards due to come into force on 1 January 2018 regarding Revenue from Contracts with Customers and Financial Instruments will have an impact on Swiss Post's financial reporting. The changes are currently being analysed.

Accounting changes

Change in the recognition method for commission expenses and income

PostFinance changed the recognition method for commission expenses and income in the second quarter of 2015. Commission expenses and income from the private customer lending business are now recognized on a net basis. The aim of this change is to take the ordinary course of business into account more closely in future disclosures, as PostFinance Ltd acts merely as an intermediary and is therefore not exposed to any risks in relation to this business. The following table gives an overview of the impact of the restatement directly in equity.

| Income statement | | | |
|-----------------------------------|----------|------------|----------|
| 1.1. to 31.12.2014 CHF million | Reported | Adjustment | Adjusted |
| Income from financial services | 2,194 | -86 | 2,108 |
| Expenses for financial services | -501 | 86 | -415 |

Significant events and transactions

The "Other non-cash expenses/(income)" item in the cash flow statement of 292 million francs essentially consists of unrealized currency effects on PostFinance's financial assets recognized in profit or loss (272 million francs).

A net book loss due to the adjustment of the technical interest rate and the reduction in the conversion rate at the Swiss Post pension fund, together with the associated funding by Swiss Post, led to a 33 million franc increase in employee benefit expenses (see Note 9, Staff pension plan).

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3 | Consolidation methods and accounting policies

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The consolidated annual financial statements of Swiss Post comprise Swiss Post Ltd and all the companies over which Swiss Post has direct or indirect control. Control means that Swiss Post is exposed to variable economic results as a result of its commitment to a company, or has rights in a company and is able to influence the latter's economic results through its decision-making power over it. Swiss Post has decision-making power if, on account of its rights in a company, it currently has the ability to determine the significant activities of the company, i.e. the activities that have a considerable impact on the latter's economic results. This is generally the case if Swiss Post holds over 50 percent of the voting rights or potentially exercisable voting rights, whether directly or indirectly. These companies are fully consolidated. The consolidated financial statements are based on the separate financial statements of Swiss Post Ltd and the subsidiaries, which are prepared in accordance with uniform principles as at a uniform reporting date.

All intra-Group receivables, liabilities, income and expenses from intra-Group transactions and unrealized inter-company profits are eliminated on consolidation. Non-controlling (minority) interests in the equity of consolidated companies are presented as a separate item within equity. Non-controlling interests in Group profit or loss are presented within the consolidated income statement / statement of comprehensive income.

Interests in associates where Swiss Post has 20 to 50 percent of the voting rights and/or significant influence but which it does not control are not consolidated, but accounted for using the equity method and reported under "Interests in associates". Joint ventures with 50 percent of the voting rights which Swiss Post holds together with a third party are recognized and disclosed by the same method. Under the equity method, the interest's value is calculated based on the acquisition cost, subsequently adjusted to take into account any changes in Swiss Post's share of the company's net assets. Material holdings and transactions with these companies are posted separately as items with associates and joint ventures. Interests under 20 percent are presented as available-for-sale financial assets.

Companies acquired during the reporting period are included in the consolidated annual financial statements from the date on which Swiss Post assumed control. Companies that are sold are included until the date on which control is lost, which is usually the date of sale. Proceeds from the disposal of subsidiaries, associates and joint ventures are recorded in the financial result.

Please see Note 36 (Consolidated Group) for an overview of Swiss Post subsidiaries, associates and joint ventures.

Currency translation

The consolidated annual financial statements of Swiss Post are presented in Swiss francs (CHF).

Transactions in foreign currencies are translated at the daily rate ruling at the transaction date. At the end of the reporting period, monetary assets and liabilities in foreign currencies are translated at the closing rate. Non-monetary assets classified as available-for-sale financial assets are measured at fair value, and the unrealized foreign exchange gain or loss is recognized directly in other comprehensive income.

Assets and liabilities in balance sheets of fully consolidated companies that have been prepared in a foreign currency are translated into Swiss francs at the rate applicable on the balance sheet date. The income statement, cash flow statement and other transactions are translated at the average rate for the reporting period. Translation differences arising from the translation of balance sheets and statements of comprehensive income of foreign subsidiaries are recognized directly in other comprehensive income.

Recognition of income

Income is recognized if it is clear that the economic benefits associated with the transaction will flow to Swiss Post and those benefits can be measured reliably.

Income from logistics services is recognized after sales deductions at the time the service is provided. A non-material proportion of this income consists of revenue from the leasing of vehicles. Income from the sale of products is recognized in the income statement if the risks and rewards incidental to ownership of the products have been transferred to the purchaser. Swiss Post receives compensation from the Swiss Confederation and from cantons and municipalities for public passenger transport services.

Commission and service income from financial services is recognized on an accrual basis. Interest income on financial assets and interest expenses for customer deposits are accounted for using the accrual-based accounting principle. The effective interest method is used for interest earned on held-to-maturity and available-for-sale fixed-interest financial assets.

Cash

Cash includes cash holdings in Swiss francs and foreign currencies as well as asset-side cash in transit (cash payments made at post offices which have not yet been credited to the PostFinance account held at the Swiss National Bank). Cash holdings are measured at face value.

Financial receivables

Amounts due from banks and interest-bearing amounts due from customers (technically overdrawn postal accounts) are measured at amortized cost using the effective interest method, which usually corresponds to the face value. If there are specific doubts as to a debtor's creditworthiness, an appropriate impairment loss is recognized. Individual impairment losses are charged to a separate allowance account. The receivable is definitively derecognized once there are firm indications that it is no longer recoverable. In addition to individual impairment losses for specifically identified default risks, portfolio impairment losses based on statistical analyses of the historical risk of loss are also recognized following the indication of impairment.

Trade accounts receivable and other receivables

Trade accounts receivable and other receivables are recognized at amortized cost, which usually corresponds to the face value, minus an impairment loss (provision for default risk) for expected defaults on receivables. Individual impairment losses are charged to a separate allowance account. The receivable is definitively derecognized once there are firm indications that it is no longer recoverable. In addition to individual impairment losses for specifically identified risks of loss, portfolio impairment losses based on statistical analyses of the historical risk of loss are also recognized following the indication of impairment.

Inventories

Inventories comprise resale merchandise, work in progress and finished goods, fuel, and operating, working and production materials. They are measured according to the weighted average cost method or at the lower net realizable value. Impairment losses are recognized for inventories that are not easily marketable.

Financial assets

Financial assets acquired primarily with the aim of achieving short-term gains by making targeted use of fluctuations in market prices are recognized as financial assets at fair value. They are classified as "at fair value through profit or loss, held for trading" or "at fair value through profit or loss, designated". Fair value changes in this category are recognized in the income statement. Interest or dividend income from investments "at fair value through profit or loss, held for trading" or "at fair value through profit or loss, designated" is presented as a separate item in the Notes.

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Financial assets with a fixed term to maturity, where Swiss Post has the positive intent and ability to hold them to maturity, are classified as "held to maturity" and recognized at amortized cost using the effective interest method. The effective interest method spreads the difference between cost and the repayment amount (premium /discount) over the term of the asset in question using the present value method. This results in a constant rate of interest until maturity.

Other financial assets which are held for an indefinite period and can be sold at any time for liquidity reasons or in response to new market conditions are classified as "available for sale" and recognized at their fair value. Unrealized gains and losses are recognized directly in equity under "Fair value reserves from financial assets" and are transferred to the income statement only when the financial asset is sold or if an impairment loss is recognized. Currency translation differences on financial assets classified as available for sale are recognized in profit or loss in the case of monetary financial instruments, and are recognized in equity in the case of non-monetary financial instruments.

Loans granted by Swiss Post are recognized at amortized cost. Financial assets are entered in the balance sheet on the trade date.

Swiss Post checks its current financial assets on a regular basis for any indications of impairment. Here it looks in particular to general market developments and the estimates of rating agencies and banks recognized by FINMA. If there are indications that an asset is impaired, the recoverable amount is calculated. The recoverable amount of interest-bearing assets and loans is the present value of expected future cash flows from interest payments and repayments. The present value of held-to-maturity investments and loans is calculated on the basis of the original effective rate of interest of the financial assets in question. If the recoverable amount is less than the carrying amount of a financial asset, the difference is recognized in profit or loss as an impairment. If an impairment is to be recognized on an available-for-sale financial asset, the cumulative net loss on this asset recognized directly in equity is reclassified from equity to profit or loss. If the fair value of an interest-bearing investment such as a bond is less than the carrying amount solely due to a change in market interest rates, no impairment charge is recognized provided the issuer's credit standing is considered to be good. In this case, the change in the fair value of financial assets classified as available for sale is recognized directly in other comprehensive income.

Impairment losses are recognized for equity instruments in the available-for-sale category if a significant (i.e. fall of 20 percent on the original purchase price) or prolonged (i.e. lasting nine months) reduction in fair value is identified. No reversals of impairment losses are recognized in profit or loss until the assets' disposal; in this case, positive changes in value are recognized directly in equity in other comprehensive income.

Individual impairment losses on held-to-maturity financial assets and loans are charged to a separate allowance account. The financial asset is definitively derecognized once there are firm indications that it is no longer recoverable. In addition to the individual impairment losses mentioned above, a portfolio impairment loss based on the statistical analysis of historical loss is measured and recognized for the remaining portfolio.

Derivative financial instruments

Derivative financial instruments are used mainly to hedge currency and interest rate risks and to a small extent for trading.

Hedge accounting is applied if derivative financial instruments are effective in offsetting changes in fair value or cash flows attributable to the hedged items. The effectiveness of these hedges is reviewed every six months.

Fair value hedges are used to hedge exposure to changes in fair value of an asset or liability. Changes in the fair value of both the hedging instrument and the hedged item are recognized in the income statement in the result from trading activities.

Cash flow hedges are used to hedge anticipated future transactions. Changes in value to the extent a hedge is effective are recognized in other comprehensive income, while changes in value to the extent a hedge is ineffective are recognized in profit or loss in the result from trading activities. As soon as the hedged item has been recognized in profit or loss, the cumulated changes in fair value recorded in other comprehensive income are stated in the result from trading activities.

Derivatives which are not accounted for under the hedge accounting rules or which do not meet the conditions to qualify for hedge accounting are treated as instruments held for trading.

Derivative financial instruments acquired for trading purposes are recognized at fair value when the transaction is concluded and are subsequently measured at fair value. Changes in the fair value of instruments held for trading are recognized in profit or loss.

Fair value

Fair value is the price that would normally be received for the sale of an asset or that would have to be paid to transfer a debt in a standard transaction between market stakeholders on the measurement date. It is assumed that the transaction takes place on the main market or, if the latter is not available, on the most advantageous market. The fair value of a liability reflects non-performance risk.

The fair values of financial instruments are determined on the basis of stock market prices and valuation techniques (present value method, etc.). In the case of listed financial instruments, the fair values correspond to the market prices. In the case of unlisted monetary financial instruments, the fair values are determined by discounting the cash flows using the current interest rate applicable to instruments with the same maturity.

Repurchase, reverse repurchase and securities lending transactions

Cash outflows arising from reverse repurchase transactions are presented as amounts due from banks. Financial assets obtained from transactions as collateral are not recognized in the balance sheet. Transactions are recognized in the balance sheet at the settlement date. Interest income from reverse repurchase transactions is accounted for using the accrual-based accounting principle.

Financial assets transferred as collateral as part of repurchase transactions continue to be recognized in the balance sheet under "Financial assets". The cash inflow is reported under "Other financial liabilities". Interest expenses from repurchase transactions are accounted for using the accrual-based accounting principle.

In respect of securities lending and borrowing, Swiss Post engages in securities lending only. The loaned financial instruments continue to be recognized in the balance sheet as financial assets.

Securities cover for repurchase, reverse repurchase and securities lending transactions is recognized on a daily basis at current fair values.

Investment property

Investment property comprises land and buildings, or parts of buildings, or both, held by the owner or by the lessee under a finance lease to earn rentals or for capital appreciation or both. This also includes facilities under construction, which are built as investment property for future use.

Investment property is valued at its acquisition or production cost on entry. The transaction costs are included in the initial valuation.

According to the initial approach, investment property in Swiss Post Group is measured and recognized at its acquisition or production cost less the accumulated amortization and accumulated impairment losses.

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The investment property is depreciated on a straight-line basis in accordance with the estimated useful life (unlimited for plots of land and 20-60 years for operating properties in line with their useful life). Facilities under construction are not depreciated.

Expenses for the replacement, renovation or refurbishment of an investment property or a component thereof are capitalized as replacement investments. Maintenance costs are not capitalized. Such costs are recognized directly in the income statement.

Transfers to or from the stock of investment property are made if there is a corresponding change of use.

Property, plant and equipment

Property, plant and equipment are recognized in the balance sheet at cost less cumulative depreciation. Depreciation is accounted for on a straight-line basis in line with the estimated useful life, as follows:

| Estimated useful life of items of property, plant and equipn | nent |
|--|-------------|
| Plots of land | indefinite |
| Operating property | 20–60 years |
| Equipment | 3–20 years |
| Machinery | 3–15 years |
| IT equipment | 3-10 years |
| Furniture | 3–20 years |
| Railroad rolling stock | 10–30 years |
| Other vehicles | 3–15 years |

Capitalized tenant fit-outs and installations in rented premises are depreciated over the estimated useful life or the duration of the rental agreement, if shorter. The components of property, plant and equipment that have different useful lives are recognized and depreciated separately. The useful lives of property, plant and equipment are reviewed on an annual basis.

Major renovations and other costs that add value are capitalized and depreciated over their estimated useful lives. Costs for repairs and maintenance are recognized as expenses. Borrowing costs for assets under construction are capitalized.

Leases

Lease agreements for properties, installations, other items of property, plant and equipment and vehicles where Swiss Post substantially assumes all risks and rewards incidental to ownership are treated as finance leases. At inception of the lease, the asset and liability under a finance lease are recognized at the lower of the fair value of the leased asset and the present value of the minimum lease payments. Each lease payment is broken down into amortization and interest expense components. The amortization component is deducted from the recognized lease obligation.

The other lease agreements where Swiss Post is either the lessee or the lessor are recognized as operating leases. The lease payments are recognized in the income statement over the term of the lease.

In classifying long-term property leases, land and building elements are assessed separately. Subject to certain conditions, land and buildings are accounted for as finance leases.

Intangible assets

In the event of a business combination, the identifiable assets, liabilities and any non-controlling interest in the acquiree are recognized and measured at fair value in applying the acquisition method. Any excess over the purchase price is recognized as goodwill at cost less impairment.

Additions of intangible assets not acquired through business combinations are recognized at cost and written down on a straight-line basis over the period of their useful life. The estimated useful lives of intangible assets are reviewed on a regular basis and are usually less than ten years.

Impairment losses (property, plant and equipment and intangible assets)

Items of property, plant and equipment and intangible assets (excluding goodwill) are checked regularly to determine if there are signs of impairment. If this is the case, the carrying amount is compared with the recoverable amount (the higher of fair value less costs to sell and value in use). If the carrying amount of an asset exceeds its recoverable amount, an impairment loss equal to the difference between the carrying amount and the recoverable amount is recognized in profit or loss. The recoverable amount of goodwill is reviewed at least annually.

Customer deposits (PostFinance)

Customer deposits held with PostFinance in postal, savings and investment accounts, medium-term notes and money market investments are measured at amortized cost, which usually corresponds to the face value. No differentiation per depositor (non-banks and banks) is implemented in the existing position.

Other financial liabilities

Other financial liabilities comprise amounts due to banks (excluding amounts due to banks in postal, savings and investment accounts, medium-term notes and money market investments), which are measured at amortized cost, derivative financial instruments measured at fair value and other financial liabilities. Other financial liabilities consist of finance lease obligations, repurchase transactions and other liabilities (private placement). Other liabilities are measured at amortized cost.

Provisions

Provisions are recognized provided that, at the date of their recognition, a past event has resulted in a present obligation and a cash outflow is probable and can be measured reliably.

Restructuring provisions are recognized only upon presentation of a detailed plan and following the necessary communication.

Swiss Post bears a number of risks itself in accordance with the principle of self-insurance. Provisions are recognized for expected expenses arising from claims incurred that are not insured externally.

Employee benefit obligations

Most of the employees are insured with the Swiss Post pension fund, a defined benefit plan in accordance with IAS 19. In line with statutory provisions, the plan covers risks resulting from the economic consequences of old age, disability and death. Service cost and obligations arising from the pension plan are calculated annually using the projected unit credit method. The service years worked by employees as at the end of the reporting period are taken into account, and assumptions, amongst other things, are made as to future salary trends. The amount to be recognized in the balance sheet as an obligation or asset corresponds to the present value of the defined employee benefit obligation (insurance cover as stipulated by IAS 19 for active contributors and pensioners calculated in accordance with the projected unit credit method), less benefit plan assets at fair value (Swiss Post pension fund assets apportioned on the basis of insurance cover for active contributors and pensioners).

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Employee benefit entitlements acquired (current service cost), past service cost, gains and losses from plan settlements and net interest income are recognized directly in the income statement. Actuarial gains and losses from employee benefit obligations, income from plan assets (excluding interest income) and changes in the effects of asset ceiling regulations (excluding net interest income) are recognized in other comprehensive income.

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For the other pension plans, transferred employer contributions are charged to the income statement in accordance with the rules for defined contribution plans.

Provisions for other long-term employee benefits (loyalty bonuses for long years of service) and staff vouchers for retired employees are determined in the same way as the provisions for sabbaticals taken by senior management and top management using the projected unit credit method. Past service cost, net interest income and remeasurements are recognized directly in the income statement.

Income taxes

In accordance with Article 10 of the Postal Organization Act (POA), Swiss Post Ltd is taxed as a private corporation. Profit earned by Swiss and foreign subsidiaries is subject to tax at the regular rates applicable in the country in question.

Deferred income taxes are determined for Swiss Post and its subsidiaries on the basis of current or expected national tax rates. Deferred income taxes take into account the income tax-related implications of temporary differences between assets and liabilities in the consolidated financial statements and their tax base (balance sheet liability method). Tax loss carryforwards are taken into account in calculating deferred taxes only to the extent that it is probable that sufficient taxable profits will be generated in future, against which these can be offset.

Non-current assets held for sale

Non-current assets (e.g. property, plant and equipment and intangible assets) or groups of assets (e.g. an entire operation) are classified as "held for sale" if their carrying amount is to be realized first and foremost through a sale and not through continued use and Swiss Post intends to dispose of them. Non-current assets held for sale are measured at the lower of their carrying amount or fair value less costs to sell and no longer depreciated.

4 | Estimation uncertainty and management's judgement

Preparation of the consolidated financial statements requires the use of estimates and assumptions. Although these estimates and assumptions were based on Executive Management's best knowledge of current events and possible future actions on the part of Swiss Post Group, actual results may ultimately differ from these estimates. The assumptions and estimates with the greatest risk of causing a material adjustment to the carrying amount of an asset or liability within the next financial year are explained below.

Those accounting policies that may have a material impact on the consolidated annual financial statements as a result of Executive Management's judgements are also explained.

Estimation uncertainty in applying accounting policies

Useful lives of property, plant and equipment

The useful lives of property, plant and equipment (carrying amount as at 31 December 2015: 2,423 million francs) are defined on the basis of current technical conditions and past experience. However, as a result of technological change and market conditions, actual useful lives may differ from those originally defined. In the event of differences compared with the useful lives originally defined, these are adjusted. In the event of technical obsolescence, the assets are also depreciated or sold.

Employee benefit obligations

Employee benefit expenses and employee benefit obligations (carrying amount as at 31 December 2015: 4,847 million francs) are calculated annually using the projected unit credit method. The calculations are based on various actuarial assumptions such as expected salary and pension trends or the discount rate for pension benefit obligations.

Fair values of financial instruments

Fair values of financial assets (carrying amount as at 31 December 2015: 72,479 million francs) that are not traded publicly on a stock exchange are measured using recognized estimation methods. This requires making assumptions based on observable market information. The discounted cash flow method is used to determine the fair value of some unlisted available-for-sale financial assets. The discounted cash flows are calculated on the basis of Bloomberg yield curves, taking the relevant parameters (rating, maturity, etc.) into account.

Goodwill

The discounted cash flow method is used annually to determine the recoverable amount of goodwill items (carrying amount as at 31 December 2015: 238 million francs). The parameters reflect specific assumptions for each country and cash-generating unit. The cash flows used in the calculations are based on the strategic financial planning for the next two to five years and a residual value. This does not include any growth component.

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Management's judgement used in applying accounting policies

Held to maturity financial assets

Financial assets with a fixed maturity which Swiss Post intends and is able to hold to maturity are classified as "held to maturity". If Swiss Post does not manage to hold these investments to maturity, all investments assigned to this category must be reclassified as "available for sale". As a result, they would no longer be measured at amortized cost but at fair value.

Impairment of available-for-sale and held-to-maturity financial assets and loans

In order to determine whether there is evidence of impairment, Swiss Post follows the guidance set out in IAS 39 Financial Instruments: Recognition and Measurement. In measuring impairment, the management takes into account various factors such as maturity, sector, outlook, technological conditions, etc.

5 | Segment information

Principles

The operating segments were determined based on the organizational units for which information is reported to the management of the Group. In doing so, no operating segments were aggregated. Transactions between the segments are based on a range of services and a transfer pricing concept. Transfer prices are calculated on the basis of commercial criteria. For information on the composition of segment assets, please see the separate section "Composition of segment assets and liabilities".

Note 36 (Consolidated Group) shows the segments to which Swiss Post and its subsidiaries have been assigned.

Segmentation

| Segmentation | Description |
|----------------------------|---|
| Communication market | |
| PostMail | Services relating to addressed letters, newspapers, unaddressed items (domestic, import and export) |
| Swiss Post Solutions | Document solutions and postal-related business process outsourcing solutions in Switzerland and internationally |
| Post Offices & Sales | Sales channel for postal products/services and additionally for third-party products for private customers and small and medium-sized enterprises. |
| Logistics market | |
| PostLogistics | Parcels, express services and logistics solutions within Switzerland and abroad |
| Financial services market | |
| PostFinance | Payments, savings, investments, retirement planning and financing in Switzerland as well as international payment transactions |
| Passenger transport market | |
| PostBus | Regional, municipal and urban transport, as well as system services in Switzerland and in selected countries abroad |
| Other | Units that cannot be assigned to the segments such as service (Real Estate, Infor- mation Technology) and management units (incl. HR, Finance and Communication) |
| Consolidation | Effects of intra-Group elimination |

Geographical information

Geographical information is disclosed as follows. Information is presented, firstly, according to the location of the revenue-generating subsidiary (Europe, Americas, Asia) and, secondly, according to the location at which the revenue was generated (Switzerland or "International and cross-border"). The "International and cross-border" segment includes revenue from all foreign subsidiaries.

Statutory mandates

Statutory mandates require Swiss Post to provide a universal service comprising postal services and payment transaction services. Pricing is not at Swiss Post's discretion. The Federal Council sets upper price limits for the reserved service (monopoly). The price regulator can also monitor the prices of most products and services at any time, both within and outside the universal service, owing to Swiss Post's dominant position in the market. The reserved service (monopoly) consists of addressed domestic letters and letters from abroad weighing up to 50 grams. It is provided by the PostMail and Post Offices & Sales segments.

The monopoly limit was lowered to 100 grams on 1 April 2006 and to 50 grams on 1 July 2009. Swiss Post can thus continue to ensure a high-quality universal service at affordable prices. By providing a universal postal service, it is helping to strengthen the public service in Switzerland.

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PostBus received compensation of 176 million francs from the Swiss Confederation (previous year: 175 million francs), 191 million francs from cantons (previous year: 182 million francs) and 7 million francs from municipalities (previous year: 7 million francs) for providing legally required public passenger transport services. This compensation is included in net sales from logistics services.

Composition of segment assets and liabilities

If possible, the assets and liabilities resulting from a segment's operating activities are assigned to the appropriate segments. As the PostFinance segment result includes financial income and expenses relating to operations, the corresponding interest-bearing assets and liabilities are accounted for in the segment's assets and liabilities.

The "Other" column mainly includes the following items in the segment's assets and liabilities:

- the carrying amounts of properties managed centrally by Post CH Ltd and Post Real Estate Ltd employee benefit obligations

Unallocated assets and liabilities comprise non-operational assets (principally deferred tax assets and loans to PostBus operators) and non-operational liabilities (mainly other financial liabilities and deferred tax liabilities).

Changes in segment assets and liabilities

In comparison with 31 December 2014, the segment assets of PostFinance decreased by 4,295 million francs, particularly with regard to receivables. The decrease was mainly due to lower customer deposits. Liabilities in the "Other" segment were up 656 million francs in relation to 31 December 2014, mainly as a result of higher employee benefit obligations.

More information

Non-cash income and expenses primarily include those incurred in recognizing and reversing provisions without affecting cash.

Results by business segment and region

| Result by business segment | | | | Dt. | | | | | | |
|--|-----------|----------|-------------------------|----------------------------|--------------------|-------------------------------|----------------------|--------------------|--------------------|---------|
| Up to or as at 31.12.2014 CHF million | Notes | PostMail | Swiss Post Solutions | Post Offices & Sales | Post- Logistics | Post- Finance ³ | PostBus ⁴ | Other ⁵ | Conso- lidation | Group |
| Operating income | | | | | | | | | | |
| from customers ¹ | | 2,515 | 606 | 1,026 | 1,161 | 2,135 | 832 | 96 | | 8,371 |
| from other segments | | 372 | 53 | 637 | 401 | 40 | 3 | 790 | -2,296 | - |
| Total operating income ^{1, 2} | | 2,887 | 659 | 1,663 | 1,562 | 2,175 | 835 | 886 | -2,296 | 8,371 |
| Operating profit ² | | 334 | 12 | - 100 | 141 | 382 | 30 | 4 | | 803 |
| Net financial income | 12, 13 | | | | | | | | | -45 |
| Net income from associates and joint ventures | 23 | 3 | 0 | - | 6 | 6 | 0 | 1 | | 16 |
| Income taxes | 14 | | | | | | | | | -136 |
| Group profit | | | | | | | | | | 638 |
| Segment assets | | 739 | 463 | 542 | 646 | 118,286 | 499 | 2,787 | -1,063 | 122,899 |
| Associates and joint ventures | | 56 | 0 | - | 13 | 31 | 2 | 2 | | 104 |
| Unallocated assets ⁶ | | | | | | | | | | 1,668 |
| Total assets | | | | | | | | | | 124,671 |
| Segment liabilities | | 869 | 175 | 566 | 629 | 113,699 | 398 | 2,944 | -1,063 | 118,217 |
| Unallocated liabilities ⁶ | | | | | | | | | | 1,444 |
| Total liabilities | | | | | | | | | | 119,661 |
| Investment in property, plant and equipment, intangible assets and investment property | 24–26 | 43 | 15 | 7 | 93 | 114 | 39 | 127 | | 438 |
| Depreciation and amortization | 24–26 | 46 | 23 | 12 | 59 | 32 | 42 | 107 | | 321 |
| Impairment | 18, 24–26 | - | 7 | - | - | 92 | 1 | 0 | | 100 |
| Reversal of impairment | 18, 24–26 | - | - | - | - | - | - | - | | - |
| Other non-cash (expenses)/income | | -33 | -10 | -2 | -14 | - 59 | -32 | -314 | | -464 |
| Headcount ⁷ | | 16,979 | 7,466 | 6,508 | 5,304 | 3,466 | 2,789 | 2,169 | | 44,681 |
| | | | | | | | | | | |

Figures have been adjusted (see Note 2, Basis of accounting, Accounting changes). 1

Figures have been adjusted (see Note 2, Basis of accounting, Accounting changes).
 Operating income and operating profit by segment are reported before management, licence fees and net cost compensation.
 PostFinance Ltd also applies the Accounting rules for banks, securities dealers, financial groups and conglomerates (ARB). There are differences between the ARB and the IFRS results.
 Within regional public transport, PostBus Switzerland Ltd is subject to the DETEC ordinance on the accounting of licensed businesses (RKV). There are differences between the RKV and the IFRS results.
 Includes service units (Real Estate and Information Technology) and management units (e.g. Human Resources, Finance and Communication).

6 Unallocated assets and liabilities comprise those that essentially contribute to net financial income/expenses rather than to operating profit and are therefore not assigned to segment assets or segment liabilities. Unallocated assets and liabilities are eliminated in intra-Group transactions.
 7 The average is expressed in terms of full-time equivalents (excluding trainees).

| Result by region | | | | | | | | Interna- tional | | |
|--|-------|---------|----------|------|--------------------|---------|------------------|--------------------|--------------------|---------|
| Up to or as at 31.12.2014 CHF million | Notes | Europe | Americas | Asia | Conso- lidation | Group | Switzer- land | | Conso- lidation | Group |
| Operating income from customers ¹ | | 8,296 | 74 | 1 | | 8,371 | 7,138 | 1,233 | | 8,371 |
| Operating profit ² | | 797 | 4 | 2 | | 803 | 731 | 72 | | 803 |
| Segment assets | | 122,842 | 55 | 6 | -4 | 122,899 | 122,084 | 847 | -32 | 122,899 |
| Investment in property, plant and equipment, intangible assets and investment property | 24–26 | 438 | 0 | 0 | | 438 | 417 | 21 | | 438 |

 Figures have been adjusted (see Note 2, Basis of accounting, Accounting changes).
 Operating profit by segment is reported before management, licence fees and net cost compensation. Figures have been adjusted (see Note 2, Basis of accounting, Accounting changes).

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| Result by business segment | | | | Post | | | | | | |
|--|-----------|----------|-------------------------|----------------------------|-------------------|-------------------------------|----------------------|--------------------|--------------------|---------|
| Up to or as at 31.12.2015 CHF million | Notes | PostMail | Swiss Post Solutions | Post Offices & Sales | Post Logistics | Post- Finance ² | PostBus ³ | Other ⁴ | Conso- lidation | Group |
| Operating income | | | | | | | | | | |
| from customers | | 2,446 | 546 | 982 | 1,158 | 2,103 | 846 | 143 | | 8,224 |
| from other segments | | 374 | 63 | 619 | 394 | 40 | 3 | 798 | -2,291 | - |
| Total operating income ¹ | | 2,820 | 609 | 1,601 | 1,552 | 2,143 | 849 | 941 | -2,291 | 8,224 |
| Operating profit ¹ | | 383 | 16 | -100 | 152 | 463 | 33 | -71 | | 876 |
| Net financial income | 12, 13 | | | | | | | | | -47 |
| Net income from associates and joint ventures | 23 | 6 | 0 | - | 5 | 5 | 0 | -4 | | 12 |
| Income taxes | 14 | | | | | | | | | -210 |
| Group profit | | | | | | | | | | 631 |
| Segment assets | | 640 | 332 | 539 | 608 | 113,991 | 555 | 2,768 | -878 | 118,555 |
| Associates and joint ventures | | 55 | 0 | - | 13 | 33 | 2 | 1 | | 104 |
| Unallocated assets ⁵ | | | | | | | | | | 1,668 |
| Total assets | | | | | | | | | | 120,327 |
| Segment liabilities | | 774 | 162 | 546 | 597 | 109,198 | 504 | 3,600 | -878 | 114,503 |
| Unallocated liabilities ⁵ | | | | | | | | | | 1,439 |
| Total liabilities | | | | | | | | | | 115,942 |
| Investment in property, plant and equipment, intangible assets and investment property | 24–26 | 29 | 12 | 15 | 81 | 167 | 62 | 55 | | 421 |
| Depreciation and amortization | 24–26 | 50 | 16 | 12 | 63 | 49 | 44 | 96 | | 330 |
| Impairment | 18, 24–26 | - | 5 | - | - | 19 | 2 | - | | 26 |
| Reversal of impairment | 18, 24–26 | - | - | - | - | 25 | 0 | 0 | | 25 |
| Other non-cash (expenses)/income | | -20 | -12 | -13 | -21 | -56 | -40 | -308 | | -470 |
| Headcount ⁶ | | 16,494 | 7,177 | 6,299 | 5,219 | 3,594 | 2,939 | 2,409 | | 44,131 |

Operating income and operating profit by segment are reported before management, licence fees and net cost compensation. 1

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Operating income and operating profit by segment are reported before management, licence tees and net cost compensation. PostFinance Ltd also applies the Accounting rules for banks, securities dealers, financial groups and conglomerates (ARB). There are differences between the ARB and the IFRS results. Within regional public transport, PostBus Switzerland Ltd is subject to the DETEC ordinance on the accounting of licensed businesses (RKV). There are differences between the RKV and the IFRS results. Includes service units (Real Estate and Information Technology) and management units (e.g. Human Resources, Finance and Communication). Unallocated assets and liabilities comprise those that essentially contribute to net financial income/expenses rather than to operating profit and are therefore not assigned to segment assets or segment liabilities. Unallocated assets 5 and liabilities are eliminated in intra-Group transactions. The average is expressed in terms of full-time equivalents (excluding trainees)

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| Result by region | | | | | | | | Interna- tional | | |
|---|-------|---------|----------|------|--------------------|---------|------------------|----------------------|--------------------|---------|
| Up to or as at 31.12.2015 CHF million | Notes | Europe | Americas | Asia | Conso- lidation | Group | Switzer- land | and cross- border | Conso- lidation | Group |
| Operating income from customers | | 8,139 | 84 | 1 | | 8,224 | 7,075 | 1,149 | | 8,224 |
| Operating profit ¹ | | 871 | 3 | 2 | | 876 | 819 | 57 | | 876 |
| Segment assets | | 118,497 | 59 | 4 | -5 | 118,555 | 117,974 | 605 | -24 | 118,555 |
| Investments in property, plant and equipment, intangible assets and investment property | 24–26 | 420 | 1 | 0 | | 421 | 402 | 19 | | 421 |

1 Operating profit by segment is reported before management, licence fees and net cost compensation

6 | Net income from financial services

By presenting the net income from financial services in the following format, Swiss Post takes account of the character of these financial services. The result is broken down into individual items in line with banking practice.

PostFinance is affected by the SNB's measures and has paid negative interest on part of its sight deposit balance at the SNB since 22 January 2015. PostFinance has defined individual customer thresholds for major business customers and banks, based on their usual behaviour in relation to payment transactions. The proportion of credit that exceeds this threshold has been subject to a fee since 1 February 2015. PostFinance also introduced lower interest limits on business accounts on 1 March 2015. Expenses and income associated with these measures are recognized in commission business and are not material in nature for the 2015 financial year.

| Net income from financial services | | |
|---|--------------------|-------|
| CHF million | 2014 | 2015 |
| Interest income | | |
| Interest income on amounts due from banks | 1 | 2 |
| Interest income on securities lending and reverse repurchase transactions | 2 | 1 |
| Interest income on interest-bearing amounts due from customers | 8 | 8 |
| Interest income on financial assets | 1,209 | 1,063 |
| Dividend income on financial assets | 16 | 47 |
| Interest expense | | |
| Interest expense for customer deposits (PostFinance) | -208 | -115 |
| Interest expense for amounts due to banks | 0 | 0 |
| Interest expense on repurchase transactions | 0 | 0 |
| Net interest income | 1,028 | 1,006 |
| Impairment/reversal of impairment on financial assets | -95 | 4 |
| Net interest income, net of impairment/reversal of impairment | 933 | 1,010 |
| Commission income on lending business | 4 ¹ | 8 |
| Commission income on securities and investment business | 42 | 52 |
| Commission income on other services | 75 | 84 |
| Commission expenses | -49 ¹ | -67 |
| Net income from services | 500 | 501 |
| Net services and commission income | 572 | 578 |
| Net trading income | 146 | 184 |
| Net income from the disposal of available-for-sale financial assets | 55 | 39 |
| Losses on payment transactions | -11 | -10 |
| Other net financial income/finance costs | -2 | -5 |
| Net income from financial services | 1,693 | 1,796 |
| Shown in the consolidated income statement under: | | |
| Income from financial services | 2,108 ¹ | 2,062 |
| Expenses for financial services | -415 ¹ | -266 |

1 Figures have been adjusted (see Note 2, Basis of accounting, Accounting changes).

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7 | Other operating income

| Other operating income | | |
|--|------|------|
| CHF million | 2014 | 2015 |
| Rental income | 69 | 71 |
| Profits on the sale of property, plant and equipment | 24 | 41 |
| Other income | 84 | 90 |
| Total other operating income | 177 | 202 |

The remaining amounts consist mainly of fees for management services in public transport, sale of advertising space, military mail and charges for the collection of VAT and customs duties.

8 | Personnel expenses

Composition

| Breakdown of personnel expenses | | | |
|---------------------------------|-------|-------|-------|
| CHF million | Notes | 2014 | 2015 |
| Wages and salaries | | 3,312 | 3,148 |
| Social security benefits | | 350 | 338 |
| Employee benefit expenses | 9 | 335 | 434 |
| Other personnel expenses | | 111 | 102 |
| | | | |
| Total personnel expenses | | 4,108 | 4,022 |

Headcount

| Headcount | | |
|--|--------|--------|
| Number of employees ¹ | 2014 | 2015 |
| Employees at Swiss Post Group (excluding trainees) | 44,681 | 44,131 |
| Trainees at Swiss Post Group | 2,067 | 2,108 |

1 Average expressed in terms of full-time equivalents

9 | Staff pension plan

Swiss Post insures its employees with various pension plans in Switzerland. Plan assets are either kept separate in autonomous foundations or in collective foundations. The foundation board of the autonomous foundations is made up of an equal number of employee and employer representatives. In accordance with the law and employee benefit regulations, foundation boards have an obligation to act exclusively in the interests of the foundation and of beneficiaries (active contributors and pensioners). The employer is therefore not permitted to make decisions about benefits and financing on its own. Resolutions must be made jointly. Foundation boards are responsible for determining investment strategy, for making changes to employee benefit regulations (and insured benefits in particular) and for securing pension benefit funding.

Pension benefits are based on the insured salary plus retirement assets. On taking retirement, insurees can choose between drawing a lifetime pension, which includes a reversionary spouse's pension, or withdrawing a lump-sum capital payment. In addition to retirement benefits, employee benefits also include disability and survivors' benefits, which are calculated as a percentage of the insured salary. Insurees also have the option of buying back pension benefits to improve their retirement situation, up to the regulatory maximum amount, or of withdrawing money early to purchase their home.

When determining benefits, the minimum legal requirements regarding the Occupational Old-age, Survivors' and Disability Benefit Plan (BVG) and its regulations of execution must be taken into account. The BVG establishes the minimum salary to be insured as well as minimum retirement assets. The minimum interest rate to be applied to the minimum retirement assets is set by the Federal Council at least once every two years. In 2016, the rate was 1.25 percent (previous year: 1.75 percent).

Due to plan arrangements and the legal provisions of the BVG, the employer is exposed to actuarial risks. The principal risks are the investment risk, the inflation risk in the event of salary changes, the interest rate risk, the disability risk and the risk of longevity. Employer and employee contributions are determined by the foundation boards. The employer pays at least 50 percent of the contributions required. In the event of a shortfall, both the employer and the employee may be required to pay restructuring contributions to fill gaps in cover.

Companies in Germany (SPS Group) have corporate retirement provision based on various regulations and works agreements. There are also individual retirement solutions for senior staff. In principle, employees are entitled to receive insurance benefits on occurrence of the insured event, i.e. retirement age, disability or death. Depending on the applicable insurance regulations, lifelong pension benefits may be received or lump-sum capital payments withdrawn. Most pension benefits are financed by the employer. If an employee leaves the company before the maturity date of an insurance benefit, contingent rights to the insurance benefits are maintained in accordance with the statutory regulations.

Due to plan arrangements and the legal provisions (Occupational Pensions Act), the employer is exposed to actuarial risks. The principal risks are the risk of longevity, the risk of salary changes and the risk of inflationary adjustments to pensions.

Actuarial assumptions

The following parameters were applied in performing the calculations (weighted average):

| Actuarial assumptions made in calculating annual employee benefit exp | penses | |
|---|-------------|-------------|
| Percent | 2014 | 2015 |
| Discount rate | 2.25 | 1.25 |
| | | |
| Actuarial assumptions at 31 December | | |
| Percent | 2014 | 2015 |
| Discount rate | 1.25 | 0.75 |
| Expected change in salaries | 1.50 | 1.00 |
| Pension indexation | 0.00 | 0.00 |
| Interest on retirement assets | 2.00 | 1.25 |
| Staff turnover | 3.58 | 3.56 |
| Current average life expectancy for a man/woman aged 65 | 21/24 years | 21/24 years |
| | | |

Long-term employee benefits are shown and described under Note 28, Provisions.

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Employee benefit expenses

| Employee benefit expenses | | |
|--|------|-------------------|
| CHF million | 2014 | 2015 |
| Current service cost | 540 | 601 |
| Service cost to be recognized | 0 | 33 |
| Employee contributions | -207 | -207 |
| Administrative costs | 10 | 10 |
| Pension payments by the employer | 1 | 1 |
| Other plans, reclassifications | -9 | -4 |
| Total employee benefit expenses recognized in personnel expenses | 335 | 434 239 |
| Interest income on assets | -340 | - 198 |
| Other plans, reclassifications | -1 | -2 |
| Total net interest expense recognized in financial expenses | 39 | 39 |
| | | |

| New assessment elements entered in the statement of comprehensive income | | |
|---|-------|-------|
| CHF million | 2014 | 2015 |
| Actuarial losses | | |
| due to the adjustment of demographic assumptions | -3 | - |
| due to the adjustment of economic assumptions | 1,971 | 990 |
| due to experience adjustments | -14 | -49 |
| Income from plan assets (excluding interest income) | -610 | 221 |
| Changes in effect of asset ceiling regulation (excluding net interest income) | 0 | - |
| Total revaluation gains recorded in other comprehensive income (OCI) | 1,344 | 1,162 |
| Total employee benefit expenses | 1,718 | 1,635 |

In its meeting on 10 June 2015, the Foundation Board of the Swiss Post pension fund decided to decrease the technical interest rate, to reduce conversion rates and to provide funding, in particular for compensation measures for active contributors. The changes were implemented on 1 January 2016. The compensation measures as a result of the adjustment mentioned above led to an increase in employee benefit expenses (33 million francs) being recognized in the income statement.

Transactions between the Swiss Post pension fund foundation and Swiss Post are subject to standard market terms and conditions.

Cover status

Statement of recognized employee benefit obligations arising from material defined benefit plans, mainly from the Swiss Post pension fund foundation in Switzerland and SPS Group in Germany:

| Summary of cover status | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Present value of employee benefit obligations including assets set aside | 19,431 | 20,492 |
| Benefit plan assets at fair value | - 15,956 | -15,657 |
| Shortfall | 3,475 | 4,835 |
| Employee benefit obligations excluding assets set aside | 13 | 9 |
| Total recognized employee benefit obligations arising from defined benefit plans | 3,488 | 4,844 |
| Employee benefit obligations arising from other benefit plans | 1 | 3 |
| Total recognized employee benefit obligations | 3,489 | 4,847 |

Performance of recognized employee benefit obligations from defined benefit plans

| Performance of recognized employee benefit obligations from defined benefit plans (excluding other plans) | | |
|---|-------|-------|
| CHF million | 2014 | 2015 |
| Balance at 1 January | 2,039 | 3,488 |
| Employee benefit expenses arising from defined benefit plans | 384 | 478 |
| Revaluation gains recognized in other comprehensive income | 1,344 | 1,162 |
| Employer contributions | -284 | -284 |
| Pension payments by the employer | -1 | -1 |
| Translation differences | 0 | -1 |
| Company acquisitions, disposals or transfers | 6 | 2 |
| Balance at 31 December | 3,488 | 4,844 |
| of which: | | |
| current, i.e. payments falling due within the next twelve months | 275 | 278 |
| non-current | 3,213 | 4,566 |

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| | | | | | | | |

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Change in employee benefit obligations

| Change in employee benefit obligations | | |
|--|--------|--------|
| CHF million | 2014 | 2015 |
| Balance at 1 January | 17,354 | 19,444 |
| Current service cost | 540 | 601 |
| Interest expense arising from employee benefit obligations | 380 | 239 |
| Actuarial (gains)/losses | 1,954 | 941 |
| Plan settlements | -7 | - |
| Company acquisitions, disposals or transfers | 6 | 6 |
| Restructuring | 0 | 1 |
| Benefits paid from plan assets | -787 | -761 |
| Pension payments by the employer | -1 | -1 |
| Plan amendments ¹ | 0 | 33 |
| Transfers, reclassifications and other | 5 | - |
| Translation differences | 0 | -2 |
| Balance at 31 December | 19,444 | 20,501 |
| Employee benefit obligations including assets set aside | 19,431 | 20,492 |
| Employee benefit obligations excluding assets set aside | 13 | 9 |
| Total employee benefit obligations | 19,444 | 20,501 |

1 Plan amendment costs incurred in 2015 (see employee benefit expenses).

Change in plan assets

| Change in fair value of plan assets | | |
|---|--------|--------|
| CHF million | 2014 | 2015 |
| Balance at 1 January | 15,315 | 15,956 |
| Interest income on assets | 340 | 198 |
| Income from plan assets (excluding interest income) | 610 | -221 |
| Employee contributions | 207 | 207 |
| Employer contributions | 284 | 284 |
| Plan settlements | -7 | - |
| Benefits paid from plan assets | -787 | -761 |
| Administrative costs | -10 | -10 |
| Company acquisitions, disposals or transfers | 4 | 4 |
| Translation differences | 0 | 0 |
| Balance at 31 December | 15,956 | 15,657 |

Asset classes

| Asset allocation | | 31 | December 2014 | | 31 | December 2015 |
|---------------------------|--------|----------|---------------|--------|----------|---------------|
| CHF million | Listed | Unlisted | Total | Listed | Unlisted | Total |
| Bonds | 5,651 | 1,884 | 7,535 | 5,256 | 1,985 | 7,241 |
| Shares | 4,588 | - | 4,588 | 4,303 | - | 4,303 |
| Real estate | - | 1,481 | 1,481 | - | 1,566 | 1,566 |
| Alternative investments | 328 | 1,154 | 1,482 | 328 | 1,335 | 1,663 |
| Qualified insurance paper | - | 26 | 26 | - | 28 | 28 |
| Other financial assets | - | - | - | - | 14 | 14 |
| Cash and cash equivalents | - | 844 | 844 | - | 842 | 842 |
| Total | 10,567 | 5,389 | 15,956 | 9,887 | 5,770 | 15,657 |

The foundation board of an employee benefits institution issues investment guidelines for the investment of plan assets that include tactical asset allocation and benchmarks for comparing the results with a general investment universe. The foundation board forms an investment committee to implement the investment strategy. This committee appoints asset managers and the global custodian. Assets in pension plans are well diversified. BVG legal provisions apply regarding the diversification and security of pension plans. Real estate is not owned directly.

The foundation board carries out regular checks to ensure that the chosen investment strategy is appropriate for meeting pension benefits and that the risk budget corresponds to the demographic structure. Compliance with investment guidelines and the investment results of the investment advisor are regularly checked by the relevant employees of the Swiss Post pension fund and by an external investment controller. The efficiency and appropriateness of the investment strategy are also regularly verified by an external consulting firm.

The assets of the Swiss Post pension fund do not include any Swiss Post assets or real estate leased by Swiss Post.

Sensitivity

The effect of a 0.25 percentage point rise or fall in the underlying material actuarial assumptions on the present value of pension obligations as at 31 December 2014 and 2015:

| Sensitivity of pension obligations to changes in actuarial assumptions | ; | Resulting cha | nge in present value | | Resulting cha | nge in present value |
|--|------------------------|---------------|----------------------|------------------------|---------------|----------------------|
| CHF million | Deviation | 31.12.2014 | 31.12.2015 | Deviation | 31.12.2014 | 31.12.2015 |
| Discount rate | +0.25 percentage point | -675 | -727 | -0.25 percentage point | 723 | 780 |
| Expected change in salaries | +0.25 percentage point | 64 | 66 | -0.25 percentage point | -62 | -64 |
| Interest on retirement assets | +0.25 percentage point | 107 | 111 | -0.25 percentage point | -104 | -108 |
| Pension indexation | +0.25 percentage point | 563 | 610 | -0.25 percentage point | - | - |
| Life expectancy at age 65 | +1 year | 604 | 668 | -1 year | -612 | -675 |

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Maturity profile of the defined employee benefit obligation

The weighted average term of the defined employee benefit obligation is 16.7 years as at 31 December 2015 (previous year: 16.2 years).

More information about the timing of the nominal payment of benefits:

| Maturity of the defined employee benefit obligation | Newigel example | Nominal payment |
|---|--------------------------------|-----------------------------|
| CHF million | Nominal payment of benefits | of benefits (estimation) |
| | | |
| Contributions | | |
| 2015 | 284 | 275 |
| 2016 | | 278 |
| | | |
| | | |
| 2016 | | 902 |
| Expected future benefits 2016 2017 | | 902 |
| 2016 2017 2018 | | 913 908 |
| 2016 2017 | | 913 |
| 2016 2017 2018 | | 913 908 |

10 | Resale merchandise and service expenses

| Resale merchandise and service expenses | | |
|---|-------|-------|
| CHF million | 2014 | 2015 |
| Working materials, semi-finished and finished goods | 45 | 45 |
| Resale merchandise expenses | 466 | 434 |
| Service expenses | 161 | 151 |
| Compensation paid to PostBus operators | 305 | 304 |
| Compensation paid to forwarding companies | 345 | 338 |
| Compensation paid for international postal traffic | 160 | 121 |
| Temporary employees | 120 | 136 |
| Total resale merchandise and service expenses | 1,602 | 1,529 |

11 | Other operating expenses

| Other operating expenses | | |
|--|-------|-------|
| CHF million | 2014 | 2015 |
| Premises | 224 | 225 |
| Maintenance and repairs of property, plant and equipment | 225 | 268 |
| Energy and fuel | 64 | 53 |
| Operating materials | 83 | 85 |
| Consulting, office and administrative expenses | 202 | 225 |
| Marketing and communications | 103 | 107 |
| Loss on disposal of property, plant and equipment | 4 | 6 |
| Other expenses | 209 | 226 |
| Total other operating expenses | 1,114 | 1,195 |

12 | Financial income

| Notes | 2014 | 2015 |
|-------|------|---|
| 22 | 10 | 8 |
| | 0 | 6 |
| | 2 | 8 |
| | 12 | 22 |
| | | Notes 2014 22 10 0 2 10 2 11 12 |

Income from the financial services business is posted as "Income from financial services".

13 | Financial expenses

| Financial expenses | | | |
|---|-------|------|------|
| CHF million | Notes | 2014 | 2015 |
| Interest expense on other financial liabilities | | 12 | 12 |
| Present value adjustments to provisions | | 0 | 0 |
| Interest expense for employee benefit obligations | 9 | 39 | 39 |
| Interest charges on finance leases | 27 | 0 | 0 |
| Foreign currency losses | | 2 | 12 |
| Other financial expenses | | 4 | 6 |
| Total financial expenses | | 57 | 69 |

Expenses arising from the financial services business are recorded as "Expenses for financial services".

14 | Income taxes

| Income taxes recorded in the income statement | | |
|---|------|------|
| CHF million | 2014 | 2015 |
| Expense for current income taxes | -79 | -94 |
| Expense for deferred income taxes | -57 | -116 |
| Total expense for income taxes recorded in the income statement | -136 | -210 |

Income taxes are recorded in other comprehensive income, comprised as follows:

| Income taxes recognized in other comprehensive income | | |
|--|------|------|
| CHF million | 2014 | 2015 |
| Revaluation of employee benefit obligations | 275 | 153 |
| Fair value reserves | -17 | -6 |
| Hedging reserves | 2 | -1 |
| Other profits and losses recorded directly in other comprehensive income | 0 | 0 |
| Total income taxes recognized in other comprehensive income | 260 | 146 |

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Deferred taxes relating to balance sheet items

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| Deferred taxes relating to balance sheet items | | 31 | December 2014 | 31 December 2015 | | | |
|---|------------------------|-----------------------------|------------------------------|------------------------|-----------------------------|------------------------------|--|
| CHF million | Deferred tax assets | Deferred tax liabilities | Net assets/ (liabilities) | Deferred tax assets | Deferred tax liabilities | Net assets/ (liabilities) | |
| Financial assets | 31 | -48 | -17 | 15 | -48 | -33 | |
| Interests in subsidiaries, associates and joint ventures | 1 | -82 | -81 | 0 | -83 | -83 | |
| Property, plant and equipment | 267 | -2 | 265 | 229 | -2 | 227 | |
| Intangible assets | 429 | -3 | 426 | 346 | -3 | 343 | |
| Other liabilities | 2 | 0 | 2 | 3 | 0 | 3 | |
| Provisions | 81 | -13 | 68 | 55 | -12 | 43 | |
| Employee benefit obligations | 714 | - | 714 | 904 | - | 904 | |
| Other balance sheet items | 1 | -1 | 0 | 1 | -1 | 0 | |
| Deferred taxes arising from temporary differences | 1,526 | - 149 | 1,377 | 1,553 | - 149 | 1,404 | |
| Tax assets recognized for loss carryforwards | 10 | | 10 | 13 | | 13 | |
| Deferred tax assets/liabilities, gross | 1,536 | - 149 | 1,387 | 1,566 | - 149 | 1,417 | |
| Deferred tax assets/liabilities, prior year | -1,313 | 130 | -1,183 | -1,536 | 149 | -1,387 | |
| Changes in the composition of the Group | - 1 | 0 | - 1 | -1 | 1 | 0 | |
| Deferred taxes taken to other comprehensive income | -275 | 15 | -260 | - 153 | 7 | -146 | |
| Deferred taxes recognized in the income statement | -53 | -4 | -57 | - 124 | 8 | -116 | |

Deferred tax assets of 1,566 million francs (previous year: 1,536 million francs) are comprised mainly of temporary differences on financial assets, property, plant and equipment and intangible assets, provisions for employee benefit obligations in accordance with IAS 19 that are not accepted for tax purposes as well as other provisions and tax loss carryforwards. Deferred tax assets are recognized only for deductible temporary differences and tax loss carryforwards to the extent that it is probable that the tax income will be realized.

Deferred tax liabilities of 149 million francs (previous year: 149 million francs) are mainly the result of temporary differences between the valuations of Group assets and the tax base of financial assets and interests as well as temporary differences arising on provisions.

As at 31 December 2015, temporary differences in relation to interests amounted to 71 million francs (previous year: 75 million francs) for which no deferred tax liabilities were recognized, given that Swiss Post is able to control the reversal of temporary differences and that it is unlikely the temporary differences will be reversed in the foreseeable future.

Unused loss carryforwards

| Unused loss carryforwards | | 31 December 2014 | | | | |
|---------------------------------|------------|------------------|-------|------------|----------------|-------|
| CHF million | Recognized | Not recognized | Total | Recognized | Not recognized | Total |
| Maturing within 1 year | 5 | - | 5 | 5 | 0 | 5 |
| Maturing in 2 to 6 years | 18 | 15 | 33 | 2 | 23 | 25 |
| Maturing in more than 6 years | 17 | - | 17 | 39 | 83 | 122 |
| Total unused loss carryforwards | 40 | 15 | 55 | 46 | 106 | 152 |

Tax loss carryforwards of 106 million francs (previous year: 15 million francs) were not capitalized within Swiss Post Group, as it seems uncertain that they will be utilized in the future.

Analysis of the expense for income taxes

The following breakdown shows the reconciliation from Group profit before tax with the income tax expense accounted for. The weighted average tax rate to be applied is 13.2 percent (previous year: 13.8 percent). The 0.6 percent decrease in the Group tax rate is due to a change in the estimated tax rate for determining the expense for deferred income taxes for several subsidiaries.

| Reconciliation from Group profit before tax to expenses for income taxes accounted for | | |
|---|-------|-------|
| CHF million | 2014 | 2015 |
| Group profit before tax | 774 | 841 |
| Weighted average tax rate | 13.8% | 13.2% |
| Tax expense at weighted average tax rate | 107 | 111 |
| Reconciliation with expenses for income taxes accounted for: | | |
| Effect of change in tax status/tax rates | 5 | 68 |
| Effect of investments/impairment of goodwill | 59 | 76 |
| Effect of back taxes and tax refunds from previous years | -7 | -6 |
| Effect of change in impairment on deferred income tax assets | 0 | 1 |
| Effect of fiscally non-relevant income/expenses | -25 | -39 |
| Effect of loss carryforwards | -4 | 6 |
| Other effects | 1 | -7 |
| Expenses for income taxes accounted for | 136 | 210 |

15 | Receivables

| Receivables by type | | 3 | 1 December 2014 | 31 December 201 | | | |
|---|--------|------------|-----------------|-----------------|------------|--------|--|
| CHF million | Gross | Impairment | Net | Gross | Impairment | Net | |
| Amounts due from banks ¹ | 42,639 | -96 | 42,543 | 39,032 | -99 | 38,933 | |
| Interest-bearing amounts due from customers ¹ | 701 | -5 | 696 | 567 | -4 | 563 | |
| Trade accounts receivable | 1,134 | -12 | 1,122 | 1,091 | -10 | 1,081 | |
| Other receivables | 912 | - 1 | 911 | 949 | -1 | 948 | |
| Total receivables | 45,386 | -114 | 45,272 | 41,639 | -114 | 41,525 | |
| ¹ of which receivables from reverse repurchase transaction | | | 1,309 | | | 311 | |
| and covered by securities with a fair value of | | | 1,309 | | | 311 | |

Information on fair values can be found in Note 33, Fair value disclosures.

Amounts due from banks comprise current account balances, money market instruments and reverse repurchase transactions. (31 December 2015: 61 million francs; previous year: 909 million francs). The current accounts mainly relate to Swiss Post's international payment transactions. The money market instruments and reverse repurchase transactions arise from the management of customer deposits. Securities cover for reverse repurchase transactions is recognized on a daily basis at current fair values. In amounts due from banks, cash reserves remain high, and are mostly invested at the SNB.

Interest-bearing amounts due from customers comprise technical overdrafts on postal accounts and receivables from reverse repo transactions with insurance companies (31 December 2015: 250 million francs; previous year: 400 million francs).

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A receivable is entered during a reverse repurchase transaction. This reflects the right of Swiss Post to retain the cash deposit. Securities received as part of reverse repurchase transactions are recognized in the balance sheet only if risks and opportunities are entered into. The fair values of the securities received are monitored to provide or reclaim additional collateral, where required. See also Note 34, Transfer of financial assets.

No assets have been pledged (as collateral) for loans.

Due dates of receivables

| Receivables by due date | 31 December 2014 31 December 201 | | | | | |
|---|----------------------------------|--------------------------|-------------------------|--------|--------------------------|-------------------------|
| CHF million | Total | Due in up to 3 months | Due in over 3 months | Total | Due in up to 3 months | Due in over 3 months |
| Amounts due from banks | 42,543 | 42,166 | 377 | 38,933 | 38,933 | 0 |
| Interest-bearing amounts due from customers | 696 | 696 | - | 563 | 563 | - |
| Trade accounts receivable | 1,122 | 1,032 | 90 | 1,081 | 1,080 | 1 |
| Other receivables | 911 | 531 | 380 | 948 | 607 | 341 |
| Total receivables | 45,272 | 44,425 | 847 | 41,525 | 41,183 | 342 |

In the reporting period, interest income calculated in accordance with the effective interest method amounted to 2 million francs on amounts due from banks (previous year: one million francs) and 8 million francs on interest-bearing amounts due from customers (previous year: 8 million francs).

Trade accounts receivable and other receivables are of a short-term nature and therefore are not discounted.

Overdue receivables for which individual impairment losses are not recognized

Swiss Post writes down receivables if it expects a loss in respect of those receivables because the debtor is likely to be unable to fulfil its contractual obligations. Overdue receivables for which there are no clear indications of impairment are placed on a watchlist and monitored.

| Overdue receivables for which individual impairment losses | | | | | | | | |
|--|-----------|----------------|-----------------|-------------|-----------|----------------|-----------------|-------------|
| are not recognized | | | 31 Dec | cember 2014 | | | 31 De | cember 2015 |
| CHF million | 1–90 days | 91–180 days | 181–365 days | >1 year | 1–90 days | 91–180 days | 181–365 days | >1 year |
| Amounts due from banks | 1,149 | 165 | 211 | - | 12 | - | - | - |
| Interest-bearing amounts due from customers | 682 | 5 | 7 | 6 | 296 | 4 | 5 | 10 |
| Trade accounts receivable | 86 | 31 | 28 | 100 | 61 | 3 | 3 | 6 |
| Other receivables | 3 | 2 | 1 | 2 | 13 | 0 | 0 | 1 |
| Total receivables | 1,920 | 203 | 247 | 108 | 382 | 7 | 8 | 17 |

Receivables for which impairment losses are recognized

Outstanding receivables are checked on a regular basis by means of a risk analysis specified by the Group. Individual impairment losses on receivables are determined based on the difference between the nominal amount of the receivables and the estimated net amount recoverable.

Items that are not subject to individual value adjustments are additionally subject to a portfolio value adjustment based on statistical analyses from previous years.

| Receivables for which impairment losses | | | | | | |
|---|-------|-------------------|------------------|-------|-------------------|------------------|
| are recognized | | | 31 December 2014 | | | 31 December 2015 |
| CHF million | Gross | Impairment losses | Net | Gross | Impairment losses | Net |
| Individual impairment losses | | | | | | |
| Amounts due from banks | 99 | -96 | 3 | 100 | -99 | 1 |
| Interest-bearing amounts due from customers | 1 | - 1 | - | 1 | - 1 | - |
| Trade accounts receivable | 47 | -6 | 41 | 39 | -6 | 33 |
| Other receivables | 1 | -1 | | 1 | -1 | 0 |
| Total receivables for which individual impairment losses are recognized | 148 | - 104 | 44 | 141 | - 107 | 34 |
| Portfolio impairment losses | | | | | | |
| Interest-bearing amounts due from customers | 26 | -4 | 22 | 316 | -3 | 313 |
| Trade accounts receivable | 55 | -6 | 49 | 39 | -4 | 35 |
| Other receivables | 3 | 0 | 3 | 5 | 0 | 5 |
| Total receivables for which portfolio impairment losses are recognized | 84 | -10 | 74 | 360 | -7 | 353 |

Changes in impairment losses on receivables

| Change in impairment losses on receivables | Amounts of | due from banks | | earing amounts from customers | Trade acco | ounts receivable | 0 | ther receivables |
|--|------------------------------------|-----------------------------------|------------------------------------|-----------------------------------|------------------------------------|-----------------------------------|------------------------------------|-----------------------------------|
| CHF million | Individual impairment losses | Portfolio impairment losses | Individual impairment losses | Portfolio impairment losses | Individual impairment losses | Portfolio impairment losses | Individual impairment losses | Portfolio impairment losses |
| As at 1 January 2014 | 97 | - | 0 | 2 | 7 | 5 | 1 | 0 |
| Impairment | - | - | 1 | 2 | 0 | 1 | - | - |
| Reversal of impairment | - 1 | - | - | - | 0 | - | 0 | 0 |
| Reclassifications | - | - | - | - | 0 | 0 | - | - |
| Disposals | _ | - | - | - | -1 | - | - | - |
| Currency translation differences | - | _ | - | - | 0 | 0 | _ | - |
| As at 31 December 2014 | 96 | _ | 1 | 4 | 6 | 6 | 1 | 0 |
| Impairment | 3 | - | 0 | - | 2 | - | - | 0 |
| Reversal of impairment | - | - | - | -1 | -1 | -2 | 0 | - |
| Reclassifications | - | - | - | - | 0 | 0 | - | - |
| Disposals | - | - | - | - | -1 | - | - | - |
| Currency translation differences | - | - | - | - | 0 | 0 | - | - |
| As at 31 December 2015 | 99 | - | 1 | 3 | 6 | 4 | 1 | 0 |

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16 | Inventories

| Inventories | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Resale merchandise | 55 | 46 |
| Fuel and operating materials | 17 | 22 |
| Production materials | 9 | 7 |
| Work in progress and finished goods | 3 | 1 |
| Impairment loss for inventories which are not easily marketable | - 1 | 0 |
| Total inventories | 83 | 76 |

17 | Non-current assets held for sale

Non-current assets held for sale are no longer systematically amortized and will probably be sold within one year.

| Non-current assets held for sale | | Other property, | |
|--|--------------------|------------------------|-------|
| CHF million | Operating property | plant and equipment | Total |
| As at 1 January 2014 | | 0 | 0 |
| Additions arising from reclassifications in accordance with IFRS 5 | - | 14 | 14 |
| Disposals | - | -13 | -13 |
| As at 31 December 2014 | | 1 | 1 |
| Additions arising from reclassifications in accordance with IFRS 5 | _ | 12 | 12 |
| Disposals | _ | -13 | -13 |
| As at 31 December 2015 | _ | 0 | 0 |

Information on fair values can be found in Note 33, Fair value disclosures.

18 | Financial assets

| Financial assets | | | Device the formation | | |
|---|------------------|--------------------|-------------------------------------|---------|---------|
| CHF million | Held to maturity | Available for sale | Derivative financial instruments | Loans | Total |
| Notes | 19 | 20 | 21 | 22 | |
| As at 1 January 2014 | 50,398 | 3,879 | 95 | 12,475 | 66,847 |
| Additions | 11,186 | 1,116 | - | 25,798 | 38,100 |
| Change in value recognized in profit or loss | -110 | 117 | - | 73 | 80 |
| Change in value recognized directly in equity | - | 59 | - | - | 59 |
| Change in value of derivatives | - | - | -90 | - | -90 |
| Impairment , net | -66 | -8 | - | -18 | -92 |
| Disposals | -6,866 | -575 | - | -24,630 | -32,071 |
| As at 31 December 2014 | 54,542 | 4,588 | 5 | 13,698 | 72,833 |
| Additions | 1,008 | 5,571 | - | 14,274 | 20,853 |
| Change in value recognized in profit or loss | -297 | 12 | - | 19 | -266 |
| Change in value recognized directly in equity | _ | -34 | - | _ | -34 |
| Change in value of derivatives | - | - | 56 | - | 56 |
| Reversal of impairment/ impairment, net | 16 | -12 | - | 2 | 6 |
| Disposals | -7,582 | -233 | - | -13,154 | -20,969 |
| As at 31 December 2015 | 47,687 | 9,892 | 61 | 14,839 | 72,479 |

Financial assets classified as held to maturity and loans are measured at amortized cost.

Available-for-sale financial assets and derivative financial instruments are presented at fair value if the latter can be directly derived from prices on publicly organized or standardized markets. Items for which there are no official price quotations are measured on the basis of yield curves, risk premiums and derivatives quotations (credit default swaps).

Of the positive replacement values, 57 million francs (previous year: 2 million francs) are managed in accordance with hedge accounting requirements (see Note 21, Derivative financial instruments).

Information on fair values can be found in Note 33, Fair value disclosures.

The recoverable amount of the bonds is systematically reviewed. Investments with one of the following characteristics undergo a closer assessment:

- non-investment-grade rating (< BBB–)
- quoted market price of less than 60 percent
- a price cannot be reliably determined
- previously mentioned in the context of impairment

The assessment was carried out in preparing the annual financial statements.

The impairment losses (net) released to financial assets in 2015 totalled 6 million francs (previous year: creation of 92 million francs). In the case of fixed-interest investments of the held-to-maturity category, individual impairment losses totalling 7 million francs were created and portfolio impairment losses of 23 million francs were released (previous year: creation of 66 million francs of portfolio impairment losses). Due to negative trends in share prices, impairment losses of 12 million francs on equity holdings were created (previous year: 8 million francs). For loans to public-sector entities in

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Switzerland and to financial institutions, portfolio impairment losses totalling 2 million francs were created (previous year: creation of 18 million francs for loans to public-sector entities in Switzerland). For other loans (excluding PostFinance Ltd) no impairment losses or reversals of impairment took place (previous year: creation of less than one million francs).

19 | Financial assets held to maturity

| Financial assets held to maturity | | | | Term to maturity |
|-----------------------------------|--------|--------------|-----------|------------------|
| CHF million | Total | Up to 1 year | 1–5 years | Over 5 years |
| 31 December 2014 | | | | |
| Bonds | 54,542 | 7,621 | 30,496 | 16,425 |
| Total held to maturity | 54,542 | 7,621 | 30,496 | 16,425 |
| 31 December 2015 | | | | |
| Bonds | 47,687 | 7,344 | 29,990 | 10,353 |
| Total held to maturity | 47,687 | 7,344 | 29,990 | 10,353 |

Information on fair values can be found in Note 33, Fair value disclosures.

In the reporting period, interest income calculated in accordance with the effective interest method stood at 891 million francs (previous year: 999 million francs).

Held-to-maturity financial assets for which impairment losses are recognized

| Held-to-maturity financial assets for which | | 24.5 | 1 2014 | | 24.5 | 1 2015 | |
|---|------------------|----------------------|--------|--------|----------------------|--------|--|
| impairment losses are recognized | 31 December 2014 | | | | 31 December 2015 | | |
| CHF million | Gross | Impairment losses | Net | Gross | Impairment losses | Net | |
| Individual impairment losses | | | | | | | |
| Bonds | _ | _ | | 10 | -7 | 3 | |
| Total held-to-maturity financial assets for which individual impairment losses are recognized | | | | 10 | -7 | 3 | |
| Portfolio impairment losses | | | | | | | |
| Bonds | 54,683 | -141 | 54,542 | 47,802 | -118 | 47,684 | |
| Total held-to-maturity financial assets for which portfolio impairment losses are | | | | | | | |

Changes in impairment losses on held-to-maturity financial assets

| Changes in impairment losses on held-to-maturity financial assets CHF million | Individual impairment losses | Portfolio impairment losses | Total |
|---|---------------------------------|--------------------------------|-------|
| As at 1 January 2014 | | 75 | 75 |
| Reversal of impairment | | 66 | 66 |
| As at 31 December 2014 | | 141 | 141 |
| Reversal of impairment/impairment | 7 | -23 | -16 |
| As at 31 December 2015 | 7 | 118 | 125 |

In 2015, interest income of under one million francs was recognized from held-to-maturity financial assets for which impairment losses are created (previous year: none).

20 | Financial assets available for sale

| Financial assets available for sale | | | | | Term to maturity |
|-------------------------------------|-------|--------------|-----------|--------------|------------------|
| CHF million | Total | Up to 1 year | 1–5 years | Over 5 years | None |
| 31 December 2014 | | | | | |
| Bonds | 3,197 | 15 | 2,482 | 700 | - |
| Shares | 625 | - | - | - | 625 |
| Other | 766 | 0 | - | - | 766 |
| Total available for sale | 4,588 | 15 | 2,482 | 700 | 1,391 |
| 31 December 2015 | | | | | |
| Bonds | 8,140 | 665 | 2,295 | 5,180 | _ |
| Shares | 605 | - | - | - | 605 |
| Other | 1,147 | 0 | - | - | 1,147 |
| Total available for sale | 9,892 | 665 | 2,295 | 5,180 | 1,752 |

Information on fair values can be found in Note 33, Fair value disclosures.

Gains and losses on the disposal and early repayment of available-for-sale financial assets are presented as net income from the disposal of available-for-sale financial assets (income from financial services). In the reporting period, they amounted to a gain of 39 million francs (previous year: 55 million francs). See also Note 6, Net income from financial services.

In the reporting period, interest income calculated in accordance with the effective interest method amounted to 46 million francs (previous year: 28 million francs). Dividend income stood at 47 million francs (previous year: 16 million francs).

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21 | Derivative financial instruments

| Derivative financial instruments | | | 31 D | ecember 2014 | | | 31 D | ecember 2015 |
|--|-----------------------------------|--------------------|-----------------------------------|--------------------|-----------------------------------|--------------------|-----------------------------------|--------------------|
| CHF million | Positive replacement values | Contract volume | Negative replacement values | Contract volume | Positive replacement values | Contract volume | Negative replacement values | Contract volume |
| Notes | 18 | | 27 | | 18 | | 27 | |
| Cash flow hedges | | | | | | | | |
| Currency | _ | - | 20 | 449 | 46 | 785 | 34 | 1,225 |
| Interest rates | 0 | 248 | - | - | 0 | 3 | - | - |
| Fair value hedges | | | | | | | | |
| Currency | 0 | 90 | 35 | 871 | 11 | 687 | 10 | 696 |
| Interest rates | 2 | 270 | 116 | 3,587 | _ | - | 160 | 3,607 |
| Other | | | | | | | | |
| Currency | 3 | 419 | 3 | 448 | 4 | 258 | 6 | 322 |
| Total derivative financial instruments | 5 | 1,027 | 174 | 5,355 | 61 | 1,733 | 210 | 5,850 |

Information on fair values can be found in Note 33, Fair value disclosures.

Gains and losses recognized in profit or loss from sales and from the measurement at fair value of derivative financial investments are stated in the result from trading activities. During the period under review, a net loss of 23 million francs was generated with derivative financial investments in the result from trading activities (previous year: net loss of 12 million francs).

Derivatives due dates

| Due dates of derivative financial | | | | | | | | |
|--|-----------------------------------|--------------------|-----------------------------------|--------------------|-----------------------------------|--------------------|-----------------------------------|--------------------|
| instruments | | | 31 [| December 2014 | | | 31 C | ecember 2015 |
| CHF million | Positive replacement values | Contract volume | Negative replacement values | Contract volume | Positive replacement values | Contract volume | Negative replacement values | Contract volume |
| Notes | 18 | | 27 | | 18 | | 27 | |
| Cash flow hedges | | | | | | | | |
| Less than 1 year | 0 | 248 | - | - | 0 | 3 | - | - |
| 1 to 5 years | - | - | 14 | 147 | - | - | 14 | 300 |
| Over 5 years | | - | 6 | 302 | 46 | 785 | 20 | 925 |
| Fair value hedges | | | | | | | | |
| Less than 1 year | 0 | 90 | 41 | 1,121 | - | - | - | - |
| 1 to 5 years | 2 | 270 | 33 | 2,161 | 11 | 687 | 79 | 3,398 |
| Over 5 years | | - | 77 | 1,176 | - | - | 91 | 905 |
| Other | | | | | | | | |
| Less than 1 year | 3 | 419 | 3 | 448 | 0 | 2 | 0 | 3 |
| 1 to 5 years | 0 | 0 | 0 | 0 | 4 | 256 | 6 | 319 |
| Total derivative financial instruments | 5 | 1,027 | 174 | 5,355 | 61 | 1,733 | 210 | 5,850 |

Replacement value

The replacement value corresponds to the fair value of a derivative financial instrument, i.e. the price that would have to be paid for the conclusion of a substitute transaction if the counterparty defaults. Positive replacement values are exposed to the credit risk and represent the maximum loss that Swiss Post would suffer on the due date if the counterparty were to default. Negative replacement values result if the substitute transactions were possible on more favourable terms.

Contract volume

Corresponds to the receivables side of the derivative financial instruments' underlying value.

Swiss Post acquires derivative financial instruments predominantly for hedging purposes. Hedge accounting is applied if derivative financial instruments are effective in offsetting changes in replacement value or cash flows attributable to the hedged items. Derivatives for which hedge accounting is not applied are classified as trading instruments.

Cash flow hedges

Swiss Post is exposed both to currency fluctuations and interest rate changes. The risks associated with foreign-currency bond investments as a result of currency fluctuations are hedged using currency swaps. Fluctuations of the future interest cash flows on financial assets are hedged by interest rate swaps with various maturities.

On 31 December 2015, the hedging reserve stood at 5 million francs before tax (previous year: 9 million francs). The overall fair value changes of the hedging instruments are included in the hedging reserves directly in equity. Subsequently, the net interest accrued and paid/received (5 million francs; previous year: 2 million francs) and the foreign currency share (28 million francs; previous year: 39 million francs) are transferred to the income statement (recycled in the result from trading activities, see also Note 6, Net income from financial services). Thus the residual fair value change of the hedging instruments remains in the cash flow hedge reserve.

This cash flow is expected to have an effect on the income statement in the following periods:

| Cash flows (not discounted) | | | Term to maturity |
|-----------------------------|--------------|-----------|------------------|
| CHF million | Up to 1 year | 1–5 years | Over 5 years |
| 31 December 2014 | | | |
| Inflows of funds | 4 | 16 | - |
| Outflows of funds | | -30 | |
| 31 December 2015 | | | |
| Inflows of funds | 14 | 54 | 33 |
| Outflows of funds | -31 | -121 | -77 |

Fair value hedges

Fluctuations in fair value as a result of changes in market interest rates (Libor) are partly hedged using interest rate swaps. The risks associated with foreign-currency bond investments as a result of currency fluctuations are hedged using currency swaps. In both the reporting period and the previous year, the amount recognized in profit or loss was less than one million francs.

See also Note 32, Risk management, Risk management at PostFinance

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22 | Loans

| Loans | | | | Term to maturity |
|---|--------|--------------|-----------|------------------|
| CHF million | Total | Up to 1 year | 1–5 years | Over 5 years |
| 31 December 2014 | | | | |
| State-owned enterprises | 929 | 354 | 375 | 200 |
| Cantons, cities and municipalities ¹ | 9,025 | 1,566 | 3,490 | 3,969 |
| Banks | 3,141 | 160 | 2,056 | 925 |
| PostBus operators | 106 | 21 | 63 | 22 |
| Other ² | 497 | 86 | 139 | 272 |
| Total loans | 13,698 | 2,187 | 6,123 | 5,388 |
| 31 December 2015 | | | | |
| State-owned enterprises | 725 | 525 | - | 200 |
| Cantons, cities and municipalities ¹ | 9,556 | 1,362 | 3,775 | 4,419 |
| Banks | 4,036 | 565 | 1,921 | 1,550 |
| PostBus operators | 82 | 18 | 52 | 12 |
| Other ² | 440 | 75 | 67 | 298 |
| Total loans | 14,839 | 2,545 | 5,815 | 6,479 |

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Loans to cantons, cities and municipalities as well as borrower's note loans to public entities. Loans and borrower's note loans to "Other institutions" and mortgages previously granted by the Swiss Post pension fund (less than one million francs; previous year: 2 less than one million francs) which were assumed by PostFinance

Information on fair values can be found in Note 33, Fair value disclosures.

In the reporting period, interest income calculated in accordance with the effective interest method stood at 194 million francs (previous year: 207 million francs).

Loans for which impairment losses are recognized

| Impairment losses on loans to cantons, | | 31 Dec | ember 2014 | | 31 December 2015 | | |
|--|--------|----------------------|------------|--------|----------------------|--------|--|
| cities, municipalities, banks and other entities CHF million | Gross | Impairment losses | Net | Gross | Impairment losses | Net | |
| Individual impairment losses | | | | | | | |
| Loans to others | 12 | -12 | | _ | _ | _ | |
| Total loans for which individual impairment losses are recognized | 12 | - 12 | | | _ | | |
| Portfolio impairment losses | | | | | | | |
| Loans to cantons, cities and municipalities | 9,056 | -31 | 9,025 | 9,585 | -29 | 9,556 | |
| Loans to banks | 3,142 | -1 | 3,141 | 4,036 | - 1 | 4,035 | |
| Total loans for which portfolio impairment losses are recognized | 12,198 | -32 | 12,166 | 13,621 | -30 | 13,591 | |

Change in impairment losses on loans

| Change in impairment losses on loans to cantons, cities, municipalities, banks and other entities | | | |
|---|---------------------------------|--------------------------------|-------|
| CHF million | Individual impairment losses | Portfolio impairment losses | Total |
| As at 1 January 2014 | 12 | 14 | 26 |
| Impairment | 0 | 18 | 18 |
| As at 31 December 2014 | 12 | 32 | 44 |
| Reversal of impairment | 0 | -2 | -2 |
| Disposals | -12 | _ | -12 |
| As at 31 December 2015 | - | 30 | 30 |

23 | Interests in associates and joint ventures

No substantial interests in associates or joint ventures exist. In addition, there were no material transactions between the Group and any associates and joint ventures (see also Note 38, Transactions with related companies and parties). Further details on associates and joint ventures can be found in Note 36, Consolidated Group.

| Interests in associates and joint ventures | | |
|--|------|------|
| CHF million | 2014 | 2015 |
| Balance at 1 January | 97 | 104 |
| Additions | - | 3 |
| Disposals | - | -4 |
| Dividends received | -9 | -8 |
| Share of net profit (after taxes) recognized in the income statement | 16 | 12 |
| Share of net profit (after taxes) recognized in other comprehensive income | 1 | 3 |
| Currency translation differences | -1 | -6 |
| Balance at 31 December | 104 | 104 |

Comprehensive income from associates and joint ventures

| Net income from associates and joint ventures | | |
|--|------|------|
| CHF million | 2014 | 2015 |
| Share of net profit (after taxes) recognized in the income statement | 16 | 12 |
| Share of net profit (after taxes) recognized in other comprehensive income | 1 | 3 |
| Comprehensive income from associates and joint ventures | 17 | 15 |

Changes in associates and joint ventures

2014

On 27 March 2014, a share capital increase of 10 million euros was undertaken at Swiss Euro Clearing Bank GmbH, based in Frankfurt am Main, Germany (Swiss Post share: 25 percent).

2015

Swiss Post Solutions Holding GmbH, based in Bamberg (Germany) sold its interest (35 percent) in MEILLERGHP GmbH, based in Schwandorf (Germany), on 20 February 2015.

Post CH Ltd, based in Berne, sold its interest (25 percent) in search.ch AG, based in Zurich, on 8 May 2015.

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Swiss Post Solutions GmbH, based in Bamberg (Germany) sold 2 percent of its interest in CF Card Factory GmbH, based in Hessisch Lichtenau (Germany), on 17 June 2015. Following the loss of control, CF Card Factory GmbH is disclosed as an associate.

Post CH Ltd, based in Berne, acquired 20 percent in Energy Logistics Schweiz (ELS) Ltd, based in Berne, on 19 October 2015.

On 10 December 2015, a share capital increase of 12 million francs was undertaken at Liechtensteinische Post AG, based in Schaan (Liechtenstein) (Swiss Post share: 25 percent).

24 | Property, plant and equipment

Investment commitments for property, plant and equipment amount to 74 million francs (previous year: 67 million francs).

As at 31 December 2015, as in the previous year, no items of property, plant and equipment had been pledged in relation to mortgages.

As in the previous year, no borrowing costs were capitalized in 2015.

| Property, plant and equipment | | Assets under | Equipment, | Furniture, | Assets under | |
|---|--------------------|--------------------|----------------|------------------|---------------------|-------|
| 2014 | | construction: | machinery | vehicles | construction: | |
| CHF million | Operating property | operating property | and IT systems | and other assets | other asset classes | Total |
| Acquisition cost | | | | | | |
| As at 1.1.2014 | 5,252 | 95 | 1,067 | 768 | 26 | 7,208 |
| Additions to the consolidated Group | | | 0 | 0 | | 0 |
| Subsequent adjustment to acquisition costs | - | _ | - 1 | | _ | -1 |
| Additions | -4 ¹ | 128 | 53 | 95 | 53 | 325 |
| Disposals | -91 | -3 | -71 | -26 | 0 | -191 |
| Reclassifications | 88 | -88 | 56 | 3 | -59 | 0 |
| Disposals arising from reclassifications (IFRS 5) | - | - | - | -59 | - | -59 |
| Currency translation differences | 0 | - | 0 | -1 | 0 | -1 |
| As at 31.12.2014 | 5,245 | 132 | 1,104 | 780 | 20 | 7,281 |
| Cumulative amortization | | | | | | |
| As at 1.1.2014 | 3,756 | _ | 608 | 374 | 0 | 4,738 |
| Depreciation | 108 | - | 95 | 83 | - | 286 |
| Impairment | 1 | - | - | 0 | - | 1 |
| Disposals | -87 | - | -65 | -23 | 0 | -175 |
| Reclassifications | 0 | - | 0 | 0 | - | 0 |
| Disposals arising from reclassifications (IFRS 5) | - | - | - | -45 | - | -45 |
| Currency translation differences | 0 | - | 0 | -1 | 0 | -1 |
| As at 31.12.2014 | 3,778 | | 638 | 388 | | 4,804 |
| Carrying amount as at 1.1.2014 | 1,496 | 95 | 459 | 394 | 26 | 2,470 |
| Carrying amount as at 31.12.2014 | 1,467 | 132 | 466 | 392 | 20 | 2,477 |
| of which assets in leasing | _ | _ | 0 | 9 | _ | 9 |

1 Includes around 4 million francs for 2014 from subsidies for railway track installations.

| Property, plant and equipment | | Assets under | Equipment, | | Assets under | |
|---|--------------------|-------------------------------------|-----------------------------|---|--------------------------------------|-------|
| 2015 CHF million | Operating property | construction: operating property | machinery and IT systems | Furniture, vehicles and other assets | construction: other asset classes | Total |
| Acquisition cost | | | | | | |
| As at 1.1.2015 | 5,245 | 132 | 1,104 | 780 | 20 | 7,281 |
| Additions to the consolidated Group | 1 | - | 1 | 5 | - | 7 |
| Additions | 0 ¹ | 58 | 66 | 115 | 42 | 281 |
| Disposals | - 197 | -2 | -42 | -40 | 0 | -281 |
| Reclassifications | 126 | -126 | 52 | 1 | -53 | 0 |
| Disposals arising from reclassifications (IFRS 5) | - | - | - | -53 | - | -53 |
| Currency translation differences | -3 | | -5 | -10 | 0 | - 18 |
| As at 31.12.2015 | 5,172 | 62 | 1,176 | 798 | 9 | 7,217 |
| Cumulative amortization | | | | | | |
| As at 1.1.2015 | 3,778 | - | 638 | 388 | - | 4,804 |
| Depreciation | 110 | - | 100 | 82 | - | 292 |
| Impairment | 0 | - | 2 | 2 | - | 4 |
| Disposals | - 185 | - | -34 | -35 | - | -254 |
| Reclassifications | 0 | - | 0 | 0 | - | 0 |
| Disposals arising from reclassifications (IFRS 5) | - | - | - | -41 | - | -41 |
| Currency translation differences | -2 | | -4 | -5 | - | -11 |
| As at 31.12.2015 | 3,701 | _ | 702 | 391 | _ | 4,794 |
| Carrying amount as at 1.1.2015 | 1,467 | 132 | 466 | 392 | 20 | 2,477 |
| Carrying amount as at 31.12.2015 | 1,471 | 62 | 474 | 407 | 9 | 2,423 |
| of which assets in leasing | 0 | _ | 0 | 13 | - | 13 |

1 Includes around one million francs from subsidies for railway track installations for 2015.

25 | Investment property

| Investment property | | | 2014 | | | 2015 |
|-----------------------------------|---------------------|---|-------|---------------------|---|-------|
| CHF million | Investment property | Investment property under construction | Total | Investment property | Investment property under construction | Total |
| Acquisition cost | | | | | | |
| Balance at 1 January | 8 | 108 | 116 | 8 | 172 | 180 |
| Additions | 0 | 64 | 64 | - | 47 | 47 |
| Disposals | - | 0 | 0 | - | 0 | 0 |
| Reclassifications | 0 | - | 0 | 0 | 0 | 0 |
| Balance at 31 December | | 172 | 180 | 8 | 219 | 227 |
| Cumulative amortization | | | | | | |
| Balance at 1 January | 0 | | 0 | 0 | - | 0 |
| Depreciation | 0 | - | 0 | 0 | - | 0 |
| Disposals | - | - | - | - | - | - |
| Reclassifications | 0 | - | 0 | - | - | - |
| Balance at 31 December | 0 | | 0 | 0 | - | 0 |
| Carrying amount as at 1 January | 8 | 108 | 116 | 8 | 172 | 180 |
| Carrying amount as at 31 December | 8 | 172 | 180 | 8 | 219 | 227 |

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The following amounts from investment property were recognized in the result:

- Rental income: 1.2 million francs (previous year: 0.6 million francs)
- Direct operating expenses (incl. depreciation) that generated rental income during the reporting period: 2.0 million francs (previous year: 1.4 million francs)

On 31 December 2015, there were no restrictions on the saleability or transfer of earnings and proceeds from any sale.

There are investment commitments for investment property of 88 million francs (previous year: 134 million francs).

Information on fair values can be found in Note 33, Fair value disclosures.

26 | Intangible assets and goodwill

| Intangible assets and goodwill | | | | 2014 | 2015 | | | | |
|-------------------------------------|-----------------------|-------------------------------|---|-------|-----------------------|-------------------------------|---|-------|--|
| CHF million | Goodwill ¹ | Other intangible assets | Other intangible assets under construction | Total | Goodwill ¹ | Other intangible assets | Other intangible assets under construction | Total | |
| Acquisition cost | | | | | | | | | |
| Balance at 1 January | 253 | 229 | 43 | 525 | 256 | 264 | 35 | 555 | |
| Additions to the consolidated Group | 3 | 1 | | 4 | 13 | 4 | - | 17 | |
| Additions | - | 19 | 35 | 54 | - | 21 | 74 | 95 | |
| Disposals | -4 | -28 | - | -32 | -2 | -12 | - | -14 | |
| Reclassifications | - | 43 | -43 | 0 | - | 31 | -31 | 0 | |
| Currency translation differences | 4 | 0 | 0 | 4 | -6 | -6 | 0 | -12 | |
| Balance at 31 December | 256 | 264 | 35 | 555 | 261 | 302 | 78 | 641 | |
| Cumulative amortization | | | | | | | | | |
| Balance at 1 January | 28 | 146 | _ | 174 | 25 | 159 | 0 | 184 | |
| Depreciation | | 35 | | 35 | - | 37 | - | 37 | |
| Impairment | 1 ² | 6 | 0 | 7 | _ ² | 3 | - | 3 | |
| Disposals | -4 | -28 | - | -32 | -2 | -12 | - | -14 | |
| Reclassifications | - | 0 | - | 0 | - | 0 | - | 0 | |
| Currency translation differences | 0 | 0 | 0 | 0 | 0 | -5 | 0 | -5 | |
| Balance at 31 December | 25 | 159 | 0 | 184 | 23 | 182 | 0 | 205 | |
| Carrying amount as at 1 January | 225 | 83 | 43 | 351 | 231 | 105 | 35 | 371 | |
| Carrying amount as at 31 December | 231 | 105 | 35 | 371 | 238 | 120 | 78 | 436 | |

Goodwill relating to fully consolidated companies. Goodwill arising on the acquisition of of interests in associates and joint ventures is included in the value of these interests (see Note 23, Interests in associates 1

and joint ventures) 2

See information below under "Reviewing the recoverable amount of goodwill"

Other intangible assets essentially comprise purchased standard software.

Investment commitments for intangible assets amount to 4 million francs (previous year: 5 million francs).

Reviewing the recoverable amount of goodwill

In the event of a new acquisition, goodwill is allocated to identifiable groups of units known as cash-generating units (CGUs) and tested annually for impairment. A CGU is usually a company.

A CGU's recoverable amount is based on a calculation of its value in use, in turn based on the strategic financial planning. The calculation of a CGU's value in use reflects the future cash flows for the next two to five years, discounted to present value at the weighted cost of capital, and an estimated residual value. This does not include any growth component.

The goodwill refers to the following segments or subsidiaries:

| Goodwill by segment | | | | | 31 Decer | nber 2014 | | | | | 31 Dece | mber 2015 |
|--|-------------------|----------|--------------------|-------------------------|----------|-----------|-------------------|----------|--------------------|-------------------------|---------|-----------|
| CHF million | Total goodwill | PostMail | Post- Logistics | Swiss Post Solutions | PostBus | Other | Total goodwill | PostMail | Post- Logistics | Swiss Post Solutions | PostBus | Other |
| SPS Group | 33 | _ | | 33 | | - | 30 | - | - | 30 | - | - |
| Swiss Post Solutions AG | 29 | - | - | 29 | - | - | 29 | - | - | 29 | - | - |
| Swiss Post Solutions Inc. | 35 | - | - | 35 | - | - | 35 | - | - | 35 | - | - |
| Swiss Post Solutions Ltd | 27 | - | - | 27 | - | - | 26 | - | - | 26 | - | - |
| Swiss Post Solutions SAS Group | 1 | - | - | 1 | - | - | 0 | - | - | 0 | - | - |
| Presto Presse-Vertriebs AG | 41 | 41 | - | - | - | - | 41 | 41 | - | - | - | - |
| Direct Mail Company AG | 24 | 24 | - | - | - | - | 24 | 24 | - | - | - | - |
| PostLogistics Ltd | 27 | - | 27 | - | - | - | 27 | - | 27 | - | - | - |
| Swiss Post SAT Holding SA | 9 | - | 9 | - | - | - | 9 | - | 9 | - | - | - |
| Société d'Affrètement et de Transit S.A.T. SA | 3 | - | 3 | - | - | - | 2 | - | 2 | - | - | - |
| health care research institute AG (hcri) | - | - | - | - | - | - | 6 | - | - | - | - | 6 |
| Other | 2 | - | 1 | | 1 | - | 9 | 2 | 4 | - | 3 | - |
| Total | 231 | 65 | 40 | 125 | 1 | _ | 238 | 67 | 42 | 120 | 3 | 6 |

To determine the recoverable amount of goodwill for subsidiaries on 31 December 2015 based on the discounted cash flow method, the following parameters were set per country. In addition, a market risk premium of 6 percent (Switzerland and abroad) and depending on the risks a small cap premium of between 0 and 4 percent as well as a debt premium of 2 to 6 percent were applied for the calculation.

| Parameters for the determination of the recoverable amount of goodwill by country | | | 2014 | | | 2015 |
|---|-----------------|-----------------------|-------------------|-----------------|-----------------------|-------------------|
| Percent | Interest rate 1 | Tax rate ² | WACC ³ | Interest rate 1 | Tax rate ² | WACC ³ |
| Switzerland | 0.5 | 22.0–25.0 | 5.0-6.8 | 0.7 | 20.7–25.9 | 6.3–13.2 |
| Belgium | 1.2 | 34.0 | 10.3 | 1.9 | 34.0 | 12.4 |
| Germany | 1.0 | 29.0 | 7.0 | 1.3 | 29.0 | 8.7 |
| France | 1.3 | 32.1-33.9 | 8.1–8.6 | 1.9 | 33.3–34.0 | 8.8–11.4 |
| United Kingdom | 2.4 | 21.0 | 8.2 | 2.5 | 21.0 | 9.1 |
| US | 2.5 | 45.0 | 12.2 | 2.9 | 45.0 | 13.6 |

Yield on 30-year bonds of the relevant country. Tax rate of the acquired company.

3 Weighted average cost of capital

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27 | Financial liabilities

| On demand | Callable ¹ | Up to 1 year | 1–5 years | Over 5 years | Total |
|-----------|-----------------------|--|---|---|--|
| | | | | | |
| 68,754 | - | - | - | - | 68,754 |
| - | 43,241 | - | - | - | 43,241 |
| | _ | 21 | 62 | 72 | 155 |
| 68,754 | 43,241 | 21 | 62 | 72 | 112,150 |
| 5 | - | 270 | - | - | 275 |
| - | - | 44 | 47 | 83 | 174 |
| | | | | | |
| - | - | 1 | 4 | 1 | 6 |
| 0 | | 1 | 1 | 1,282 | 1,284 |
| 5 | | 316 | 52 | 1,366 | 1,739 |
| 68,759 | 43,241 | 337 | 114 | 1,438 | 113,889 |
| | | | | | |
| 64,421 | - | - | - | - | 64,421 |
| - | 42,826 | - | - | - | 42,826 |
| - | _ | 18 | 102 | 13 | 133 |
| 64,421 | 42,826 | 18 | 102 | 13 | 107,380 |
| 60 | - | _ | - | - | 60 |
| - | - | 0 | 99 | 111 | 210 |
| | | | | | |
| - | - | 2 | 5 | 1 | 8 |
| - | - | 108 | - | - | 108 |
| 0 | 0 | 3 | 4 | 1,272 | 1,279 |
| 60 | 0 | 113 | 108 | 1,384 | 1,665 |
| 64,481 | 42,826 | 131 | | | 109,045 |
| | 68,754 | 68,754 - - 43,241 - - 68,754 43,241 5 - - - 0 - 5 - - - 0 - 5 - 68,759 43,241 68,759 43,241 64,421 - - 42,826 - - 64,421 42,826 60 - - - 660 - - - 0 0 660 - | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ | 68,754 - |

1 Call deposits for which no notice of withdrawal has been given, recallable provided an agreed notice period is observed.

Information on fair values can be found in Note 33, Fair value disclosures.

The fourth quarter of 2012 saw the borrowing of funds by means of a private placement as longterm funds of 1,280 million francs were raised on the capital market from major, predominantly domestic, private and institutional investors. Several tranches were issued with an average maturity of around 11 years. The average interest rate applicable to this private placement is 0.83 percent. A 10 million franc portion of a tranche was repurchased before term and destroyed at the beginning of May 2015.

In accordance with hedge accounting requirements, 204 million francs (previous year: 171 million francs) were posted to derivative financial instruments (negative fair values).

Interest expense for customer deposits (PostFinance) amounted to 115 million francs in the reporting period (previous year: 208 million francs).

Present value of the commitments from finance leases

| Present value of the commitments from finance leases | 31 December 2014 31 December 2015 | | | | | | |
|--|-----------------------------------|----------|------------------|---------|----------|------------------|--|
| CHF million | Nominal | Discount | Present value | Nominal | Discount | Present value | |
| Due within 1 year | 1 | 0 | 1 | 2 | 0 | 2 | |
| Due within 1 to 5 years | 4 | 0 | 4 | 5 | 0 | 5 | |
| Due date longer than 5 years | 1 | 0 | 1 | 1 | 0 | 1 | |
| Total | 6 | 0 | 6 | 8 | 0 | 8 | |

28 | Provisions

| Provisions | Other long-term | | | | | |
|-------------------------------------|-------------------|---------------|-----------------|------------------|-------|-------|
| CHF million | employee benefits | Restructuring | Claims incurred | Litigation risks | Other | Total |
| As at 1 January 2014 | 350 | 7 | 34 | 12 | 69 | 472 |
| Additions to the consolidated Group | _ | - | - | - | 0 | 0 |
| Creation | 55 | 6 | 12 | 7 ¹ | 23 | 103 |
| Present value adjustment | 7 | 0 | - | - | 0 | 7 |
| Use | -26 | -4 | -7 | -6 | -10 | -53 |
| Reversal | -1 | -2 | -16 | -2 | -15 | -36 |
| Reclassifications | -5 | - | - | 0 | 0 | -5 |
| Currency translation differences | 0 | 0 | - | 0 | 0 | 0 |
| As at 31 December 2014 | 380 | 7 | 23 | 11 | 67 | 488 |
| of which short term | 27 | 5 | 10 | 4 | 13 | 59 |
| Additions to the consolidated Group | 0 | _ | - | _ | 0 | 0 |
| Creation | 31 | 21 | 14 | 3 | 28 | 97 |
| Present value adjustment | 3 | 0 | - | - | 0 | 3 |
| Use | -27 | -3 | -9 | - 1 | -10 | -50 |
| Reversal | -97 | -2 | -3 | -2 | -6 | -110 |
| Reclassifications | - | - | - | - | - | - |
| Currency translation differences | - | 0 | - | 0 | -1 | -1 |
| As at 31 December 2015 | 290 | 23 | 25 | 11 | 78 | 427 |
| of which short term | 27 | 16 | 10 | 4 | 19 | 76 |

1 Including a provision of 0.8 million francs in 2014 for procedural costs in relation to the US programme (PostFinance Ltd).

The US tax programme was completed in December 2015 following the signature of a non-prosecution agreement (NPA) and the payment of 2 million US dollars by the subsidiary PostFinance Ltd. There are no related provisions as at 31 December 2015.

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Other long-term employee benefits

Other long-term employee benefits essentially comprise bonuses for anniversaries for numbers of years of service (loyalty bonuses including sabbaticals for management employees) and staff vouchers (predominantly for retired employees). The performance can be found in the following breakdown.

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The following parameters were applied:

| Assumptions for the calculation | | Loyalty bonuses | | Staff vouchers | | |
|--------------------------------------|------------|-----------------|------------|----------------|--|--|
| as at | 31.12.2014 | 31.12.2015 | 31.12.2014 | 31.12.2015 | | |
| Discount rate | 0.75% | 0.50% | 1.25% | 0.75% | | |
| Annual change in salaries | 1.50% | 1.00% | - | - | | |
| Percentage rate of staff voucher use | - | - | 95.00% | 95.00% | | |
| Leave share | 55.80% | 55.80% | - | - | | |
| Voluntary turnover | 8.16% | 7.67% | 3.64% | 3.63% | | |
| Average remaining service in years | 9.30 | 9.31 | 11.03 | 10.93 | | |

Change in other long-term employee benefits

| Other long-term employee benefits | | Loyalty bonuses | Staff vouchers | | |
|---|------|-----------------|----------------|------|--|
| CHF million | 2014 | 2015 | 2014 | 2015 | |
| Balance at 1 January | 217 | 233 | 127 | 146 | |
| Accrued claims | 13 | 16 | 3 | 4 | |
| Benefits paid | -21 | -21 | -5 | -6 | |
| Interest on employee benefit obligations | 4 | 1 | 3 | 2 | |
| Income from plan amendments | 0 | -86 | - | - | |
| (Gains)/losses resulting from changes in assumptions | 20 | -3 | 19 | 12 | |
| Actuarial (gains) | 0 | -9 | -1 | -2 | |
| Balance at 31 December | 233 | 131 | 146 | 156 | |

In addition to loyalty bonuses, sabbaticals and staff vouchers, other benefits amounting to 3 million francs (previous year: around one million francs) are also included in provisions for other long-term employee benefits.

Other long-term employee benefits recognized in the income statement

| Expenses recognized in the income statement | | Loyalty bonuses | | Staff vouchers | |
|--|----------------|-----------------|----|----------------|--|
| CHF million – | 2014 2015 2014 | | | | |
| Accrued claims | 13 | 16 | 3 | 4 | |
| Interest on employee benefit obligations | 4 | 1 | 3 | 2 | |
| Income from plan amendments | 0 | -86 | - | - | |
| Actuarial (gains)/losses | 20 | -12 | 18 | 10 | |
| Total expenses for other long-term employee benefits | 37 | -81 | 24 | 16 | |

The social partners approved the new collective employment contracts in April 2015. The new collective employment contract for Post CH Ltd, PostFinance Ltd and PostBus Ltd came into force on 1 January 2016. The new agreements include adjustments to loyalty bonuses. The resulting one-off adjustment of loyalty bonus liabilities in the income statement was recognized in the first half of 2015. This book gain is not related in any way to a reduction in personnel.

29 | Equity

Share capital

On 1 January 1998, the Swiss Confederation provided Swiss Post with interest-free endowment capital of 1,300 million francs. Swiss Post was converted from an institution under public law into a company limited by shares subject to a special statutory regime with share capital of 1,300 million francs in accordance with the Postal Organization Act on 26 June 2013 with retroactive effect to 1 January 2013. Swiss Post remains wholly owned by the Swiss Confederation.

The share capital comprises 1,300,000 registered shares, each with a par value of 1,000 francs. All shares are fully paid up.

Profits and losses recorded directly in other comprehensive income

Revaluation of employee benefit obligations

Changes in revaluation gains from employee benefit obligations in accordance with IAS 19 that occurred during the year and that were recorded in other comprehensive income (OCI) as equity are shown in the following table. Revaluation gains are the result of differences between assumed (estimated) amounts and their actual realizations.

Fair value reserves

Fair value reserves comprise fluctuations in the value of available-for-sale financial assets, which are caused mainly by fluctuations in capital market interest rates. When financial assets are sold, the relevant fair value reserve is realized via in the income statement.

Hedging reserves

Hedging reserves include net gains and losses resulting from fair value changes attributable to the effective portion of cash flow hedges. The hedging reserves are reclassified in profit or loss when the hedged item is closed out.

Currency translation reserves

Currency translation reserves contain the cumulative differences resulting from the translation of the financial statements of subsidiaries, associates and joint ventures from their functional currency into Swiss francs.

Other gains and losses

These reserves comprise any other gains and losses recorded in other comprehensive income, such as those arising from associates and joint ventures.

Appropriation of profit

The General Meeting of Swiss Post Ltd held on 28 April 2015 decided to pay a dividend totalling 200 million francs (previous year: 180 million francs). The dividend was paid on 15 May 2015.

According to the proposal submitted by the Board of Directors to the General Meeting of Swiss Post Ltd, a total of 200 million francs will be distributed as a dividend for the 2015 financial year. This corresponds to a dividend of 153.85 francs per share. The amount available for dividends is based on the statutory equity of the parent company Swiss Post Ltd. Further details can be found in the Swiss Post Ltd annual financial statements.

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- Other comprehensive income includes the following:

| Group Gains and losses recorded directly in other comprehensive income | | Revaluation of employee benefit | Fair value | Hedging | Currency translation | Other gains | Equity attributable | Non- controlling | |
|---|-------|---------------------------------------|------------|----------|-------------------------|-------------|------------------------|---------------------|--------|
| CHF million | Notes | obligations | reserves | reserves | reserves | and losses | to the owner | interests | Total |
| Balance as at 1 January 2014 | | - 136 | 174 | 1 | -49 | 5 | -5 | 0 | -5 |
| Revaluation of employee benefit obligations | 9 | -1,344 | - | - | - | - | -1,344 | - | -1,344 |
| Change in share of other comprehensive income from associates and joint ventures | 23 | - | - | - | - | 0 | 0 | - | 0 |
| Change in deferred income taxes | 14 | 275 | - | - | - | 0 | 275 | | 275 |
| Items not reclassifiable in the conso- lidated income statement, after tax | | -1,069 | | _ | | 0 | -1,069 | | -1,069 |
| Change in currency translation reserves | | - | - | - | 7 | - | 7 | 0 | 7 |
| Change in share of other comprehensive income from associates and joint ventures | 23 | _ | - | - | - | 1 | 1 | | 1 |
| Change in fair value reserves from available-for-sale financial assets | 20 | _ | 33 | _ | _ | _ | 33 | | 33 |
| (Gains)/losses transferred to income statement from available-for-sale financial assets | 20 | _ | -32 | _ | _ | _ | -32 | _ | -32 |
| Change in hedging reserves from cash flow hedges | 21 | - | - | -52 | - | - | -52 | - | -52 |
| (Gains)/losses transferred to income statement from cash flow hedges | 21 | - | - | 43 | - | - | 43 | - | 43 |
| Change in deferred income taxes | 14 | - | -17 | 2 | - | 0 | -15 | - | -15 |
| Reclassifiable items in income statement, after tax | | _ | - 16 | -7 | 7 | 1 | - 15 | 0 | -15 |
| Other comprehensive income | | -1,069 | -16 | -7 | 7 | 1 | -1,084 | 0 | -1,084 |
| Balance as at 31 December 2014 | | -1,205 | 158 | -6 | -42 | 6 | -1,089 | 0 | -1,089 |
| Revaluation of employee benefit obligations | 9 | -1,162 | - | _ | _ | - | -1,162 | - | -1,162 |
| Change in share of other comprehensive income from associates and joint ventures | 23 | - | - | - | - | 1 | 1 | - | 1 |
| Change in deferred income taxes | 14 | 153 | - | - | - | 0 | 153 | - | 153 |
| Items not reclassifiable in the income statement, after tax | | - 1,009 | - | - | - | 1 | -1,008 | - | -1,008 |
| Change in currency translation reserves | | - | - | - | -25 | - | -25 | 0 | -25 |
| Change in share of other comprehensive income from associates and joint ventures | 23 | - | - | - | - | 2 | 2 | - | 2 |
| Change in fair value reserves from available-for-sale financial assets | 20 | - | 11 | - | - | - | 11 | _ | 11 |
| (Gains)/losses transferred to income statement from available-for-sale financial assets | 20 | _ | -33 | _ | _ | - | -33 | _ | -33 |
| Change in hedging reserves from cash flow hedges | 21 | _ | - | 27 | - | - | 27 | _ | 27 |
| (Gains)/losses transferred to income statement from cash flow hedges | 21 | - | - | -23 | - | - | -23 | - | -23 |
| Change in deferred income taxes | 14 | - | -6 | - 1 | - | 0 | -7 | - | -7 |
| Reclassifiable items in consolidated income statement, after tax | | _ | -28 | 3 | -25 | 2 | -48 | 0 | -48 |
| Other comprehensive income | | -1,009 | -28 | 3 | -25 | 3 | -1,056 | 0 | -1,056 |
| Balance as at 31 December 2015 | | -2,214 | 130 | -3 | -67 | 9 | -2,145 | 0 | -2,145 |

30 | Operating leases

Swiss Post as lessee

Minimum commitments under non-cancellable lease and rental agreements break down as follows:

| Commitments under operating leases | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Future commitments under operating leases due in | | |
| Less than 1 year | 74 | 77 |
| 1 to 5 years | 137 | 164 |
| Over 5 years | 38 | 77 |
| Future payment commitments under operating leases | 249 | 318 |
| Minimum lease payments | 142 | 116 |
| Conditional lease payments | 9 | 7 |
| Lease expenses for the period | 151 | 123 |
| Income from sub-letting in the past financial year | 20 | 20 |
| Future income from sub-letting | 22 | 36 |

Payments arising from operating leases relate mainly to rent for the post office network's real estate (with an average remaining term of two years), rent for business premises and ground rent agreements at the Real Estate unit. Income from sub-letting relates to the post office network's real estate which, for the purposes of optimization, has been sub-let to third parties until the lease expires.

Conditional lease payments occur if the lease is index-linked.

Swiss Post as lessor

Income from the rental of Swiss Post's own properties to third parties amounted to 32 million francs in the reporting period (previous year: 42 million francs). As at the end of the reporting period, Swiss Post had not entered into any other significant lease agreements as lessor.

| Income from lease agreements | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Future minimum lease payments due under agreements in | | |
| Less than 1 year | 75 | 64 |
| 1 to 5 years | 198 | 168 |
| Over 5 years | 58 | 46 |
| Total | 331 | 278 |

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Contingent liabilities were as follows as at 31 December 2015:

Guarantees and guarantee obligations

There were no guarantees or guarantee obligations at the end of 2015.

Legal cases

As regards claims or legal cases for which provisions have not been recognized, Executive Management believes either that they can be refuted or that they will not have a material impact on the Group's financial position or operating profit. In the reporting period, the resulting contingent liabilities amounted to 7 million francs (previous year: 8 million francs).

32 | Risk management

Risk management (corporate risk management)

Organization

Swiss Post operates a comprehensive risk management system, applicable to all units and subsidiaries. Risk policy is defined by Executive Management and the Board of Directors. Risk management is a line management responsibility. The Executive and Management Board members of the different Group units are responsible for their own risk portfolio. Risks are freshly assessed every six months, and the control measures updated.

Each Swiss Post unit (PostBus, PostFinance, PostMail, PostLogistics, Swiss Post Solutions, Post Offices & Sales) has a risk manager, as do the subsidiaries and the management and service units.

The Group risk managers run the process, develop Group-wide risk management methods and submit reports to Executive Management and the Board of Directors. The unit risk managers implement the directives and coordinate independent risk controls by the Risk Officer. Reporting documents are prepared for the relevant Management Board or Executive Board and for Group risk managers. The risk managers monitor the necessary controls, measures and limits as well as the potential risks. The risk management process ensures that all detectable risks are identified and recorded in full in the risk analysis and reporting systems. The areas considered include strategy, operation, finance and legal aspects.

Swiss Post aims to take an integral approach to risk management. Risk management is therefore combined with the Strategy, Accounting/Controlling, Crisis Management and Group Audit units, as well as Compliance (from 2016). The different organizational units coordinate their processes, integrate their reporting documents and pool their analysis findings.

Risk situation

An analysis of the risk situation at Swiss Post in 2015 showed that economic equity is sufficient to cover unexpected losses. The Group's risk-bearing capacity is thereby guaranteed. In addition, the expected losses do not exceed the planned operating profit. Risk appetite is therefore covered.

Based on the latest measurements (Monte Carlo simulation), the expected earnings at risk for the next twelve months in the Group amounts to around 7 million francs (previous year: 28 million francs). Unexpected earnings at risk (VaR 95 percent) of 122 million francs was also calculated (previous year: 209 million francs). The reduction in risk indicators year-on-year is mainly due to the lower volatility of the Group-wide pension risk and the increased identification of opportunities. The main risks and opportunities are explained below in the "Risks" section. In the case of PostFinance, reported risks only concern earnings at risk or the risk of the Group having to make additional payments, measured according to the earnings at risk approach. The risk situation from PostFinance's standpoint, measured according to the value at risk approach, is described in the "Risk management at PostFinance" section on page 127.

Risks

The following section describes risks that may have a major impact on the income, financial and asset situation of the Group in light of the current position. Risk management distinguishes between endogenous and exogenous risks. Risk identification never encompasses all the risks that the Group is exposed to. Swiss Post's business activities could also be affected by other factors that are not yet known.

Exogenous risks

The exogenous risks that pose the greatest threat to income and assets are changes in the regulatory conditions governing the universal service obligation, interest rate movements for the PostFinance business unit, and the substitution of several business areas by electronic media.

Many Swiss Post services fall under the universal service obligation. This regulatory risk can impact sales and lead to a decline in earnings. Earnings performance at PostFinance is highly dependent on interest rate movements. Technological changes resulting in an increased use of digital services are also aggravating the downward trend in the letters business and in some post office services.

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Endogenous risks

Potential material damage and liability insurance losses, outage risks in important letter and logistics centers and risks related to profit trends at individual units are the largest internal risks.

Opportunities

Swiss Post's business area is affected by a range of external factors that offer potential opportunities as well as risks. Trends in e-commerce and the demand for digital postal and banking services are opportunities for the Group. Further market opportunities pursued by various Swiss Post business units are described in the "Group strategy" section.

Internal control system

Swiss Post Ltd operates an internal control system (ICS) that promptly identifies and assesses the relevant financial processes and risks related to bookkeeping and the rendering of accounts and incorporates appropriate key controls to cover those processes and risks. The ICS encompasses those procedures and measures that ensure proper bookkeeping and rendering of accounts and accordingly form the basis of all financial reporting. It thus ensures that financial reporting is of a high quality. Swiss Post sees the ICS as an activity aimed at the continuous improvement of processes.

In accordance with Article 728 a, paragraph 1, section 3 of the Swiss Code of Obligations, the external auditors check that an ICS is in place in conducting their regular audit.

Risk management at PostFinance

PostFinance operates an appropriate financial and operational risk management system in accordance with banking regulation requirements. The specific business risks faced by PostFinance, namely interest rate, liquidity, credit, market and operational risks, are managed using industry-standard tools and methods.

Organization

PostFinance's Board of Directors conducts an annual risk assessment. It sets out the primary guidelines and principles on managing financial and operational risks, approves the risk policy, and sets conditions which the operating units are required to observe in managing risks. These limits are based on the international standardized approach set out in the regulatory provisions and specify the highest risks that PostFinance may take, expressed in terms of "equity needed to meet regulatory requirements". Maximum risk exposure is determined by the risk-bearing capacity of PostFinance and the risk appetite of the Board of Directors.

The PostFinance Executive Board is responsible for the active management of financial and operational risks within the framework defined by the Board of Directors and ensures that the risk management infrastructure meets requirements in organizational, human resources, technical and methodology terms.

Its duties and responsibilities include implementing risk control and risk monitoring by establishing limits in individual risk categories and by defining requirements for risk monitoring reports.

The Executive Board is informed of the risk measurement results and the extent to which limits are used in weekly and monthly reports. This enables it to decide on the necessary control measures, if any.

The Risk Management department at PostFinance provides support to the Executive Board and to the Asset & Liability Committee mandated for this purpose in managing financial risks in the overall balance sheet. It identifies and measures the financial risks entered into by PostFinance and proposes control measures. It also monitors and reports on the effectiveness of the control decided upon.

The Risk Control department defines appropriate instruments to identify, measure, evaluate and control the risks entered into by PostFinance in the non-financial area. It also provides support to risk managers in applying these instruments. As an independent control body, it monitors the established risk profile across all risk categories and provides a central overview of the entire risk situation of PostFinance Ltd.

Financial risk measurement methods

The methods of measuring and monitoring risks are applied at the level of both the individual Post-Finance portfolio and the overall PostFinance balance sheet. Risks are limited and monitored by means of a multi-level limit system.

A variety of methods of differing degrees of complexity are used to measure financial risks. The principal aim of risk measurement is to allow the supervisory bodies to control risks adequately at all times.

The methods applied at PostFinance to measure risks include measurement methods based on scenario analyses (e.g. to measure the earnings effects of interest rate risks or the full utilization of credit risk limits), sensitivity analyses (e.g. to measure the present value effects arising from interest rate risks) and value-at-risk methods (e.g. to measure fair value risks resulting from equity investments).

Financial risk management at PostFinance

The following financial risks are constantly taken, measured, controlled and monitored at PostFinance:

- Interest rate risk and balance sheet structure risk

The term "interest rate risk" refers to the potential impact of a change in market interest rates on the present value of assets and liabilities in the balance sheet, resulting mainly from maturity mismatches, as well as the possible effect on net interest income in the income statement.

PostFinance's interest-earning operations are a key earnings driver for Swiss Post. As changes in interest rates have a direct impact on net interest income, management of the risks associated with such changes is considered a priority.

The majority of the customer deposits held by PostFinance do not earn a fixed rate of interest or require capital commitment. The interest rate and capital commitment of these deposits are therefore estimated using a replication method which aims to map the most closely matching maturities of similar customer products while minimizing the interest margin volatility of each product. The Executive Board notifies the Treasury department of the maturities of money and capital market investments on the basis of the target present value sensitivity, and defines the maturity transformation strategy as a result. The resulting imbalance between the liability and asset interest rates corresponds to the maturity transformation, which is controlled from a present value and income perspective.

The present value perspective covers the net effect of a change in interest rates on the equity of PostFinance in the event of modifications to the yield curve. Future cash flow accruals are discounted according to the risk-adjusted present value formula. Sensitivity to a parallel shift in the yield curve is determined on the one hand, and to isolated interest shocks at specific maturities (key rates) on the other.

Unlike assessments based on present value, income perspective analyses examine the impact of several potential multiple period interest scenarios on PostFinance's future net interest income. In addition, dynamic income simulations are carried out according to several deterministic scenarios These scenarios describe future market interest trends and the resulting changes in customer interest and customer volumes for each replica, as well as different maturity transformation strategies where applicable.

As at 31 December 2015, the absolute change in the present value of equity with a parallel shift in the yield curve of -100 basis points amounted to -410 million francs (previous year: -46 million francs with a shift in interest rates of -100 basis points). PostFinance currently uses a negative maturity transformation. This means that a rise in interest rates would have a positive present value effect for PostFinance overall. A shift of -100 basis points therefore represents the adverse interest rate scenario. The rise in negative maturity transformation was primarily caused by an increase in duration on the liabilities side. Given the challenging market environment, the duration of the investment business could not be extended sufficiently to offset the effect of the increase in duration on the liabilities side. The income effect of an adverse scenario in comparison with the baseline scenario stood at -41 million francs (previous year: -27 million francs) for the following year.

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Credit risk

The term "credit risk" refers to the risk that a counterparty will no longer be able to fulfil its obligations, thereby causing the other party to incur a financial loss. Credit risks increase as counterparties become more concentrated in an individual sector or region. Economic developments affecting whole sectors or regions can threaten the solvency of an entire group of otherwise unrelated counterparties.

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PostFinance Ltd was granted a banking licence on 26 June 2013. Even with a banking licence, PostFinance Ltd is not permitted to issue direct loans and mortgages due to postal legislation provisions. Interest-bearing customer deposits therefore do not go towards granting mortgages, but are invested on the money and capital markets. PostFinance continues to pursue a conservative investment strategy. Liquidity and creditworthiness are the main criteria for its investment decisions. Swiss Post deliberately limits the cluster risk by holding financial assets that are broadly diversified in terms of the counterparties. A large proportion of customer deposits remain invested as a sight deposit balance at the SNB.

The credit risks associated with the Treasury department's investments in the money and capital markets are limited through investment regulations and prescribed limits. Limits apply at counterparty and rating structure level as well as for controlling country risks. Investments are only permitted if the debtor has a rating and its creditworthiness is classed as investment grade.

Specifications and investment restrictions are based on publicly accessible ratings by recognized rating agencies and qualified banks, and are constantly updated to reflect changes in a counterparty's creditworthiness. Compliance with prescribed limits is monitored on an ongoing basis and is verified before the closing of each transaction.

The conservative investment strategy pursued by PostFinance is reflected in the figures for financial assets according to rating as at 31 December 2014 and 31 December 2015:

| Rating structure of financial assets 1 | | |
|--|------------|------------|
| Rating category in percent | 31.12.2014 | 31.12.2015 |
| ААА | 70 | 67 |
| АА | 19 | 20 |
| A | 9 | 10 |
| < A | 2 | 3 |

1 Includes cash and capital contributions: based on nominal values

The cluster risk is deliberately limited by holding financial assets that are broadly diversified in terms of the counterparties. An overview of major counterparties as at 31 December 2014 and 31 December 2015 is given below:

| Breakdown of the largest counterparties 1 | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Pfandbriefbank schweizerischer Hypothekarinstitute AG, Zurich | 11,965 | 12,183 |
| Pfandbriefzentrale der schweizerischen Kantonalbanken AG, Zurich | 6,652 | 7,002 |
| Swiss Confederation, Berne | 2,819 | 2,769 |

1 Includes amounts due from banks (excluding secured loans) and financial assets; based on nominal values.

Country risks are controlled by establishing country portfolio limits which encourages a broad diversification of international financial assets. An overview of major counterparties as at 31 December 2014 and 31 December 2015 is given below:

Summary of main country exposures¹

| CHF million | 31.12.2014 | 31.12.2015 |
|-------------|------------|------------|
| Switzerland | 41,517 | 44,053 |
| France | 5,515 | 5,104 |
| Germany | 3,928 | 3,193 |

1 Includes amounts due from banks (excluding secured loans) and financial assets; based on nominal values.

Note on collateral concentration risks:

Collateral concentration risks may arise when carrying out repo transactions (financial investments in exchange for collateral) and securities lending transactions (securities lending in exchange for collateral). The collateral protects PostFinance against the counterparty default risk, as it can be realized by PostFinance in the event of default by the counterparty. High concentrations of collateral are measured, monitored and restricted, as considerable losses in collateral value can lead to the insolvency of counterparties (the issuers of the collateral).

Note on credit risks arising from mortgage lending and SME financing:

The mortgage lending solutions offered in cooperation with Münchener Hypothekenbank eG (MHB) since June 2008 do not result in any credit risks for PostFinance. These are borne entirely by the partner bank. Since autumn 2009, PostFinance has been collaborating with Valiant Bank on financing for SMEs. This cooperation arrangement has enabled PostFinance to expand its range of services in the retail market. Since autumn 2010, PostFinance has also worked with Valiant Bank on mortgage lending to private customers. The credit risks resulting from the two areas of cooperation are assumed by Valiant Bank.

- Liquidity risks

Liquidity risk refers to the risk that current and future payment obligations cannot be met on time or in full. Liquidity risks are managed in the short, medium and long term. To guarantee liquidity on a daily basis, financial cushions are defined for the settlement of unforeseen payments. These financial cushions should be available for use in stress situations in particular, when it may no longer be possible to turn to the unsecured interbank market for liquidity. The minimum amount for a financial cushion is based on high daily cash outflows with an extremely low probability of occurrence.

Liquidity in the short term is guaranteed and limited by determining the Liquidity Coverage Ratio (LCR), which is a regulatory key figure. As at 31 December 2015, the Liquidity Coverage Ratio stood at 217 percent (previous year: 186 percent).

To ensure liquidity in the medium term, liquidity stress scenarios are defined that last at least three months and must not lead to insolvency. The long-term structural liquidity situation is reassessed by the Executive Board on an annual basis. There is an emergency plan to resolve any liquidity crises.

6 12 13 16 22 24 52 57

The following table shows an analysis of financial assets and financial liabilities in accordance with the contractual maturities remaining as per the balance sheet date.

| PostFinance Ltd: contractual maturities | | | | | |
|---|------------|-------------|-----------|--------------|---------|
| CHF million | 0–3 months | 4–12 months | 1–5 years | over 5 years | Total |
| 31 December 2014 | | | | | |
| Financial assets | | | | | |
| Non-derivative financial assets | | | | | |
| Cash | 1,706 | | | | 1,706 |
| Amounts due from banks | 40,964 | - | - | - | 40,964 |
| Interest-bearing amounts due from customers | 301 | - | - | - | 301 |
| Held-to-maturity | 1,738 | 5,732 | 30,647 | 16,425 | 54,542 |
| Available-for-sale | - | 15 | 2,482 | 700 | 3,197 |
| Loans | 1,548 | 642 | 6,012 | 5,366 | 13,568 |
| Total financial assets (without derivatives) | 3,286 | 6,389 | 39,141 | 22,491 | 71,307 |
| Total | 46,257 | 6,389 | 39,141 | 22,491 | 114,278 |
| Derivative financial assets | | | | | |
| Derivative financial instruments for trading purposes | | | | | |
| Outflow | -276 | -140 | 0 | - | -416 |
| Inflow | 277 | 142 | 0 | - | 419 |
| Derivative financial instruments for hedging purposes (risk management) | | | | | |
| Outflow | - | -8 | -283 | - | -291 |
| Inflow | 2 | 5 | 282 | - | 289 |
| Total | 3 | -1 | -1 | | 1 |
| Financial liabilities | | | | | |
| Non-derivative financial liabilities | | | | | |
| Postal accounts | 69,259 | - | | - | 69,259 |
| Deposito and investment accounts | 43,241 | - | - | - | 43,241 |
| Cash bonds for customers | 8 | 14 | 62 | 72 | 156 |
| Total customer deposits | 112,508 | 14 | 62 | 72 | 112,656 |
| Liabilities relating to banks | 270 | - | - | - | 270 |
| Other financial liabilities | 35 | - | - | - | 35 |
| Total other financial liabilities (excluding derivatives) | 305 | | | | 305 |
| Irrevocable credit commitments | 656 | - | - | - | 656 |
| Total off-balance-sheet positions | 656 | | | | 656 |
| Total | 113,469 | 14 | 62 | 72 | 113,617 |
| Derivative financial liabilities | | | | | |
| Derivative financial instruments for trading purposes | | | | | |
| Outflow | -276 | -176 | 0 | - | -452 |
| Inflow | 274 | 174 | 0 | - | 448 |
| Derivative financial instruments for hedging purposes (risk management) | | | | | |
| Outflow | -1,037 | -41 | -2,347 | -1,260 | -4,685 |
| Inflow | 991 | 8 | 2,191 | 1,185 | 4,375 |
| | | | | | |

| PostFinance Ltd: contractual maturities | 0.2 months | 4 12 months | 1 5 | | Tatal |
|---|------------|-------------|-----------|--------------|---------|
| CHF million | 0–3 months | 4–12 months | 1–5 years | over 5 years | Total |
| 31 December 2015 | | | | | |
| Financial assets | | | | | |
| Non-derivative financial assets | | | | | |
| Cash | 1,374 | - | - | - | 1,374 |
| Amounts due from banks | 38,070 | - | - | - | 38,070 |
| Interest-bearing amounts due from customers | 317 | - | - | - | 317 |
| Held-to-maturity | 1,769 | 5,450 | 30,115 | 10,353 | 47,687 |
| Available-for-sale | 140 | 525 | 2,295 | 5,180 | 8,140 |
| Loans | 1,461 | 1,113 | 5,696 | 6,467 | 14,737 |
| Total financial assets (without derivatives) | 3,370 | 7,088 | 38,106 | 22,000 | 70,564 |
| Total | 43,131 | 7,088 | 38,106 | 22,000 | 110,325 |
| Derivative financial assets | | | | | |
| Derivative financial instruments for trading purposes | | | | | |
| Outflow | - 182 | -67 | -5 | _ | -254 |
| Inflow | 184 | 68 | 5 | _ | 257 |
| Derivative financial instruments for hedging purposes (risk management) | | | | | |
| Outflow | -484 | -8 | -44 | -36 | -572 |
| Inflow | 487 | 4 | 22 | 16 | 529 |
| Total | 5 | -3 | -22 | -20 | -40 |
| Financial liabilities | | | | | |
| Non-derivative financial liabilities | | | | | |
| Postal accounts | 65,206 | - | | - | 65,206 |
| Deposito and investment accounts | 42,826 | | - | _ | 42,826 |
| Cash bonds for customers | 3 | 15 | 102 | 13 | 133 |
| Total customer deposits | 108,035 | 15 | 102 | 13 | 108,165 |
| Liabilities relating to banks | 57 | - | - | - | 57 |
| Other financial liabilities | 27 | - | - | - | 27 |
| Repurchase transactions | 108 | - | - | - | 108 |
| Total other financial liabilities (excluding derivatives) | 192 | | | - | 192 |
| Irrevocable credit commitments | 676 | - | - | - | 676 |
| Total off-balance sheet positions | 676 | _ | - | - | 676 |
| Total | 108,903 | 15 | 102 | 13 | 109,033 |
| Derivative financial liabilities | | | | | |
| Derivative financial instruments for trading purposes | | | | | |
| Outflow | -258 | -63 | -5 | - | -326 |
| Inflow | 252 | 62 | 5 | - | 319 |
| Derivative financial instruments for hedging purposes (risk management) | | | | | |
| Outflow | -807 | -496 | -2,362 | -1,002 | -4,667 |
| Inflow | 786 | 451 | 2,196 | 924 | 4,357 |
| Total | -27 | -46 | -166 | -78 | -317 |

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- Foreign currency risk

The term "foreign currency risk" refers to the risk that the value of a financial instrument may change as a result of fluctuations in exchange rates. Such risks arise at PostFinance as a result of international payment transactions, products in foreign currencies and foreign currency investments.

Currency swaps and interest rate swaps as well as foreign exchange forward contracts are used to hedge against the impact of changes in foreign currency market interest rates or exchange rate changes on the fair values and earnings of fixed-interest bonds.

Foreign currency risks are measured and limited in the overall balance sheet using the value-at-risk indicator. All asset and liability transactions with an effect on the currency balance are taken into account in the measurement. The historic simulation method is applied with a conservative confidence level.

As at 31 December 2015, value-at-risk arising from foreign currency risks stood at 0.7 million francs (previous year: 0.5 million francs).

The following table shows the Group's foreign currency exposure as at 31 December 2014 and 31 December 2015:

| Financial instruments by currency (Group) | Functional currency | | | Foreign current | ies | | |
|---|---------------------|-----|-------|-----------------|-----|-------|---------|
| As at 31 December 2014 CHF million | | CHF | EUR | USD | GBP | Other | Total |
| Assets | | | | | | | |
| Cash | 1,662 | 0 | 152 | 0 | 0 | 0 | 1,814 |
| Amounts due from banks | 41,774 | 1 | 132 | 586 | 2 | 48 | 42,543 |
| Interest-bearing amounts due from customers | 695 | - | 1 | 0 | 0 | 0 | 696 |
| Trade accounts receivable | 786 | 1 | 255 | 2 | 5 | 73 | 1,122 |
| Other receivables excluding accrued income and prepaid expenses | 141 | - | -1 | 0 | 1 | 1 | 142 |
| Financial assets | 68,843 | - | 2,598 | 1,136 | 95 | 161 | 72,833 |
| Held for trading and derivatives | 3 | - | 0 | 1 | 1 | 0 | 5 |
| Held to maturity | 52,176 | - | 2,223 | 143 | - | - | 54,542 |
| Available for sale | 2,978 | - | 363 | 992 | 94 | 161 | 4,588 |
| Loans | 13,686 | | 12 | | | | 13,698 |
| Liabilities | | | | | | | |
| Customer deposits (PostFinance) | 108,692 | 0 | 2,571 | 783 | 34 | 70 | 112,150 |
| Other financial liabilities | 1,716 | - | 9 | 13 | 1 | 0 | 1,739 |
| Trade accounts payable | 503 | 0 | 242 | 1 | 1 | 74 | 821 |
| Other liabilities excluding accrued income and deferred income | 136 | 0 | 3 | 0 | 0 | _ | 139 |

| Financial instruments by currency (Group) | Functional currency | | | | | | |
|---|---------------------|-----|-------|-------|-----|-------|---------|
| As at 31 December 2015 CHF million | | CHF | EUR | USD | GBP | Other | Total |
| Assets | | | | | | | |
| Cash | 1,357 | 0 | 134 | 0 | 0 | 0 | 1,491 |
| Amounts due from banks | 38,632 | 0 | 164 | 118 | 1 | 18 | 38,933 |
| Interest-bearing amounts due from customers | 562 | - | 1 | 0 | 0 | 0 | 563 |
| Trade accounts receivable | 812 | 0 | 187 | 3 | 1 | 78 | 1,081 |
| Other receivables excluding accrued income and prepaid expenses | 206 | - | 1 | 0 | 1 | 1 | 209 |
| Financial assets | 66,738 | - | 3,939 | 1,559 | 53 | 190 | 72,479 |
| Held for trading and derivatives | 12 | - | 49 | 0 | 0 | 0 | 61 |
| Held to maturity | 45,538 | - | 1,998 | 151 | - | - | 47,687 |
| Available for sale | 6,366 | - | 1,875 | 1,408 | 53 | 190 | 9,892 |
| Loans | 14,822 | - | 17 | | | _ | 14,839 |
| Liabilities | | | | | | | |
| Customer deposits (PostFinance) | 104,772 | - | 2,222 | 320 | 25 | 41 | 107,380 |
| Other financial liabilities | 1,520 | - | 134 | 10 | 1 | 0 | 1,665 |
| Trade accounts payable | 416 | 0 | 176 | 1 | 1 | 84 | 678 |
| Other liabilities excluding accrued income and deferred income | 196 | - | 1 | 0 | 0 | _ | 197 |

Other market risks

PostFinance invests in shares and fund investments in its banking book in order to tap into additional sources of revenue. To measure the market risks arising from these transactions, the risk factors that have an impact on the present value of the relevant position are assigned to each position. These risk factors include interest, currency, credit spread and share price risks. Index proxies are also used to measure the credit risk of fund investments. To determine other market risks, change in present value is now modelled according to the change in the assigned risk factors before being measured and limited using the value-at-risk indicator. The historic simulation method is applied with a conservative confidence level.

As at 31 December 2015, value-at-risk arising from other market risks stood at 329 million francs (previous year: 123 million francs). The increase was mainly due to fixed-interest investments that had been recognized as available-for-sale in order to offer greater flexibility in terms of balance sheet controlling under IFRS, and are therefore also included in the market risk analysis.

A loss reporting threshold is established for measuring and controlling the accounting effects of changes in fair value. This threshold refers to losses in fair value during the calendar year that are recognized in the income statement. Measures must be taken by the Executive Board if the loss in fair value exceeds the reporting threshold.

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Definition

In line with the Basel Committee on Banking Supervision, operational risk at PostFinance is defined as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. The principles on managing operational risk at PostFinance are set out in the risk policy.

Organization

PostFinance operates an operational risk management system that is controlled from a central specialist unit. This defines the risk management process for the entire area and ensures regular and transparent identification, measurement, monitoring and reporting on all material operational risks. The specialist unit also provides the necessary tools and instruments and acts as the interface between line management and the Executive Board Committee for Internal Control (GLA IK), which is responsible for the effective and efficient implementation of the operational risk management policy.

Each department and team functions as its own decentralized operational risk controller, gathering the relevant information in its role as coordinator for its organizational unit, carrying out risk identification and assessment, and assuming responsibility for recording losses.

A decentralized operational risk manager is responsible for each of the largest operational risks at PostFinance (2014: eight top risks; 2015: nine top risks). These risk managers are responsible for the regular assessment and monitoring of the top risk assigned to them and report to the Executive Board Committee for Internal Control (GLA IK), on a quarterly basis.

Tools

PostFinance has various industry-standard tools with which to actively manage operational risk. Firstly, loss data across the entire company is collected together, enabling past operational losses to be analysed, common trends to be identified and measures to be taken based on the findings. Secondly, structured risk assessments (self risk assessments) are used to evaluate potential risk scenarios that may in future pose a threat to PostFinance. The resulting risk inventory allows the Executive Board Committee for Internal Control (GLA IK) to obtain a good overview of the company's entire risk situation.

In addition, the measures decided upon by the Executive Board Committee for Internal Control (GLA IK) to mitigate operational risks are monitored centrally. Early risk warning indicators are used, in particular, by the decentralized units to promptly identify any change in the risk situation.

Reportina

The Executive Board Committee for Internal Control (GLA IK) receives quarterly reports on the current top risks and, if necessary, introduces measures to mitigate the risks. Based on this information, Swiss Post's Board of Directors is notified of PostFinance's risk situation on a regular basis via the Board of Directors' PostFinance Committee.

Capital management at PostFinance Ltd

In relation to the minimum capital requirements for banks (FINMA Circular 2008/22), PostFinance Ltd is disclosing the following regulatory equity as at 31 December 2014 and 31 December 2015:

| Presentation of regulatory eligible equity capital | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Common equity tier 1 (CET1) | | |
| Share capital issued and paid in, fully eligible | 6,682 | 6,682 |
| Retained earnings reserves, incl. reserves for general banking risks | 25 | - |
| Common equity tier 1 (before adjustments) | 6,707 | 6,682 |
| Adjustments concerning common equity tier 1 | | |
| Goodwill | -1,600 | -1,400 |
| Sum of CET1 adjustments | -1,600 | -1,400 |
| Common equity tier 1 (net CET1) | 5,107 | 5,282 |
| Additional core capital (AT1) | | - |
| Core capital (net T1) | 5,107 | 5,282 |
| Tier 2 capital (T2) | | |
| Flat-rate impairment losses for default risks | 177 | 151 |
| Tier 2 capital (net T2) | 177 | 151 |
| Regulatory capital (net T1 + T2) | 5,284 | 5,433 |

| Presentation of equity required | | | |
|---|--|------------|------------|
| CHF million | Approach used | 31.12.2014 | 31.12.2015 |
| Credit risk | International standardized approach (BIS) | 1,714 | 1,861 |
| of which CVA | Standard approach | 6 | 23 |
| Non-counterparty risks | International standardized approach (BIS) | 82 | 94 |
| Market risk | Market risk standard approach | 17 | 5 |
| of which specific market risk on interest rate instruments | Market risk standard approach | 1 | 0 |
| of which specific market risk on foreign currencies | Market risk standard approach | 16 | 5 |
| Operational risk | Basic indicator approach | 218 | 208 |
| Minimum equity required | | 2,031 | 2,168 |
| 80% equity cushion (for 14.4% equity target) | FINMA: maximum rate Category 2 | 1,625 | 1,734 |
| Total capital requirement (T1 + T2) | In accordance with CAO, art. 45 | 3,656 | 3,902 |
| Sum of risk-weighted positions | Factor 12.5 ¹ × minimum equity | 25,392 | 27,100 |

1 Corresponds to the minimum capital requirement of 8% in accordance with CAO, art. 42.

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Capital management at Swiss Post

Swiss Post endeavours to achieve a solid equity base (fully paid-in share capital and reserves), taking into account the objective of the owner to establish a sustainable dividend policy. The continued existence of the company should be ensured at all times, and the resources implemented should result in appropriate income. Constraints such as observing a set level of maximum net debt and increasing the company's value, taking capital costs into consideration, guarantee the company's long-term capacity to act.

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Net debt is measured in relation to EBITDA (operating profit before depreciation and amortization) and must not exceed the figure of 1 for long periods. With external debt in the form of outstanding private placements currently totalling 1,270 million francs, Swiss Post meets this objective and gives the company some financial leeway. Customer deposits and financial investments of PostFinance Ltd are not included in the calculation of this indicator.

Economic value added is established on the basis of earnings in relation to the cost of invested capital, whereby capital costs are determined by the ratio of equity to debt capital. Swiss Post constantly achieves positive figures in this respect.

The appropriation of profit is determined by legal provisions and by the requirements of the business. The key issues are an appropriate capital structure and the financing of investments. The aim is also to achieve a sustainable dividend policy.

33 | Fair value disclosures

Carrying amounts and fair values of financial instruments and other assets

The carrying amounts and corresponding fair values of financial assets and liabilities and other assets are as follows on 31 December 2014 and 31 December 2015:

| Carrying amounts and fair values of financial instruments and other assets | 31 | I December 2014 | 31 | December 2015 | |
|--|-----------------|-----------------|-----------------|---------------|--|
| CHF million | Carrying amount | Fair value | Carrying amount | Fair value | |
| | | | | | |
| Financial assets measured at fair value | | | | | |
| Financial assets | | | | | |
| Available for sale | | | | | |
| Bonds | 3,197 | 3,197 | 8,140 | 8,140 | |
| Shares | 625 | 625 | 605 | 605 | |
| Funds | 766 | 766 | 1,147 | 1,147 | |
| Positive replacement values | 5 | 5 | 61 | 61 | |
| Financial assets not measured at fair value | | | | | |
| Financial assets | | | | | |
| Held to maturity | 54,542 | 57,562 | 47,687 | 50,388 | |
| Loans | 13,698 | 14,259 | 14,839 | 15,262 | |
| Financial liabilities measured at fair value | | | | | |
| Other financial liabilities | | | | | |
| Negative replacement values | 174 | 174 | 210 | 210 | |
| Deferred purchase price payments (earn-outs) | - | - | 5 | 5 | |
| Financial liabilities not measured at fair value | | | | | |
| Other financial liabilities | | | | | |
| Private placements | 1,280 | 1,341 | 1,270 | 1,356 | |
| Other assets not measured at fair value | | | | | |
| Investment property | 180 | 221 | 227 | 271 | |

The carrying amounts of cash, amounts due from banks, interest-bearing amounts due from customers, trade accounts receivable and payable, other receivables excluding accrued income and prepaid expenses and other liabilities excluding accrued expenses and deferred income, customer deposits (PostFinance) and other financial liabilities represent a reasonable estimate of fair value. These financial instruments are therefore not reported above.

Fair value hierarchy

Financial instruments measured at fair value are assigned to one of three levels in the fair value hierarchy at the end of the year. The level to which they are assigned depends on the lowest level parameter, which is used for determining the fair value of the financial instrument. For purposes of disclosure, the same applies to financial instruments that are excluded from fair valuation and to other assets.

Level 1 Quoted prices in an active market: Fair value is determined on the basis of quoted prices in the active market for the specific assets and liabilities. The market price at the balance sheet date is mandatory and may not be adjusted.

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- Level 2 Valuation method based on observable model inputs: Positions that are not traded on an active market but whose fair values are measured on the basis of similar assets and liabilities traded on active markets or using valuation techniques are classified as level 2. In principle, recognized valuation techniques and directly or indirectly observable market data should be used as model parameters. Possible input parameters for level 2 fair values are prices in active markets for comparable assets and liabilities under normal market conditions. Fair values calculated using the DCF method with model inputs based on observable market data are classified as level 2.

The DCF method involves estimating the present value of the expected cash flows from assets or liabilities. A discount rate is applied, which corresponds to the creditworthiness required on the market for similar instruments with similar risk and liquidity profiles. The discount rates needed for the calculation are determined according to standard market yield curve modelling and models.

Level 3 Valuation method not based on observable model inputs: Fair value is determined using valuation techniques and significant inputs specific to the company that are not observable in the market.

Fair values are determined as follows:

| Fair value of financial instruments | | | | | | | | |
|---|------------------|---------|---------|---------|------------------|---------|---------|---------|
| and other assets | 31 December 2014 | | | | 31 December 2015 | | | |
| CHF million | Total | Level 1 | Level 2 | Level 3 | Total | Level 1 | Level 2 | Level 3 |
| Available for sale | | | | | | | | |
| Bonds | 3,197 | 2,531 | 666 | - | 8,140 | 7,190 | 950 | - |
| Shares | 625 | 624 | 1 | - | 605 | 604 | 1 | - |
| Funds | 766 | 0 | 766 | - | 1,147 | 0 | 1,147 | - |
| Positive replacement values | 5 | - | 5 | - | 61 | - | 61 | - |
| Held to maturity ¹ | 57,562 | 44,065 | 13,497 | - | 50,388 | 38,394 | 11,994 | - |
| Loans ² | 14,259 | - | 14,235 | 24 | 15,262 | 0 | 15,244 | 18 |
| Negative replacement values | 174 | _ | 174 | _ | 210 | - | 210 | - |
| Deferred purchase price payments (earn-outs) | - | - | - | - | 5 | - | - | 5 |
| Private placements | 1,341 | _ | 1,341 | _ | 1,356 | - | 1,356 | - |
| Investment property ³ | 10 | - | - | 10 | 10 | - | - | 10 |
| Investment property under construction ³ | 211 | | | 211 | 261 | | _ | 261 |

Financial assets held to maturity are recognized at amortized cost using the effective interest method.

Loans are measured at amortized cost. In the case of the loans to PostBus operators (82 million francs, 31.12.2014: 106 million francs) and "Other" (18 million francs,

31.12.2014: 24 million francs), the fair values on the balance sheet date correspond approximately to the carrying amounts given in the balance sheet

3 Recognized in the balance sheet at amortized cost

Six (previous year: five) Swiss Post interests of a non-material nature that together amount to about one million francs (previous year: about one million francs) are measured at cost in "available-for-sale" shares. As in the previous year, these instruments were not assigned to a level as at 31 December 2015.

As at 31 December 2015, no financial assets were reclassified within the fair value hierarchy (previous year: 57 million francs of available-for-sale financial assets were reclassified from level 1 to level 2, and 1,630 million francs from level 2 to level 1 due to stricter applicable criteria and settings for determining the level allocation). Reclassifications between the different levels are carried out at the end of each reporting period. For an instrument to be assigned to level 1, it must be traded on an active market (public stock exchange), have a guoted price on the reference date and be available in sufficient quantities to ensure a liquid market.

The fair value measurements of investment properties were carried out exclusively by independent experts with the necessary expertise.

- Property: PostParc (investment property under construction)

As at 31 December 2015, the property is measured using the discounted cash flow approach. The fair value of the property on the due evaluation date is calculated in accordance with the measurement standard from the sum of the anticipated cash flows (including investments not yet undertaken) discounted on the due date and not taking into account any change of ownership, profit from sale of land, value added tax or other costs or commissions arising if selling the property.

The following assumptions were made for determining fair value:

- Letting of the property at market terms
- The operating and maintenance costs considered during the valuation are guided by benchmarks from the database of the evaluator
- The discounting is based on a risk-compliant real interest rate of 4.5 percent, also taken from the database of the evaluator

As at 31 December 2015, the fair value determined for the PostParc stands at around 261 million francs (previous year: around 211 million francs).

- Property: Bellinzona Autorimessa (investment property)

As at 31 December 2015, the property is measured using the capitalized earnings method. The following rate was applied to capitalize effective rental income. In the capitalization rate used, the operating, maintenance and repair costs were considered. Accrued provisions were deducted from the earnings value calculated.

The following assumptions were made for determining fair value:

- Letting of the property at sustainable tenancy terms
- Average capitalization rate: 7 percent

As at 31 December 2015, the fair value determined for the Autorimessa in Bellinzona stands at around 10 million francs (previous year: around 10 million francs).

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34 | Transfer of financial assets

Securities received as part of reverse repurchase transactions are recognized in the balance sheet only if risks and opportunities are entered. Securities transferred as collateral as part of repurchase transactions continue to be recognized in the balance sheet under "Financial assets". Financial instruments loaned as part of securities lending transactions also continue to be recognized in the balance sheet as financial assets.

Financial assets from reverse repurchase, repurchase and securities lending transactions are pledged as follows:

| Reverse repurchase transactions and securities lending and repurchase transactions | | | |
|---|-------|------------|------------|
| CHF million | Notes | 31.12.2014 | 31.12.2015 |
| Receivables | | | |
| Receivables from cash collateral in reverse repurchase transactions | 15 | 1,309 | 311 |
| of which recognized in amounts due from banks | 15 | 909 | 61 |
| of which recognized in interest-bearing amounts due from customers | 15 | 400 | 250 |
| Commitments | | | |
| Commitments from cash collateral in securities lending transactions | | - | - |
| of which recognized in financial liabilities – other financial liabilities | | - | - |
| Commitments from cash collateral in repurchase transactions | 27 | - | 108 |
| of which recognized in financial liabilities – other financial liabilities | 27 | - | 108 |
| Securities cover | | | |
| Own lent securities or securities provided as collateral for borrowed securities in repurchase transactions | 18 | 1,765 | 2,107 |
| of which securities for which an unrestricted right to dispose of or pledge was granted | | 1,765 | 1,996 |
| of which recognized in financial assets – held to maturity | | 1,754 | 1,907 |
| of which recognized in financial assets – available for sale | | 11 | 57 |
| Borrowed securities or securities received as collateral for lent securities as part of securities lending and reverse repurchase transactions | | - | 2,434 |
| of which repledged or sold securities | | - | - |

35 | Potential offsetting of financial assets and financial liabilities

No offsetting took place. The following financial assets and financial liabilities were subject to offsetting agreements, enforceable global offsetting or similar agreements as at 31 December 2014 or 31 December 2015:

| Financial assets subject to offsetting | | Financial assets with off | fsetting agreements | Unrecogniz | | |
|--|------------------------------------|---------------------------|--------------------------------------|-----------------------|---------------------|---|
| agreements, enforceable global offsetting or similar agreements | Financial assets before offsetting | Offsetting with | Financial assets after offsetting | | | Financial assets after consideration of |
| 31.12.2014, CHF million | (gross) | financial liabilities | (net) | Financial liabilities | Collateral received | offsetting options |
| | | | | | | |
| | _ | | | | | |
| Item in the balance sheet | | | | | | |
| Item in the balance sheet Positive replacement values | | | 5 | | | 5 |

| Financial liabilities subject to offsetting | Fin | ancial liabilities with o | ffsetting agreements | Unrecogniz | | | |
|--|--|---------------------------|---|------------------|-------------------|--|--|
| agreements, enforceable global offsetting or similar agreements | Financial liabilities before offsetting | Offsetting with | Financial liabilities after offsetting | | | Financial liabilities after consideration of | |
| 31.12.2014, CHF million | (gross) financial assets | | (net) | Financial assets | Collateral issued | | |
| Item in the balance sheet | | | | | | | |
| Negative replacement values | 174 | | 174 | -142 | | 32 | |
| Securities lending and similar agreements | 1,765 | | 1,765 | | -1,765 | | |

| Financial assets subject to offsetting | Financial assets with offsetting agreements | | | Unrecogniz | | |
|--|---|-----------------------|--------------------------------------|-----------------------|---------------------|---|
| agreements, enforceable global offsetting or similar agreements | Financial assets before offsetting | Offsetting with | Financial assets after offsetting | | | Financial assets after consideration of |
| 31.12.2015, CHF million | (gross) | financial liabilities | (net) | Financial liabilities | Collateral received | offsetting options |
| | | | | | | |
| Item in the balance sheet | | | | | | |
| Positive replacement values | 61 | - | 61 | -27 | - | 34 |
| Reverse repurchase transactions | 311 | | 311 | - | -313 | -2 |

| Financial liabilities subject to offsetting | Fir | nancial liabilities with o | ffsetting agreements | Unrecogniz | | |
|---|--|----------------------------|---|------------------|-------------------|--|
| agreements, enforceable global offsetting or similar agreements | Financial liabilities before offsetting | Offsetting with | Financial liabilities after offsetting | | | Financial liabilities after consideration of |
| 31.12.2015, CHF million | (gross) | financial assets | (net) | Financial assets | Collateral issued | offsetting options |
| | | | | | | |
| Item in the balance sheet | | | | | | |
| Negative replacement values | 210 | - | 210 | - 158 | - | 52 |
| Repurchase transactions | 108 | - | 108 | - | -111 | -3 |
| Securities lending and similar agreements | 1,964 | - | 1,964 | - | -1,996 | -32 |

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36 | Consolidated Group

| Acctg. Method | Segment | Company | Domicile | | Share capital | Equity interest in percent | Equity interest in percent |
|------------------|---------|---|-----------------------|----------|---------------|-------------------------------|-------------------------------|
| | | | | Currency | in 000s | as at 31.12.2014 | as at 31.12.2015 |
| Switzer | land | | | | | | |
| F | 7 | Swiss Post Ltd | Berne | CHF | 1,300,000 | | |
| F | 1 | Presto Presse-Vertriebs AG | Berne | CHF | 100 | 100 | 100 |
| F | 1 | Epsilon SA | Lancy | CHF | 100 | 100 | 100 |
| F | 1 | PostMail Ltd | Berne | CHF | 100 | 100 | 100 |
| F | 1 | Direct Mail Company AG | Basel | CHF | 420 | 100 | 100 |
| F | 1 | Direct Mail Logistik AG | Basel | CHF | 100 | 100 | 100 |
| F | 1 | IN-Media AG | Basel | CHF | 100 | 100 | 100 |
| F | 1 | Swiss Post International Holding Ltd | Berne | CHF | 63,300 | 100 | 100 |
| F | 1 | APZ Direct AG ¹ | Schaffhausen | CHF | 150 | | 100 |
| F | 1 | IWARE SA ² | Morges | CHF | 100 | - | 100 |
| F | 2 | Swiss Post Solutions Ltd | Zurich | CHF | 1,000 | 100 | 100 |
| F | 2 | SwissSign AG | Opfikon | CHF | 450 | 100 | 100 |
| F | 4 | Mobility Solutions Ltd | Berne | CHF | 100 | 100 | 100 |
| F | 4 | Mobility Solutions Management Ltd | Berne | CHF | 100 | 85 | 85 |
| F | 4 | PostLogistics Ltd | Dintikon | CHF | 20,000 | 100 | 100 |
| F | 4 | SecurePost Ltd | Oensingen | CHF | 4,000 | 100 | 100 |
| F | 4 | Dispodrom Ltd in liquidation ³ | Berne | CHF | 2,000 | 100 | - |
| F | 4 | Swiss Post International Logistics Ltd | Basel | CHF | 1,000 | 100 | 100 |
| F | 4 | Swiss Post SAT Holding Ltd | Berne | CHF | 2,000 | 100 | 100 |
| F | 4 | Tele-Trans AG ⁴ | Basel | CHF | 50 | - | 100 |
| F | 4 | Botec Boncourt S.A. ⁵ | Boncourt | CHF | 200 | - | 100 |
| F | 4 | Botec Logistic SA ⁵ | Boncourt | CHF | 100 | - | 100 |
| F | 4 | Allenbach Verzollungsagentur GmbH ⁶ | Münchenstein | CHF | 20 | - | 100 |
| F | 5 | PostFinance Ltd | Berne | CHF | 2,000,000 | 100* | 100 |
| F | 5 | Debtors Service Ltd ⁷ | Urtenen- Schönbühl | CHF | 1,000 | 100 | 100 |
| F | 5 | TWINT AG (formerly Monexio AG) | Berne | CHF | 10,000 | 100 | 100 |
| F | 6 | PostBus Switzerland Ltd | Berne | CHF | 72,000 | 100* | 100' |
| F | 6 | PubliBike AG (formerly velopass SARL) | Fribourg | CHF | 200 | 100 | 100 |
| F | 6 | PostBus Management Ltd ⁸ | Berne | CHF | 100 | - | 100 |
| F | 6 | PostBus Mobility Solutions Ltd ⁸ | Berne | CHF | 100 | - | 100 |
| F | 6 | PostBus Production Ltd ⁸ | Berne | CHF | 100 | - | 100 |
| F | 6 | PostBus Vehicles Ltd ⁹ | Berne | CHF | | - | 100 |
| F | 7 | Post Real Estate Management and Services Ltd (formerly InfraPost AG) | Berne | CHF | 1,000 | 100 | 100 |
| F | 7 | Post Real Estate Ltd ¹⁰ | Berne | CHF | 100,000 | 20*/80 | 20*/80 |
| F | 7 | health care research institute AG (hcri) ¹¹ | Zurich | CHF | 100 | - | 100 |
| F | 1-7 | Post CH Ltd | Berne | CHF | 500,000 | 100* | 100 |

Equity interest is held by Swiss Post Ltd.
Shares (100 percent) acquired on 1.10.2015.
Shares (100 percent) acquired on 2.10.2015.
Liquidated on 24.9.2015.
Shares (100 percent) acquired on 30.10.2015.
Shares (100 percent) acquired on 30.11.2015.
New domicile (previously Berne).
Established on 19.2.2015.
Established on 19.2.2015.

Established on 19.8.2015.
 Stabilished on 19.8.2015.
 Swiss Post Ltd and Post CH Ltd hold 20 percent and 80 percent respectively of the shares in Post Real Estate Ltd.
 Shares (100 percent) acquired on 15.10.2015

Accounting method F = fully consolidated

Segment 1 = PostMail 2 = Swiss Post Solutions 3 = Post Offices & Sales 4 = PostLogistics

5 = PostFinance 6 = PostBus 7 = Other

| Acctg. Method | Segment | Company | Domicile | | Share capital | Equity interest in percent | Equity interest in percent |
|------------------|---------|---|--------------------|----------|---------------|-------------------------------|-------------------------------|
| | | | | Currency | in 000s | as at 31.12.2014 | as at 31.12.2015 |
| Switzer | land | | | | | | |
| E | 1 | AZ Vertriebs AG | Aarau | CHF | 100 | 25 | 25 |
| E | 1 | search.ch AG ¹² | Zurich | CHF | 100 | 25 | |
| E | 1 | SCHAZO AG | Schaffhausen | CHF | 300 | 50 | 50 |
| E | 1 | Somedia Distribution AG (formerly SÜDOSTSCHWEIZ PRESSEVERTRIEB AG) | Chur | CHF | 100 | 35 | 35 |
| E | 1 | DMB Direct Mail Biel-Bienne AG | Biel/Bienne | CHF | 100 | 50 | 50 |
| - E | 1 | Asendia Holding Ltd | Berne | CHF | 100 | 50 | 50 |
| - E | 4 | TNT Swiss Post AG | Buchs (AG) | CHF | 1,000 | 50 | 50 |
| - | 4 | Energy Logistics Schweiz (ELS) Ltd ¹³ | Berne | CHF | 125 | - | 20 |
| - F | 5 | SIX Interbank Clearing AG | Zurich | CHF | 1,000 | | 25 |
| E | 6 | Sensetalbahn AG | Berne | CHF | 2,888 | | 34 |
| Belgiun | | | berne | CIII | | | |
| = | 4 | Société d'Affrètement et de Transit S.A.T. SA | Brussels | EUR | 62 | 100 | 100 |
| Germar | ıy | | | | | | |
| F | 2 | Fortuna Beteiligungs GmbH ¹⁴ | Bamberg | EUR | 50 | 100 | _ |
| F | 2 | Swiss Post Solutions GmbH ¹⁵ | Bamberg | EUR | 5,000 | 98.3 | 100 |
| F | 2 | Swiss Post Solutions Holding GmbH | Bamberg | EUR | 25 | 100* | 100 |
| = | 2 | Swiss Post Solutions GmbH | Prien | EUR | 1,050 | 100 | 100 |
| F | 2 | Swiss Post Solutions GmbH ¹⁶ | Pulsnitz | EUR | 100 | 100 | - |
| F | 2 | Swiss Post Solutions Card Systems GmbH | Bamberg | EUR | 25 | 100 | 100 |
| F | 4 | Trans-Euro GmbH | Weil am Rhein | EUR | 25 | 100 | 100 |
| F | 4 | Zollagentur Imlig GmbH | Rheinfelden Baden | EUR | 25 | 100 | 100 |
| E | 2 | eSourceONE GmbH | Bamberg | EUR | 25 | 50 | 50 |
| E | 2 | MEILLERGHP GmbH ¹⁷ | Schwandorf | EUR | 280 | 35 | |
| E | 5 | Swiss Euro Clearing Bank GmbH | Frankfurt am Main | EUR | 30,000 | 25 | 25 |
| E | 2 | CF Card Factory GmbH ¹⁸ | Hessisch Lichtenau | EUR | 500 | 51 | 49 |
| France | | | | | | | |
| F | 2 | Swiss Post Solutions SAS ¹⁹ | Paris | EUR | 9,587 | 100 | 100 |
| F | 4 | Société d'Affrètement et de Transit S.A.T. SAS | Bartenheim | EUR | 200 | 100 | 100 |
| = | 4 | Société de Transports Internationaux S.T.I. SARL | Bartenheim | EUR | 8 | 100 | 100 |
| F | 4 | SCI S.A.T. | Bartenheim | EUR | 1 | 100 | 100 |
| F | 4 | Tele-Trans SA ⁴ | Saint-Louis | EUR | 38 | - | 100 |
| = | 4 | Botec Sàrl ⁵ | Fêche-l'Église | EUR | 15 | - | 100 |
| F | 6 | CarPostal France SAS ²⁰ | Saint-Priest | EUR | 8,200 | 100 | 100 |
| = | 6 | CarPostal Bourg-en-Bresse SAS | Bourg-en-Bresse | EUR | 190 | 100 | 100 |
| = | 6 | CarPostal Haguenau SAS | Haguenau | EUR | 464 | 100 | 100 |
| = | 6 | CarPostal Interurbain SAS | Voreppe | EUR | 250 | 100 | 100 |
| = | 6 | CarPostal Mâcon SAS | Mâcon | EUR | | 100 | 100 |
| F | 6 | CarPostal Dole SAS | Dole | EUR | 300 | 100 | 100 |
| F | 6 | CarPostal Foncière SCI | Saint-Priest | EUR | | 100 | 100 |
| = | 6 | CarPostal Villefranche-sur-Saône SAS | Arnas | EUR | 150 | 100 | 100 |
| = | 6 | CarPostal Agde SAS | Agde | EUR | 250 | 100 | 100 |
| F | 6 | CarPostal Bourgogne Franche-Comté SAS | Mâcon | EUR | 300 | 100 | 100 |

Equity interest is held by Swiss Post Ltd.
Shares (25 percent) sold on 8.5.2015.
Shares (20 percent) acquired on 19.10.2015.
Merged with Swiss Post Solutions Holding GmbH on 30.6.2015.
Merged with Swiss Post Solutions GmbH, Prien on 7.5.2015.
Shares (35 percent) sold on 20.2.2015.
Shares (2 percent) sold on 17.6.2015.
Share capital increased by 8 million euros on 18.12.2015.
Share capital increased by 8 million euros on 10.12.2015.

Accounting method

Accounting method F = fully consolidated E = accounted for under the equity method Segment 1 = PostMail 2 = Swiss Post Solutions 4 = PostLogistics 5 = PostFinance 6 = PostBus

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| Acctg. Method | Segment | Company | Domicile | | Share capital | Equity interest in percent | Equity interest in percent |
|------------------|---------|--|-------------------|----------|---------------|---|-------------------------------|
| | | | | Currency | in 000s | as at 31.12.2014 | as at 31.12.2015 |
| France | | | | | | | |
| F | 6 | CarPostal Méditerranée SAS | Agde | EUR | 420 | 100 | 100 |
| F | 6 | Holding Rochette Participations SAS | Montverdun | EUR | 400 | 100 | 100 |
| F | 6 | CarPostal Loire SARL (formerly Caporin Voyages SARL) | Montverdun | EUR | 1,680 | 100 | 100 |
| F | 6 | CarPostal Riviera SAS | Menton | EUR | 200 | 100 | 100 |
| F | 6 | CarPostal Salon de Provence SAS | Salon-de-Provence | EUR | 200 | 100 | 100 |
| F | 6 | CarPostal Bassin de Thau ²¹ | Sète | EUR | 250 | - | 100 |
| F | 6 | GR4 ²² | Crolles | EUR | 200 | - | 48 |
| F | 6 | Autocars et Transports Grindler ²³ | Vif | EUR | 104 | - | 100 |
| F | 6 | Les Cars du Trièves ²³ | Vif | EUR | 30 | - | 100 |
| United | Kingdom | | | | • ••••• | | |
| F | 2 | Swiss Post Solutions Ltd | Richmond | GBP | 7,272 | 100 | 100 |
| Italy | | | | | | | |
| F | 2 | Swiss Post Solutions S.p.A. | Milan | EUR | 500 | 100 | 100 |
| Ireland | | | | ••••• | • ••••• | • | |
| F | 2 | Swiss Post Solutions Ireland Limited ²⁴ | Cork | EUR | 0 | 100 | - |
| Liechte | nstein | | | | | | |
| F | 6 | PostAuto Liechtenstein Anstalt | Vaduz | CHF | 1,000 | 100 | 100 |
| F | 7 | Swiss Post Insurance AG | Triesen | CHF | 30,000 | 100* | 100' |
| E | 7 | Liechtensteinische Post AG | Schaan | CHF | 5,000 | 25 | 25 |
| Slovaki | а | | | | | | |
| F | 2 | Swiss Post Solutions s.r.o. | Bratislava | EUR | 15 | 100 | 100 |
| USA | | | | | • •••••• | | |
| F | 2 | Swiss Post Solutions Inc. | New York | USD | 45 | 100 | 100 |
| F | 2 | Swiss Post US Holding Inc. | New York | USD | 10,100 | 100 | 100 |
| Vietnar | n | | | | • •••••• | | |
| F | 2 | Swiss Post Solutions Ltd. | Ho-Chi-Minh City | VND | 1,821,446 | 100 | 100 |
| | | | | | - 1,821,440 | Accounting method F = fully consolidated | |

22 Established on 1.7.2015. Share of voting rights: around 56 percent

23 Shares (100 percent) acquired on 1.12.2015.24 Shares (100 percent) sold on 3.2.2015.

E = accounted for under the equity method

Segment 2 = Swiss Post Solutions

6 = PostBus

7 = Other

37 | Changes in the consolidated Group

Year 2014

On 31 December 2013, Swiss Post Solutions GmbH, based in Vienna (Austria) was converted into a branch of Swiss Post Solutions Ltd, based in Zurich.

On 1 April 2014, a share capital increase of 179,000 francs was undertaken at PubliBike AG, based in Fribourg.

On 24 April 2014, Swiss Post SAT Holding Ltd, based in Berne, acquired Société d'Affrètement et de Transit S.A.T. SA, based in Brussels (Belgium). This acquisition allows PostLogistics to strengthen its international services and customs clearance expertise. S.A.T. SA carries out its services almost fully automatically with the help of software, so does not have any on-site employees.

Dispodrom Ltd, based in Berne, has been in liquidation since 7 May 2014.

Prisma Medienservice AG, based in St. Gallen, was merged with Direct Mail Company AG, based in Basel, on 28 May 2014 with retroactive effect to 1 January 2014.

On 30 June 2014, the non-controlling interest (14 percent) in Swiss Post Solutions Ltd, based in Ho Chi Minh City (Vietnam) was acquired. Swiss Post Solutions Ltd, based in Zurich, now holds 100 percent of the share capital of Swiss Post Solutions Ltd.

Swiss Post International Management Ltd in liquidation, based in Berne, and IT ServiceHouse AG in liquidation, based in Berne, were liquidated on 11 September 2014 and 18 September 2014 respectively.

On 12 December 2014, a share capital increase of 8 million francs was undertaken at TWINT AG, based in Berne.

Post CH Ltd, based in Berne, acquired Asendia Press D4M AG, based in Kriens, on 30 December 2014. This acquisition allows PostMail to strengthen its expertise and services in publishing management. Asendia Press D4M AG operates in Switzerland and employs a staff of 15. It was merged with Direct Mail Company AG, based in Basel, on 30 December 2014.

CarPostal Obernai SAS, based in Obernai (France) and CarPostal Pyrénées SAS, based in Saint-Priest (France), were merged on 30 December 2014 to form CarPostal France SAS, based in Saint-Priest (France).

Year 2015

Post CH Ltd, based in Berne, sold Swiss Post Solutions Ireland Limited, based in Cork (Ireland) on 3 February 2015.

Post CH Ltd, based in Berne, acquired the company Tele-Trans AG, based in Basel and its subsidiary Tele-Trans SA, based in Saint-Louis (France) on 19 February 2015. This acquisition enables PostLogistics to strengthen its international unit, to expand its current service portfolio and to safeguard its presence in the customs clearance market in the Basel area. Tele-Trans AG and its subsidiary offer services in the field of European transport and customs clearance, and employ seven members of staff.

With effect from 7 May 2015, Swiss Post Solutions GmbH, based in Pulsnitz (Germany) was merged with Swiss Post Solutions GmbH, headquartered in Prien (Germany).

Swiss Post Solutions GmbH, based in Bamberg (Germany) sold 2 percent of its interest in CF Card Factory GmbH, based in Hessisch Lichtenau (Germany), on 17 June 2015. Following the loss of control, CF Card Factory GmbH is disclosed as an associate.

On 30 June 2015, Swiss Post Solutions GmbH sold 1.7 percent of its own interest in Swiss Post Solutions Holding GmbH, both based in Bamberg (Germany).

Fortuna Beteiligungs GmbH was merged with Swiss Post Solutions Holding GmbH, both based in Bamberg (Germany) on 30 June 2015.

SecurePost Ltd, based in Oensingen, acquired the banknote processing unit from UBS AG, based in Zurich and Basel, on 1 September 2015. SecurePost Ltd becomes the largest banknote processor in Switzerland as a result of the acquisition. The takeover includes operating materials as well as around 40 members of staff.

Dispodrom Ltd in liquidation, based in Berne, was liquidated on 24 September 2015.

Post CH Ltd, based in Berne, acquired APZ Direct AG, based in Schaffhausen, on 1 October 2015. The acquisition enables PostMail to strengthen its position in the growth area of direct marketing. APZ Direct AG specializes in the delivery of unaddressed and addressed mail, and employs around 230 members of staff.

Post CH Ltd, based in Berne, acquired IWARE SA, based in Morges, on 2 October 2015. The acquisition enables PostMail to strengthen its position in the publishing business. IWARE SA operates in fields including subscription management and the issuing of publications, and employs 13 members of staff.

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formation processing in the healthcare sector, and employs 19 members of staff.

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Post CH Ltd, based in Berne, acquired health care research institute AG (hcri), based in Zurich, on 15 October 2015. Thanks to this acquisition, Swiss Post is strengthening its market position, and positioning itself as an innovative, integrated service provider in the healthcare sector. health care research institute AG (hcri) is the market leader in the data-driven guality management of processes and in-

Post CH Ltd, based in Berne, acquired Botec Boncourt S.A. and Botec Logistic SA, both based in Boncourt, and Botec Sarl, based in Fêche-l'Église (France), on 30 October 2015. Thanks to these acquisitions, PostLogistics is strengthening the freight, express and warehousing international unit, including customs clearance, and increasing its presence in the area of Boncourt, crossing the border into France. As well as customers, the takeover includes the infrastructure, with a customs clearance office in Boncourt, and nine members of staff.

Post CH Ltd, based in Berne, acquired Allenbach Verzollungsagentur GmbH, based in Münchenstein, on 30 November 2015. This acquisition enables PostLogistics to strengthen its international forwarding and customs clearance unit, to expand its current service portfolio and to boost its presence in the customs clearance market. Allenbach Verzollungsagentur GmbH has two sites in Münchenstein and Basel-Weil, and employs three members of staff.

CarPostal France SAS, based in Saint-Priest (France), acquired the two associates Grindler Autocars et Transports Grindler and Les Cars du Trièves, both based in Vif (France), on 1 December 2015. Thanks to the acquisition, PostBus is strengthening its presence in the department of Isere by expanding its vehicle depots to all three valleys around Grenoble. The Grindler family business, which employs 90 people, is one of the most important transport companies in the Grenoble region.

On 10 December 2015, a share capital increase of 8 million euros was undertaken at CarPostal France SAS, based in Saint-Priest (France).

On 18 December 2015, a share capital increase of 8 million euros was undertaken at Swiss Post Solutions SAS, based in Paris (France).

Assets and liabilities arising from acquisitions

The following assets and liabilities were newly consolidated, based on temporary figures, in connection with acquisitions of subsidiaries:

| Assets and liabilities arising from acquisitions | 2014 | 2015 |
|---|-------------------------------|-------------------------------|
| CHF million | Total fair value ¹ | Total fair value ² |
| Cash and cash equivalents | 1 | 5 |
| Trade accounts receivable and other receivables | 2 | 7 |
| Inventories | - | 0 |
| Property, plant and equipment, intangible assets and financial assets | 0 | 13 |
| Other financial liabilities | - | -4 |
| Trade accounts payable | 0 | -2 |
| Provisions and other liabilities | 0 | -9 |
| Fair value of net assets | 3 | 10 |
| Goodwill | 3 | 13 |
| Cash and cash equivalents acquired ³ | - 1 | -5 |
| Purchase price payments falling due at a later date (earn-outs) | _ | -5 |
| Net cash outflow for acquisitions | 5 | 13 |

Composition: Société d'Affrètement et de Transport S.A.T. SA., Asendia Press D4M AG.

Composition: Allenbach Verzollungsagentur GmbH, APZ Direct AG, Autocars et Transports Grindler, Botec Boncourt S.A., Botec Logistic SA, Botec Sarl, health care research institute AG (hcri). IWARE SA, Les Cars du Trièves, Tele-Trans AG, Tele-Trans SA, UBS AG operating unit

З Composition: cash and current amounts due from banks. The acquisition costs for the companies acquired in 2015 and for parts of companies amount to a total of 23 million francs. The purchase price payments (earn-outs) due at a later date amount to 5 million francs. The remaining amount was settled in cash and cash equivalents.

The goodwill arising from these transactions consists of assets that are not separately identifiable or cannot be reliably determined, primarily acquired expertise and synergies expected within the Group. Goodwill is not tax deductible.

The directly attributable acquisition expense amounts to less than 0.1 million francs and is recognized in the income statement under "Other operating expenses".

Since the acquisition date, the acquired entities have contributed 9 million francs to operating income and one million francs to operating profit.

Overall, the effect of these acquisitions on the consolidated financial statements is not material in nature.

Assets and liabilities arising from disposals

The following assets and liabilities were deconsolidated in connection with disposals of subsidiaries:

| Assets and liabilities arising from disposals | 2014 | 2015 |
|---|--------------------------|---------------------------------------|
| CHF million | Total carrying amount | Total carrying amount ¹ |
| Cash and cash equivalents | | 0 |
| Trade accounts receivable and other receivables | - | 1 |
| Inventories | - | 1 |
| Property, plant and equipment, intangible assets and financial assets | - | 1 |
| Other financial liabilities | - | - 1 |
| Trade accounts payable | - | -2 |
| Provisions and other liabilities | | 0 |
| Carrying amount of net assets disposed of | | 0 |
| Cash and cash equivalents disposed of ² | - | 0 |
| Loss from disposals | | 0 |
| Net cash inflow from disposals | | 0 |

1 Composition: CF Card Factory GmbH, Swiss Post Solutions Ireland Limited.

2 Composition: cash and current amounts due from banks.

Sales proceeds arising from disposals stood at less than one million francs in 2015.

Overall, the effect of these disposals on the consolidated financial statements is not material in nature.

Companies founded and renamed

Year 2014

InfraPost AG, based in Berne, was renamed Post Real Estate Management and Services Ltd on 6 January 2014.

velopass SARL, based in Fribourg, was converted into a private limited company and renamed Publi-Bike AG on 1 April 2014.

Caporin Voyages SARL, based in Montverdun (France) was renamed CarPostal Loire SARL on 23 June 2014.

Monexio AG, based in Berne, was founded on 7 July 2014 and renamed TWINT AG on 18 November 2014.

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PostFinance Ltd

SÜDOSTSCHWEIZ PRESSEVERTRIEB AG, a company headquartered in Chur, was renamed Somedia Distribution AG on 5 September 2014.

Swiss Post Solutions Card Systems GmbH, based in Bamberg (Germany) was founded on 17 November 2014.

Year 2015

PostBus Management Ltd, PostBus Mobility Solutions Ltd and PostBus Production Ltd, all based in Berne, were founded on 19 February 2015.

GR4, based in Crolles (France) was founded with an interest of 48 percent on 1 July 2015.

CarPostal Bassin de Thau, based in Sète (France) was founded on 29 July 2015.

PostBus Vehicles Ltd, based in Berne, was founded on 19 August 2015.

38 | Transactions with related companies and parties

Within the meaning of the IFRSs, Swiss Post Group has relationships with related companies and parties. As the owner of Swiss Post, the Swiss Confederation is deemed to be a related party.

All transactions between Swiss Post and the related companies and parties are carried out at market conditions. Transactions between Swiss Post and its subsidiaries were eliminated during the consolidation and are no longer included in these notes.

Swiss Post and its subsidiaries carried out the following transactions with related companies and parties that are not part of the Group.

| Transactions with related companies and parties | | Pure Sale of goods and services | | ases of goods and services | Receivables and loans with related companies | | Liabilities to related companies | |
|--|------------------|------------------------------------|------|-------------------------------|---|------------|-------------------------------------|-------------------------|
| CHF million | 2014 | 2015 | 2014 | 2015 | 31.12.2014 | 31.12.2015 | 31.12.2014 | 31.12.2015 |
| Companies with joint management or significant influence | 437 | 447 | 123 | 110 | 1,003 | 891 | 1,040 | 834 |
| Swiss Confederation | 208 ¹ | 240 ¹ | 8 | 7 | 109 | 162 | 662 | 605 |
| Swisscom | 158 | 137 | 58 | 49 | 652 | 492 | 23 | 20 |
| Swiss Federal Railways SBB | 67 | 66 | 57 | 54 | 42 | 37 | 355 | 209 |
| RUAG | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| SKYGUIDE | 3 | 3 | 0 | 0 | 200 | 200 | 0 | 0 |
| Associates and joint ventures | 133 | 126 | 37 | 38 | 52 | 40 | 12 | 16 |
| Other related companies and parties | 14 | 1 | 4 | 3 | 0 | 0 | 88 ² | 224 ² |

Includes compensation for public transport of 176 million francs for 2015 (previous year: 175 million francs)

Primarily includes customer deposits of the Swiss Post pension fund held at PostFinance

Remuneration paid to members of the management

In the past financial year, remuneration including fringe benefits of 5.8 million francs (previous year: 5.2 million francs) and pension benefits of around 0.75 million francs (previous year: around 0.77 million francs) was paid to members of the management (Board of Directors and Executive Management). The performance-based component paid out to members of Executive Management in 2015 was based on target attainment in 2013 and 2014 and amounted to around 1.2 million francs (previous year: around 0.9 million francs). There are no loan agreements in place with members of the Board of Directors or Executive Management.

39 | Key exchange rates

The following exchange rates were applied in translating the financial statements of foreign subsidiaries into Swiss francs:

| Exchange rates | | | Closing rate as at | Average rate for the period ending | | |
|------------------|-----|------------|--------------------|------------------------------------|------------|--|
| Unit | | 31.12.2014 | 31.12.2015 | 31.12.2014 | 31.12.2015 | |
| 1 euro | EUR | 1.20 | 1.08 | 1.21 | 1.07 | |
| 1 US dollar | USD | 0.99 | 0.99 | 0.92 | 0.96 | |
| 1 pound sterling | GBP | 1.54 | 1.47 | 1.51 | 1.47 | |

40 | Events after the reporting period

Prior to the approval of the 2015 consolidated annual financial statements by Swiss Post Ltd's Board of Directors on 7 March 2016, no events came to light which either would have resulted in changes to the carrying amounts of the Group's assets and liabilities or would have to be disclosed in this section of the Report.

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Auditors' report to the General Meeting of Swiss Post Ltd, Berne

Report of the Statutory Auditor on the Consolidated Financial Statements

As statutory auditor, we have audited the accompanying consolidated financial statements of Swiss Post Ltd presented on pages 74 to 150 of the financial report, which comprise the income statement, statement of comprehensive income, balance sheet, statement of changes in equity, cash flow statement and notes for the year ended 31 December 2015.

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Board of Directors' Responsibility

The board of directors is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with International Financial Reporting Standards (IFRS) and the requirements of Swiss law. This responsibility includes designing, implementing and maintaining an internal control system relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error. The board of directors is further responsible for selecting and applying appropriate accounting policies and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with Swiss law and Swiss Auditing Standards as well as International Standards on Auditing. Those standards require that we plan and perform the audit to obtain reasonable assurance whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers the internal control system relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control system. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made, as well as evaluating the overall presentation of the consolidated financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements for the year ended 31 December 2015 give a true and fair view of the financial position, the results of operations and the cash flows in accordance with International Financial Reporting Standards (IFRS) and comply with Swiss law.

Report on Other Legal Requirements

We confirm that we meet the legal requirements on licensing according to the Auditor Oversight Act (AOA) and independence (article 728 CO) and that there are no circumstances incompatible with our independence.

In accordance with article 728a paragraph 1 item 3 CO and Swiss Auditing Standard 890, we confirm that an internal control system exists, which has been designed for the preparation of consolidated financial statements according to the instructions of the board of directors.

We recommend that the consolidated financial statements submitted to you be approved.

KPMG AG Orlando Lanfranchi Licensed Audit Expert Auditor in Charge

Stefan Andres Licensed Audit Expert

Gümligen-Berne, 7 March 2016

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Swiss Post Ltd annual financial statements

The annual financial statements issued by Swiss Post Ltd as the parent of Swiss Post Group meet the requirements of Swiss law.

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Income statement

| Swiss Post Ltd Income statement | | |
|-----------------------------------|------|------|
| CHF million | 2014 | 2015 |
| Operating income | | |
| Trade income | 78 | 76 |
| Income from interests | 245 | 296 |
| Total operating income | 323 | 372 |
| Operating expenses | | |
| Personnel expenses | -4 | -4 |
| Other operating expenses | -31 | -49 |
| Depreciation of intangible assets | -67 | -67 |
| Total operating expenses | -102 | -120 |
| Operating profit | 221 | 252 |
| Financial income | 70 | 143 |
| Financial expenses | -41 | -87 |
| Total net financial income | 29 | 56 |
| Profit for the year before tax | 250 | 308 |
| Direct taxes | 5 | -2 |
| Profit for the year | 255 | 306 |

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Balance sheet

| Swiss Post Ltd Balance sheet | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Assets | | |
| Current assets | | |
| Amounts due from banks | 601 | 815 |
| Amounts due from PostFinance Ltd | 3 | 18 |
| Trade accounts receivable | 2 | 6 |
| Other current receivables | 1,357 | 1,322 |
| Total current assets | 1,963 | 2,161 |
| Fixed assets | | |
| Financial assets | 881 | 820 |
| Interests | 7,989 | 7,937 |
| Intangible assets | 867 | 800 |
| Total fixed assets | 9,737 | 9,557 |
| Total assets | 11,700 | 11,718 |
| Equity and liabilities | | |
| Liabilities | | |
| Trade accounts payable | 3 | 0 |
| Current interest-bearing liabilities | 171 | 96 |
| Other current liabilities | 0 | 0 |
| Accrued expenses and deferred income | 4 | 4 |
| Total current liabilities | 178 | 100 |
| Non-current interest-bearing liabilities | 1,280 | 1,270 |
| Provisions | 2 | 2 |
| Total non-current liabilities | 1,282 | 1,272 |
| Total liabilities | 1,460 | 1,372 |
| Equity | | |
| Share capital | 1,300 | 1,300 |
| Statutory capital reserves | | |
| Other capital reserves | 8,685 | 8,685 |
| Distributable profit | | |
| Profit carried forward | - | 55 |
| Profit for the year | 255 | 306 |
| Total equity | 10,240 | 10,346 |
| Total equity and liabilities | 11,700 | 11,718 |

Notes

1 | Principles

Initial adoption of new accounting law

For the first time, the 2015 annual financial statements were issued in accordance with the new provisions of Swiss accounting law (Title 32 of the Swiss Code of Obligations). To improve legibility and facilitate comparison, the financial figures for 2014 have also been adapted to reflect the new accounting structure. No value adjustments have been made.

1.1 General

A description is given below of any significant valuation principles applied that are not specified by law.

1.2 Legal form

Swiss Post Ltd was established as a company limited by shares subject to a special statutory regime. It is domiciled in Berne.

1.3 Financial assets

Financial assets include long-term loans to subsidiaries of Swiss Post Ltd. They are measured at a maximum of acquisition cost less any necessary impairment losses. Loans granted in foreign currencies are measured at the current closing rate. Unrealized losses are recognized, whereas unrealized profits are not disclosed (imparity principle).

1.4 Interests

Swiss Post Ltd controls various subsidiaries. These interests are recognized in the balance sheet at cost less any necessary impairment losses.

1.5 Intangible assets

Any intangible assets acquired are capitalized at cost, provided that they offer the company economic benefits over several years. Internally generated intangible assets are capitalized if they meet the necessary requirements at the balance sheet date. Intangible assets are depreciated on a straight-line basis. If there are any signs of overvaluation, the carrying amounts are checked and impairment losses recognized if necessary.

1.6 Decision to dispense with additional information in the notes to the annual financial statements, cash flow statement and management report

Swiss Post Ltd, as the parent company within Swiss Post Group, prepares consolidated financial statements in accordance with a recognized financial reporting standard (International Financial Reporting Standards, IFRS). Consequently, and as set out in article 961d, paragraph 1 of the Swiss Code of Obligations, additional information in the notes to the annual financial statements, the cash flow statement and the management report is dispensed with in these financial statements, in accordance with the requirements for financial reporting for larger undertakings.

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2 | Information on the balance sheet and income statement

2.1 Trade accounts receivable

| Swiss Post Ltd Trade accounts receivable | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Amounts due from third parties | 0 | - |
| Amounts due from interests | 2 | 6 |
| Total trade accounts receivable | 2 | 6 |

2.2 Other current receivables

| Swiss Post Ltd Other current receivables | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Amounts due from third parties | 0 | 0 |
| Amounts due from interests | 1,357 | 1,322 |
| Total other current receivables | 1,357 | 1,322 |

2.3 Financial assets

| Total financial assets | 881 | 820 |
|---|------------|------------|
| Financial assets in relation to interests | 881 | 820 |
| Financial assets in relation to third parties | 0 | 0 |
| CHF million | 31.12.2014 | 31.12.2015 |
| Swiss Post Ltd Financial assets | | |

2.4 Interests

| Swiss Post Ltd Interests | | | Share capital | | Interest in percent |
|--|-----------|----------|---------------|-----------------------------|-----------------------------|
| Company | Domicile | Currency | in 1000 | Balance as at 31.12.2014 | Balance as at 31.12.2015 |
| Directly held interests | | | | | |
| Switzerland | | | | | |
| PostFinance Ltd | Bern | CHF | 2,000,000 | 100 | 100 |
| PostBus Switzerland Ltd | Bern | CHF | 72,000 | 100 | 100 |
| Post Real Estate Ltd | Bern | CHF | 100,000 | 20 ¹ | 20 |
| Post CH Ltd | Bern | CHF | 500,000 | 100 | 100 |
| PostBus Management Ltd | Bern | CHF | 100 | - | 100 |
| Germany | | | | | |
| Swiss Post Solutions Holding GmbH | Bamberg | EUR | 25 | 100 | 100 |
| Liechtenstein | | | | | |
| Swiss Post Insurance AG | Triesen | CHF | 30,000 | 100 | 100 |
| Significant indirectly held interests | | | | | |
| Switzerland | | | | | |
| PostMail Ltd | Bern | CHF | 100 | 100 | 100 |
| Swiss Post Solutions Ltd | Zürich | CHF | 1,000 | 100 | 100 |
| Mobility Solutions Ltd | Bern | CHF | 100 | 100 | 100 |
| PostLogistics Ltd | Dintikon | CHF | 20,000 | 100 | 100 |
| SecurePost Ltd | Oensingen | CHF | 4,000 | 100 | 100 |

1 Swiss Post Ltd indirectly holds an additional 80 percent in Post Real Estate Ltd.

2.5 Intangible assets

The intangible assets disclosed in the balance sheet are capitalized Swiss Post brands.

2.6 Trade accounts payable

| Swiss Post Ltd Trade accounts payable | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Liabilities relating to third parties | 3 | 0 |
| Liabilities relating to interests | 0 | 0 |
| Total trade accounts payable | 3 | 0 |

2.7 Current interest-bearing liabilities

| Swiss Post Ltd Current interest-bearing liabilities | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Liabilities relating to interests | 171 | 96 |
| Total current interest-bearing liabilities | 171 | 96 |

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| Swiss Post Ltd | Non-current interest-bearing liabilities |
|----------------|--|
| CUE million | |

| CHF million | 31.12.2014 | 31.12.2015 |
|--|------------|------------|
| Liabilities relating to third parties | 1,280 | 1,270 |
| Total non-current interest-bearing liabilities | 1,280 | 1,270 |

2.9 Share capital

The share capital stands at 1,300,000,000 francs. The 1,300,000 registered shares, each with a par value of 1,000 francs, are owned by the Swiss Confederation.

2.10 Trade income

Trade income principally discloses revenue from licence fees.

2.11 Income from interests

Dividend income from the financial years 2015 and 2014 from the following interests is reported in income from interests: Post CH Ltd, PostFinance Ltd, Swiss Post Insurance AG and Post Real Estate Ltd.

2.12 Financial income

Financial income mainly consists of interest income from loans to interests and repayments received on receivables for which impairment losses were previously recognized.

3 | Additional information

3.1 Full-time equivalents

The average annual number of full-time equivalents did not exceed 50, either in the year under review or in the previous year.

3.2 Bond issues

Swiss Post Ltd has several outstanding private placements totalling 1,270 million francs. 11 tranches overall, expiring between 2018 and 2032, and with an average remaining maturity of approximately ten years, were raised on the capital market from major, predominantly domestic, private and institutional investors. The average interest rate applicable to these private placements is 0.83 percent.

3.3 Liabilities relating to employee benefits schemes

The liabilities relating to the Swiss Post pension fund totalled 48,732 francs at 31 December 2015 (31 December 2014: 46,775 francs), and are reported in other current liabilities. They are classed as liabilities relating to third parties.

3.4 Collateral for third party liabilities

As at 31 December 2015, guarantees and guarantee obligations amounted to 18 million francs (31 December 2014: 18 million francs).

Under the system of group taxation for value added tax, liability is as follows: Each person or partnership belonging to a VAT group is jointly and severally liable for all taxes owed by the group (VAT) together with the taxpayer.

On 31 December 2015, as in the previous year, Letters of Comfort to third parties existed, deposited by Swiss Post Ltd.

3.5 Material events occurring after the reporting period

No material events occurred after the reporting period which either would have resulted in changes to the carrying amounts of the assets and liabilities disclosed or would have to be disclosed in this section of the Report.

There is no other information required by law as set out in article 959c, paragraph 1, section 4 of the Swiss Code of Obligations.

4 | Proposed appropriation of distributable profit

At the General Meeting on 26 April 2016, the Board of Directors will propose that the distributable profit of 361 million francs for the financial year ended 31 December 2015 be appropriated as follows:

| Swiss Post Ltd Appropriation of distributable profit proposed by the Board | d of Directors |
|--|----------------|
| CHF million | 31.12.2015 |
| Amount carried forward from the previous year | 55 |
| Profit for the year | 306 |
| Available distributable profit | 361 |
| Dividends | -200 |
| Amount carried forward to new account | 161 |

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Report of the Statutory Auditor on the Financial Statements

As statutory auditor, we have audited the accompanying financial statements of Swiss Post Ltd, presented on pages 154 to 160 of the financial report, which comprise the income statement, balance sheet and notes for the year ended 31 December 2015.

Board of Directors' Responsibility

The Board of Directors is responsible for the preparation of the financial statements in accordance with the requirements of Swiss law and the company's articles of incorporation. This responsibility includes designing, implementing and maintaining an internal control system relevant to the preparation of financial statements that are free from material misstatement, whether due to fraud or error. The Board of Directors is further responsible for selecting and applying appropriate accounting policies and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Swiss law and Swiss Auditing Standards. Those standards require that we plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers the internal control system relevant to the entity's preparation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control system. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements for the year ended 31 December 2015 comply with Swiss law and the company's articles of incorporation.

Report on Other Legal Requirements

We confirm that we meet the legal requirements on licensing according to the Auditor Oversight Act (AOA) and independence (article 728 CO) and that there are no circumstances incompatible with our independence.

In accordance with article 728a paragraph 1 item 3 CO and Swiss Auditing Standard 890, we confirm that an internal control system exists, which has been designed for the preparation of financial statements according to the instructions of the Board of Directors.

We further confirm that the proposed appropriation of available earnings complies with Swiss law and the company's articles of incorporation. We recommend that the financial statements submitted to you be approved.

KPMG AG Orlando Lanfranchi Licensed Audit Expert Auditor in Charge

Stefan Andres Licensed Audit Expert

Gümligen-Berne, 7 March 2016

PostFinance annual financial statements

PostFinance Ltd reports to the Group in accordance with International Financial Reporting Standards (IFRS) and issues its financial statements pursuant to the Accounting rules for banks, securities dealers, financial groups and conglomerates (ARB) (FINMA Circular 2015/1 "Accounting – Banks").

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Reconciliation

PostFinance Ltd reports to the Group in accordance with IFRS and issues its financial statements pursuant to the Accounting rules for banks, securities dealers, financial groups and conglomerates (ARB) (FINMA Circular 2015/1 "Accounting – Banks"). The following table shows the differences between the two accounting standards and reconciles the profit for the year in accordance with IFRS with the ARB financial statements.

| PostFinance Ltd Reconciliation of profit | | |
|---|------|-------|
| CHF million | 2014 | 2015 |
| PostFinance segment operating profit (EBIT) as per IFRS before fees and net cost compensation | 382 | 463 |
| Management/licence fees/net cost compensation | 90 | 99 |
| PostFinance segment operating profit (EBIT) as per IFRS after fees and net cost compensation | 472 | 562 |
| Net income from associates | 1 | 1 |
| Operating profit from subsidiaries | 3 | 15 |
| Net financial income | -3 | -3 |
| Earnings before tax (EBT) | 473 | 575 |
| Income tax | -97 | - 145 |
| PostFinance Ltd profit reported to the Group as per IFRS | 376 | 430 |
| Amortization of revalued held-to-maturity financial assets | -78 | -65 |
| Principle of lower of cost or market value for financial assets as per ARB | 20 | -28 |
| Realized gains from (earlier than scheduled) sales | -20 | -9 |
| Valuation differences between IAS 19 and Swiss GAAP ARR 16 | 15 | 16 |
| Depreciation of revalued real estate | -4 | -2 |
| Individual value adjustments due to lower fair value (fixed assets) | -1 | -11 |
| Amortization of goodwill | -200 | -200 |
| Adjustment of deferred tax effects as per IFRS | 59 | 90 |
| PostFinance Ltd profit as per ARB | 167 | 221 |

The main positions in the reconciliation of profit are as follows:

- The goodwill capitalized as part of the conversion is amortized by 200 million francs annually.
- Swiss Post reports its segments in accordance with IFRS based on operating profit before management, licence fees and net cost compensation. For this reason, the reconciliation of profit includes an offset of 99 million francs on the operating profit (previous year: 90 million francs).

PostFinance Ltd statutory annual financial statements

The following pages show the PostFinance Ltd statutory financial statements in accordance with the Accounting rules for banks (articles 25–28 of the Banking Ordinance, FINMA Circular 2015/1 "Accounting – Banks" ARB).

Balance sheet

| PostFinance Ltd Balance sheet as per ARB | | | |
|---|-------|------------|------------|
| CHF million | Notes | 31.12.2014 | 31.12.2015 |
| Assets | | | |
| Liquid assets | | 41,746 | 38,882 |
| Amounts due from banks | | 3,948 | 4,471 |
| Amounts due from securities financing transactions | 5 | 1,309 | 311 |
| Amounts due from customers | 6 | 10,704 | 10,993 |
| Mortgage loans | 6 | 0 | 0 |
| Trading portfolio assets | | - | - |
| Positive replacement values of derivative financial instruments | 7 | 5 | 61 |
| Other financial instruments at fair value | | - | - |
| Financial investments | 8 | 59,055 | 57,395 |
| Accrued income and prepaid expenses | | 682 | 653 |
| Participations | 9, 10 | 48 | 59 |
| Tangible fixed assets | 11 | 1,027 | 1,175 |
| Intangible assets | 12 | 1,600 | 1,400 |
| Other assets | 13 | 145 | 289 |
| Total assets | | 120,269 | 115,689 |
| | | | |
| Total subordinated claims | | - | - |
| of which subject to mandatory conversion and/or debt waiver | | | - |
| Liabilities | | | |
| Amounts due to banks | | 2,788 | 1,220 |
| Liabilities from securities financing transactions | 5 | - | 108 |
| Amounts due in respect of customer deposits | | 110,111 | 106,966 |
| Trading portfolio liabilities | | - | - |
| Negative replacement values of derivative financial instruments | 7 | 174 | 210 |
| Liabilities from other financial instruments at fair value | | - | - |
| Cash bonds | | 155 | 134 |
| Bond issues and central mortgage institution loans | | - | - |
| Accrued expenses and deferred income | | 122 | 118 |
| Other liabilities | 13 | 33 | 17 |
| Provisions | 16 | 12 | 13 |
| Reserves for general banking risks | | - | - |
| Bank's capital | 17 | 2,000 | 2,000 |
| Statutory capital reserve | | 4,682 | 4,682 |
| of which tax-exempt capital contribution reserve | | 4,682 | 4,682 |
| Statutory retained earnings reserve | | - | - |
| Voluntary retained earnings reserves | | - | - |
| Profit carried forward | | 25 | - |
| Profit | | 167 | 221 |
| Total liabilities | | 120,269 | 115,689 |
| | | | |
| Total subordinated liabilities | | - | - |
| of which subject to mandatory conversion and/or debt waiver | | - | - |

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| PostFinance Ltd Off-balance sheet transactions | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Contingent liabilities | - | 1 |
| Irrevocable commitments | 656 | 676 |
| Obligations to pay up shares and make further contributions | - | - |
| Credit commitments | | - |

Reconciliation of BAG with ARB

PostFinance applies the new Accounting rules for banks (ARB) (FINMA Circular 2015/1) as at 31 December 2015. To improve legibility and facilitate comparison, the financial figures as at 31 December 2014 have also been adapted to reflect the new accounting structure. No value adjustments have been made.

Income statement

| CHF millionNotes2014Interest and discount income220Interest and dividend income from trading portfolios-Interest and dividend income from financial investments943Interest expense-198Gross result from interest operations965Changes in value adjustments for default risks and losses from interest operations-87Net result from interest operations8778Commission income from securities trading and investment activities42Commission income from securities trading and investment activities94Commission income from other services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option2511come from participations1Result from real estate55Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27-458-509Operating income28Other result from ordinary activities28Other adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237Changes to provisions and other value adjustments, and losses-237Changes to provisions and other value adjustments, and losses-237 | |
|--|-------|
| Interest and dividend income from trading portfolios-Interest and dividend income from financial investments943Interest expense-198Gross result from interest operations965Changes in value adjustments for default risks and losses from interest operations-87Net result from interest operations878Commission income from securities trading and investment activities42Commission income from securities trading and investment activities94Commission income from other services630Commission income from other services630Commission income from other services630Commission income from other services175Result from commission business and services175Result from trading activities and the fair value option2516611Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses2728-509Operating expenses2829-509Operating expenses-237 | 2015 |
| Interest and dividend income from trading portfolios-Interest and dividend income from financial investments943Interest expense-198Gross result from interest operations965Changes in value adjustments for default risks and losses from interest operations-87Net result from interest operations878Commission income from securities trading and investment activities42Commission income from securities trading and investment activities94Commission income from other services630Commission income from other services630Commission income from other services630Commission income from other services175Result from commission business and services175Result from trading activities and the fair value option2516618Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses2728-509Operating expenses2829-509Operating expenses-237 | 196 |
| Interest and dividend income from financial investments943Interest expense-198Gross result from interest operations965Changes in value adjustments for default risks and losses from interest operations-87Net result from interest operations878Commission income from securities trading and investment activities42Commission income from securities trading and investment activities94Commission income from ther services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option2516625Result from trading activities37Income from participations1Result from redinary expenses-13Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27-458-967Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | - 150 |
| Interest expense-198Gross result from interest operations965Changes in value adjustments for default risks and losses from interest operations-87Net result from interest operations878Commission income from securities trading and investment activities42Commission income from securities trading and investment activities94Commission income from other services630Commission income from other services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option25Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27Que adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | 852 |
| Gross result from interest operations965Changes in value adjustments for default risks and losses from interest operations-87Net result from interest operations878Commission income from securities trading and investment activities42Commission income from lending activities94Commission income from other services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option25Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary activities200Operating income1,419Personnel expenses2727-458General and administrative expenses2828-509Operating expenses-967Value adjustments to a participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | -95 |
| Changes in value adjustments for default risks and losses -87 from interest operations 878 Net result from interest operations 878 Commission income from securities trading and investment activities 42 Commission income from lending activities 94 Commission income from other services 630 Commission income from other services 630 Commission business and services 175 Result from commission business and services 175 Result from trading activities and the fair value option 25 Result from trading activities and the fair value option 25 Result from the disposal of financial investments 37 Income from participations 1 Result from real estate 55 Other ordinary income 120 Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 28 28 -509 Operating expenses 28 29 -667 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | -95 |
| from interest operations -87 Net result from interest operations 878 Commission income from securities trading and investment activities 42 Commission income from lending activities 94 Commission income from other services 630 Commission expense -591 Result from commission business and services 175 Result from trading activities and the fair value option 25 Result from the disposal of financial investments 37 Income from participations 1 Result from real estate 55 Other ordinary income 120 Other ordinary expenses -13 Other result from ordinary activities 201 Operating income 1,419 Personnel expenses 27 27 -458 General and administrative expenses 28 28 -509 Operating expenses 28 296 -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 953 |
| Commission income from securities trading and investment activities42Commission income from lending activities94Commission income from other services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option25Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other result from ordinary activities200Operating income1,419Personnel expenses27-45828General and administrative expenses28-509-967Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | 13 |
| Commission income from lending activities94Commission income from other services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option25Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27-458-509Operating expenses-237Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | 966 |
| Commission income from lending activities94Commission income from other services630Commission expense-591Result from commission business and services175Result from trading activities and the fair value option25Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27-458-509Operating expenses-237Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | 42 |
| Commission expense-591Result from commission business and services175Result from trading activities and the fair value option25166Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27Operating expenses27Operating expenses27Operating expenses27Operating expenses27Operating expenses27Operating expenses27Operating expenses27Operating expenses28Operating expenses-509Operating expenses-237 | 14 |
| Result from commission business and services175Result from trading activities and the fair value option25166Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27Comparison28Operating expenses27Operating expenses27Other adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | 639 |
| Result from trading activities and the fair value option25166Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27-45828General and administrative expenses28Operating expenses-967Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | -497 |
| Result from trading activities and the fair value option25166Result from the disposal of financial investments37Income from participations1Result from real estate55Other ordinary income120Other ordinary expenses-13Other result from ordinary activities200Operating income1,419Personnel expenses27-45828General and administrative expenses28Operating expenses-967Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets-237 | |
| Result from the disposal of financial investments 37 Income from participations 1 Result from real estate 55 Other ordinary income 120 Other ordinary expenses -13 Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 27 Operating expenses 28 Operating expenses 28 Operating expenses -237 | 198 |
| Income from participations 1 Result from real estate 55 Other ordinary income 120 Other ordinary expenses -13 Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 27 Ogenating expenses 28 Operating expenses 28 Operating expenses 28 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 188 |
| Result from real estate 55 Other ordinary income 120 Other ordinary expenses -13 Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 27 Operating expenses 28 Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 34 |
| Other ordinary income 120 Other ordinary expenses -13 Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 27 QBerating expenses 28 Operating expenses -509 Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 1 |
| Other ordinary expenses -13 Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 27 -458 General and administrative expenses 28 -509 Operating expenses -967 -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 56 |
| Other result from ordinary activities 200 Operating income 1,419 Personnel expenses 27 -458 General and administrative expenses 28 -509 Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 142 |
| Operating income 1,419 Personnel expenses 27 -458 General and administrative expenses 28 -509 Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | -50 |
| Personnel expenses 27 -458 General and administrative expenses 28 -509 Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 183 |
| General and administrative expenses 28 -509 Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | 1,535 |
| Operating expenses -967 Value adjustments on participations and depreciation and amortization of tangible fixed assets and intangible assets -237 | -473 |
| Value adjustments on participations and depreciation and amortization of tangible fixed assets -237 | -518 |
| of tangible fixed assets and intangible assets -237 | -991 |
| | -258 |
| | -238 |
| Operating result 202 | |
| Operating result 203 | 276 |
| Extraordinary income 29 7 | 4 |
| Extraordinary expenses – | - |
| Changes in reserves for general banking risks – | - |
| Taxes 30 -43 | -59 |
| Profit 167 | 221 |

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Appropriation of profit

| PostFinance Ltd Distributable profit | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Profit for the year | 167 | 221 |
| Profit carried forward | 25 | - |
| Total distributable profit | 192 | 221 |

At the General Meeting on 8 April 2016, the Board of Directors of PostFinance will propose the following appropriation of profit (previous year: 27 March 2015):

| PostFinance Ltd Appropriation of profit | | |
|---|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Allocation to other reserves | - | - |
| Dividend distribution | 192 | 221 |
| Profit carried forward to new account | - | - |
| Total distributable profit | 192 | 221 |

Cash flow statement

| PostFinance Ltd Cash flow statement as per ARB | Cash inflow | Cash outflow | Cash inflow | Cash outflow |
|---|-------------|--------------|-------------|--------------|
| CHF million | 2014 | 2014 | 2015 | 2015 |
| Cash flow from operating activities (internal financing) | | | | |
| Profit for the year | 167 | - | 221 | - |
| Value adjustments on participations, depreciation and amortization of tangible fixed assets and intangible assets | 237 | - | 257 | - |
| Provisions and other value adjustments | 2 | - | 1 | - |
| Change in value adjustments for default risks and losses | 87 | - | - | 13 |
| Accrued income and prepaid expenses | 39 | - | 29 | - |
| Accrued expenses and deferred income | - | 51 | - | 4 |
| Other items | 78 | - | 65 | - |
| Previous year's dividend | | 240 | - | 192 |
| Subtotal | 319 | | 364 | |
| Cash flow from shareholder's equity transactions | | | | |
| Share capital | - | - | - | - |
| Recognized in reserves | | - | - | - |
| Subtotal | | | | - |
| Cash flow from transactions in respect of participations, tangible fixed assets and intangible assets | | | | |
| Participations | _ | 34 | - | 15 |
| Real estate | 0 | 89 | 3 | 121 |
| Other tangible fixed assets | - | 21 | - | 82 |
| Intangible assets | - | - | - | - |
| Subtotal | - | 144 | _ | 215 |
| Cash flow from banking operations | | | | |
| Amounts due to banks | 408 | - | - | 1,568 |
| Liabilities from securities financing transactions | - | - | 108 | - |
| Amounts due in respect of customer deposits | 2,992 | - | - | 3,145 |
| Cash bonds | - | 5 | - | 22 |
| Negative replacement values of derivative financial instruments | 153 | - | 37 | - |
| Other liabilities | - | 84 | - | 16 |
| Amounts due from banks | - | 867 | - | 523 |
| Amounts due from securities financing transactions | 5,842 | - | 997 | - |
| Amounts due from customers | - | 1,146 | - | 289 |
| Mortgage loans | - | - | 0 | - |
| Positive replacement values of derivative financial instruments | 91 | - | - | 56 |
| Financial investments | - | 4,820 | 1,608 | - |
| Other accounts receivable | | 107 | - | 144 |
| Subtotal | 2,457 | | | 3,013 |
| Liquidity | | | | |
| Liquid assets | | 2,632 | 2,864 | - |
| Subtotal | | 2,632 | 2,864 | - |
| Total | 2,776 | 2,776 | 3,228 | 3,228 |

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Statement of changes in equity

| Presentation of the statement of changes in equity | | | | Reserves | Voluntary retained | | |
|---|----------------|-----------------|------------------------------|------------------------------|--|-------------------------|-------|
| CHF million | Bank's capital | Capital reserve | Retained earnings reserve | for general banking risks | earnings reser- ves and profit carried forward | Result of the period | Total |
| Equity as at 1.1.2015 | 2,000 | 4,682 | - | - | 192 | - | 6,874 |
| Dividends | - | - | - | - | -192 | - | -192 |
| Profit | - | - | - | - | - | 221 | 221 |
| Equity as at 31.12.2015 | 2,000 | 4,682 | 0 | 0 | 0 | 221 | 6,903 |

Notes

1 | Business name and the legal form and domicile of the bank

Business name:PostFinance Ltd (company number CHE-114.583.749)Legal form:Private limited company (Ltd)Domicile:Berne (Switzerland)

2 | Accounting and valuation policies

General principles

The bookkeeping, accounting and valuation policies are based on the Swiss Code of Obligations, the Banking Act and the related ordinance, statutory provisions and the guidelines issued by the Swiss Financial Market Supervisory Authority (FINMA). The true and fair view statutory single-entity financial statements give an accurate picture of the assets, liabilities, financial position and results of operations of the company in accordance with the accounting rules for banks, securities dealers, financial groups and conglomerates.

Individual report figures are rounded in the notes, while calculations are carried out using the nonrounded figures. Small rounding differences may therefore occur.

Foreign currency translation

Balance sheet items in foreign currency are converted at the foreign exchange rates valid at the end of the year. Any resulting exchange gains and losses are recognized in the income statement. Income and expenses are converted at the applicable daily rates.

| Closing rates | | |
|---------------|------------|------------|
| | 31.12.2014 | 31.12.2015 |
| EUR | 1.2028 | 1.0810 |
| USD | 0.9892 | 0.9900 |
| GBP | 1.5392 | 1.4685 |

Offsetting

In principle, no offsetting takes place, except in the cases set out below. Receivables and payables are offset if all the following conditions are met: the receivables and payables arise from transactions of the same type with the same counterparty, with the same maturity or earlier maturity of the receivable and in the same currency, and cannot lead to a counterparty risk. Positive and negative replacement values with the same counterparty are offset provided that legally recognized and enforceable bilateral agreements are in place. Value adjustments are deducted from the corresponding asset item.

Trade date/settlement date accounting

In principle, securities transactions are recognized on the trade date. Concluded foreign exchange and money market transactions are recognized in the balance sheet on the settlement date (value date). Foreign exchange transactions are recognized in the balance sheet in positive replacement values of derivative financial instruments or negative replacement values of derivative financial instruments until their settlement date.

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General valuation principles

The detailed positions of items in the balance sheet are valued separately (item-by-item valuation).

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Liquid assets, amounts due from banks and amounts due from securities financing transactions

These items are included in the balance sheet at their nominal value or acquisition cost less value adjustments for impaired loans / receivables. Impairment is measured according to the difference between the book value of the receivable and the presumably collectible amount, taking into account the counterparty risk and the net proceeds from the realization of any collateral. Any premiums and discounts related to bank receivables are accrued over the term. Cash outflows arising from reverse repurchase transactions are presented as amounts due from securities financing transactions. Financial investments obtained from transactions as collateral are generally not recognized in the balance sheet. Interest income from reverse repurchase transactions is accounted for using the accrual-based accounting principle. Securities lending and borrowing transactions are recorded at the value of the cash deposits that have been received or made, including the accrued interest. Securities borrowed or received as collateral are only recognized in the balance sheet if PostFinance gains control over the contractual rights associated with these securities. Securities lent and provided as collateral are only taken off the balance sheet if PostFinance loses the contractual rights associated with these securities. The fair values of the securities borrowed and lent are monitored on a daily basis in order to provide or claim additional collateral where required. Securities cover for reverse repurchase and securities lending transactions is recognized on a daily basis at current fair values. Fees received or paid in relation to securities lending and repurchase transactions are stated in the result from commission business and services.

Amounts due from customers and mortgage loans

These items are included in the balance sheet at their nominal value or acquisition cost less value adjustments for impaired loans/receivables. Impairment is measured according to the difference between the book value of the receivable and the presumably collectible amount, taking into account the counterparty risk and the net proceeds from the realization of any collateral. Any premiums and discounts related to bank receivables are accrued over the term. Receivables are classed as impaired at the latest when the contractually agreed payments of capital and/or interest are more than 90 days outstanding. Interest outstanding for more than 90 days is regarded as overdue. In addition to individual value adjustments, PostFinance calculates portfolio value adjustments to cover losses incurred on the balance sheet date that cannot yet be identified separately. Provisions for default risks are made for the accounts of private and business customers that have been overdrawn for more than 60 days. Value adjustments that are no longer economically necessary are released to income. All value adjustments are deducted directly from this item in the balance sheet.

Overdue interest, the collection of which is impaired, is no longer accrued as income, but is reported without interest when its collection is so doubtful that the accrual of such interest is no longer deemed appropriate. If a receivable is considered entirely or partially uncollectible or a waiver has been granted, the amount of the receivable is derecognized from the corresponding value adjustment.

Trading portfolio assets

Securities held for trading acquired primarily with the aim of achieving short-term gains by making targeted use of fluctuations in market prices are measured at fair value. Realized and unrealized profit and loss from these securities is recorded in the result from trading activities and the fair value option. Interest and dividend income from securities held for trading is recognized under net interest income. Where, as an exception, no fair value is ascertainable, valuation and recognition are to follow the principle of the lower of cost or market value.

Positive and negative replacement values of derivative financial instruments

Derivative financial instruments which are not accounted for under the hedge accounting rules or which do not meet the conditions to qualify for hedge accounting are treated as trading instruments. Derivative financial instruments acquired for trading purposes are recognized at fair value and are subsequently measured at fair value. Hedge accounting is applied if derivative financial instruments are effective in offsetting changes in fair value or cash flows attributable to the hedged items. The effectiveness of these hedges is reviewed every six months. Fair value hedges are used to hedge exposure to changes in fair value of an asset or liability. Changes in the fair value of both the hedging instrument and the hedged underlying instrument are recognized in the income statement. Cash flow hedges are used to hedge anticipated future transactions. Changes in value to the extent a hedge is effective are allocated to the compensation account, while changes in value to the extent a hedge is ineffective are recognized at fair value in positive replacement values of derivative financial instruments or negative replacement values of derivative financial instruments.

Financial investments

Financial investments with a fixed maturity that PostFinance intends and is able to hold to maturity are measured at amortized cost (accrual method). The effective interest method spreads the difference between the acquisition cost and the repayment amount (premium/discount) over the life of the asset in question using the present value method. The fair values of financial instruments are determined on the basis of stock market prices and valuation techniques (present value method, etc.). In the case of listed financial instruments, the fair values correspond to market prices provided that such prices have been set on a price-efficient and liquid market. Holdings in equity securities (shares) are valued according to the principle of the lower of cost or market value. Debt securities acquired without the intention of being held to maturity are also valued according to the principle of the lower of cost or market value. PostFinance checks its financial investments on a regular basis for any indication that an asset may be impaired. Here it looks in particular to fair value trends and the downgrading of credit ratings by recognized rating agencies or qualified banks. If there are indications that an investment is impaired, the recoverable amount is calculated. In addition to individual value adjustments, PostFinance calculates portfolio value adjustments to cover losses incurred on the balance sheet date that cannot yet be identified separately. Both value adjustments are deducted directly from this item in the balance sheet. Value adjustments that are no longer economically necessary are released to income. Recoveries of receivables written off in prior periods are credited to this item in the balance sheet. Real estate available for sale is recognized in the balance sheet under financial investments according to the principle of the lower of cost or market value.

Participations

All equity securities in companies intended to be held as long-term investments are reported as participations. These items are included in the balance sheet at acquisition cost less economically necessary depreciation in accordance with the individual valuation principle.

Tangible fixed assets

Tangible fixed assets are recognized in the balance sheet at acquisition cost less cumulative depreciation. Tangible fixed assets are depreciated on a straight-line basis over their estimated useful life. Useful life is as follows:

- IT infrastructure 3-4 years
- Postomats 10 years
- Payment transaction software 10 years
- Real estate 10–50 years

Assets associated with the purchase, installation and development of payment transaction software are capitalized if they are of measurable economic benefit.

Regular checks are carried out to determine if there are signs of overvaluation. If this is the case, the book value is compared with the recoverable amount (the higher of fair value less costs to sell and value in use). If the book value of an asset exceeds its recoverable amount, an impairment equal to the difference between the book value and the recoverable amount is recognized in the income statement. Profits realized from the disposal of tangible fixed assets are recorded in extraordinary income, while realized losses are recognized as extraordinary expenses.

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Intangible assets

Surplus assets (goodwill) arising from the initial valuation of a business acquisition are included in the balance sheet under "Intangible assets" and depreciated over their useful life. Capitalized goodwill is depreciated on a straight-line basis over a ten-year period. If an assessment on the balance sheet date shows that the capitalization of a proportion of goodwill is no longer justified, the proportion in question is additionally depreciated on the relevant date. An assessment is carried out if there are any indications of impairment.

Accrued income and prepaid expenses, and accrued expenses and deferred income

Interest income and expenses, commission and other income and expenses during the accounting period are accounted for using the accrual-based accounting principle to ensure that they are correctly represented in the income statement.

Amounts due to banks, liabilities from securities financing transactions and amounts due in respect of customer deposits

Private and business accounts are included in the balance sheet at their nominal value. Financial investments transferred as collateral as part of repurchase transactions continue to be recognized in the balance sheet under "Financial investments". Interest expenses from repurchase transactions are accounted for using the accrual-based accounting principle. Securities cover for repurchase and securities borrowing transactions is recognized on a daily basis at current fair values. Amounts borrowed from banks and cash bonds are recorded on the balance sheet at nominal value.

Provisions

Provisions are made according to objective criteria for all risks detectable on the balance sheet date and presented under this item in the balance sheet. Provisions that are no longer economically necessary are released to income.

Contingent liabilities, irrevocable commitments, obligations to pay up shares and make further contributions

These items are recorded at their nominal value as off-balance sheet transactions. Provisions are made for foreseeable default risks.

Pension benefit obligations

The accounting treatment of pension benefit obligations at PostFinance is based on Swiss GAAP ARR 16/26 in accordance with FINMA Circular 2015/1, margin no. 495 ff. PostFinance employees are insured with the Swiss Post pension fund foundation under a Duoprimat (combined defined benefit and defined contribution) scheme in accordance with the Federal Law on the Occupational Old-age, Survivors' and Disability Benefit Plan (BVG). Staff are thereby insured against the financial consequences of old age, death and disability. The retirement benefits of all active members are calculated on a defined contribution basis and the risk cover (death and disability) on a defined benefit basis. Expenses related to pension benefit obligations are recognized in personnel expenses. Pension benefit obligations represent the actuarial present value of benefits for the employee's eligible insurance period and take the future into account by including statistical probabilities such as death and disability.

The employer contribution reserve is part of the Swiss Post pension fund. PostFinance Ltd has no power of disposal over it. The employer contributions are not capitalized, given that PostFinance does not have control over the future economic benefit.

Taxes

Income tax is determined in each reporting period on the basis of the profit/loss accrued for the year. Deferred tax liabilities are calculated at the current tax rate. Accruals and deferrals are recognized in the balance sheet under accrued income and prepaid expenses or accrued expenses and deferred income.

The tax consequences of time differences between the values of assets and liabilities shown in the balance sheet and their tax bases are recognized as deferred taxes under provisions. Deferred taxes are determined separately in each business period.

Outsourcing of business units

PostFinance Ltd has outsourced various services to Swiss Post Group companies. Significant outsourcing relationships exist with Post CH Ltd in payment transactions, financial services and IT services, and with Swiss Post Solutions Ltd for printing and sending account documents and for the e-bill solution, and with both of these companies for the E-Post Office service, an integrated solution for physical and electronic business communication. The corresponding contracts meet all FINMA requirements with regard to banking secrecy and data protection.

Accounting changes year-on-year

Changes have been made to the presentation of the financial statements (modifications to the minimum structure of the balance sheet, income statement and cash flow statement) following the implementation of the new FINMA Circular 2015/1 "Accounting – Banks" (which replaces Circular 2008/2). The prior-year figures have been applied in accordance with the new accounting principles. The valuation principles remain the same.

Business policy on the use of derivative financial instruments and hedge accounting

PostFinance Ltd uses derivative financial instruments exclusively to hedge interest and currency risks by applying hedge accounting.

PostFinance invests in foreign currency bonds in order to diversify its investment universe. In order to hedge the currency risks, foreign currency bonds refinanced in Swiss francs are transformed into synthetic Swiss franc bonds via currency swaps, and the foreign currency risks are fully mitigated.

Rolling foreign exchange forward contracts are used to hedge the foreign currency risks arising from equity mandates. Most foreign currency risks (>80%) are mitigated as a result.

Interest rate swaps are used to control duration on the assets side. Long (short) duration bonds are transformed into short (long) duration bonds by means of interest rate swaps. Interest rate swaps are used to control the maturity transformation strategy in the overall balance sheet.

Types of hedged items and hedging transactions

PostFinance Ltd mainly uses hedge accounting in connection with bonds (hedging of interest and currency risks by means of interest rate/interest rate currency swaps) and shares (partial hedging of the currency risk via foreign exchange forward contracts).

Composition of groups of financial instruments

Financial investments that are sensitive to interest rates and currencies are hedged by micro hedges. In the case of shares, the currency risk is largely reduced by foreign exchange forward contracts.

Economic relationship between hedged items and hedging transactions

PostFinance Ltd records the relationship between the hedging instrument and the hedged item on the date on which a financial instrument is classed as a hedging relationship. The information recorded includes the risk management objectives and strategy of the hedging transaction, and the methods used to measure the effectiveness of the hedging relationship. The economic relationship between the hedged item and the hedging transaction is constantly measured on a prospective basis in the course of effectiveness tests by measuring factors such as inverse performance and its correlation.

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Effectiveness measurement

Hedging is deemed to be highly effective if the following criteria are essentially met:

 Hedging is considered to be highly effective both upon its initial recognition (on a prospective basis via regression analysis) and throughout its term (retrospectively via the dollar offset method).

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- There is a close economic relationship between the hedged item and the hedging transaction.
- There is an inverse relationship between the value changes of the hedged item and those of the hedging transaction with regard to the hedged risk.
- The actual results of the hedging are within a range of 80-125 percent.

Ineffectiveness

If the result of the effectiveness test is within a range of (80-125 percent), hedge accounting may be applied for the relevant period in accordance with IAS 39. If this results in an ineffective portion, this is included in the income statement for the period in question.

Events after the balance sheet date

On the date of issue of the financial statements, no material events had occurred as at 31 December 2015 which would have to be disclosed in the financial statements and/or in the notes.

3 | Risk management

PostFinance operates an appropriate financial and operational risk management system in accordance with banking regulation requirements. The specific business risks faced by PostFinance, namely interest rate, liquidity, credit, market and operational risks, are managed using industry-standard tools and methods.

Organization

PostFinance's Board of Directors conducts an annual risk assessment. It sets out the primary guidelines and principles on managing financial and operational risks, approves the risk policy, and sets conditions which the operating units are required to observe in managing risks. These limits are based on the international standardized approach set out in the regulatory provisions and specify the highest risks that PostFinance may take, expressed in terms of "equity needed to meet regulatory requirements". Maximum risk exposure is determined by the risk-bearing capacity of PostFinance and the risk appetite of the Board of Directors. The PostFinance Executive Board is responsible for the active management of financial and operational risks within the framework defined by the Board of Directors and ensures that the risk management infrastructure meets requirements in organizational, human resources, technical and methodology terms. Its duties and responsibilities include implementing risk control and risk monitoring by establishing limits in individual risk categories and by defining requirements for risk monitoring reports. The Executive Board is informed of the risk measurement results and the extent to which limits are used in monthly reports. This enables it to decide on the necessary control measures, if any. The Risk Management department at PostFinance provides support to the Executive Board and to the Asset & Liability Committee mandated for this purpose in managing financial risks in the overall balance sheet. It identifies and measures the financial risks entered into by PostFinance and proposes control measures. It also monitors and reports on the effectiveness of the control decided upon. The Risk Control department defines appropriate instruments to identify, measure, evaluate and control the risks entered into by PostFinance in the non-financial area. It also provides support to risk managers in applying these instruments. As an independent control body, it monitors the established risk profile across all risk categories and provides a central overview of the entire risk situation of PostFinance Ltd.

Financial risk measurement methods

The methods of measuring and monitoring risks are applied at the level of both the individual Post-Finance portfolio and the overall PostFinance balance sheet. Risks are limited and monitored by means of a multi-level limit system. A variety of methods of differing degrees of complexity are used to measure financial risks. The principal aim of risk measurement is to allow the supervisory bodies to

control risks adequately at all times. The methods applied at PostFinance to measure risks include measurement methods based on scenario analyses (e.g. to measure the earnings effects of interest rate risks or the full utilization of credit risk limits), sensitivity analyses (e.g. to measure the present value effects arising from interest rate risks) and value-at-risk methods (e.g. to measure fair value risks resulting from equity investments).

Financial risk management at PostFinance

The following financial risks are constantly taken, measured, controlled and monitored at PostFinance:

Interest rate risk and balance sheet structure risk

The term "interest rate risk" refers to the potential impact of a change in market interest rates on the present value of assets and liabilities in the balance sheet, resulting mainly from maturity mismatches, as well as the possible effect on the result from interest operations in the income statement. PostFinance's interest-earning operations are a key earnings driver for Swiss Post. As changes in interest rates have a direct impact on net interest income, management of the risks associated with such changes is considered a priority. The majority of the customer deposits held by PostFinance do not earn a fixed rate of interest or require capital commitment. The interest rate and capital commitment of these deposits are therefore estimated using a replication method which aims to map the most closely matching maturities of similar customer products while minimizing the interest margin volatility of each product. The Executive Board notifies the Treasury department of the maturities of money and capital market investments on the basis of the target present value sensitivity, and defines the maturity transformation strategy as a result. The resulting imbalance between the liability and asset interest rates corresponds to the maturity transformation, which is controlled from a present value and income perspective. The present value perspective covers the net effect of a change in interest rates on the equity of PostFinance in the event of modifications to the yield curve. Future cash flow accruals are discounted according to the risk-adjusted present value formula. Sensitivity to a parallel shift in the yield curve is determined on the one hand, and to isolated interest shocks at specific maturities (key rates) on the other. Unlike assessments based on present value, income perspective analyses examine the impact of several potential multiple period interest scenarios on PostFinance's future net interest income. In addition, dynamic income simulations are carried out according to several deterministic scenarios These scenarios describe future market interest trends and the resulting changes in customer interest and customer volumes for each replica, as well as different maturity transformation strategies where applicable. As at 31 December 2015, the absolute change in the present value of equity with a parallel shift in the yield curve of -100 basis points amounted to -410 million francs (previous year: -46 million francs with a shift in interest of -100 basis points). Post-Finance currently uses a negative maturity transformation. This means that a rise in interest rates would have a positive present value effect for PostFinance overall. A shift of -100 basis points therefore represents the adverse interest rate scenario. The rise in negative maturity transformation was primarily caused by an increase in duration on the liabilities side. Given the challenging market environment, the duration of the investment business could not be extended sufficiently to offset the effect of the increase in duration on the liabilities side. The income effect of an adverse scenario in comparison with the baseline scenario stood at -41 million francs (previous year: -27 million francs) for the following year.

Credit risks

PostFinance Ltd was granted a banking licence on 26 June 2013. Even with a banking licence, Post-Finance Ltd is not permitted to issue direct loans and mortgages due to postal legislation provisions. Interest-bearing customer deposits therefore do not go towards granting mortgages, but are invested on the money and capital markets. PostFinance continues to pursue a conservative investment strategy. Liquidity and creditworthiness are the main criteria for its investment decisions. A large proportion of customer deposits remain invested as a sight deposit balance at the SNB. The term "credit risk" refers to the risk that a counterparty will no longer be able to fulfil its obligations, thereby causing the other party to incur financial losses. Credit risk increases as counterparties become more concentrated in an individual sector or region. Economic developments affecting whole sectors or regions can threaten the solvency of an entire group of otherwise unrelated counterparties. The credit risks associated with the Treasury department's investments in the money and capital markets are limited through investment regulations and prescribed limits. Limits apply at counterparty and rating structure level as well as for controlling country risks. Investments are only permitted if the debtor has a rating and its creditworthiness is classed as investment grade. Specifications and investment

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restrictions are based on publicly accessible ratings by recognized rating agencies and qualified banks, and are constantly updated to reflect changes in a counterparty's creditworthiness. Compliance with prescribed limits is monitored on an ongoing basis and is also verified before the conclusion of each transaction.

Note on collateral concentration risks:

Collateral concentration risks may arise when carrying out repo transactions (financial investments in exchange for collateral) and securities lending transactions (securities lending in exchange for collateral). The collateral protects PostFinance against the counterparty default risk, as it can be realized by PostFinance in the event of default by the counterparty. High concentrations of collateral are measured, monitored and restricted, as considerable losses in collateral value can lead to the insolvency of counterparties (the issuers of the collateral).

Note on credit risks arising from mortgage lending and SME financing:

The mortgage lending solutions offered in cooperation with Münchener Hypothekenbank eG (MHB) since June 2008 do not result in any credit risks for PostFinance. These are borne entirely by the partner bank. Since autumn 2009, PostFinance has been collaborating with Valiant Bank on financing for SMEs. This cooperation arrangement has enabled PostFinance to expand its range of services in the retail market. Since autumn 2010, PostFinance has also worked with Valiant Bank on mortgage lending to private customers. The credit risks resulting from the two areas of cooperation are assumed by Valiant Bank.

Liquidity risks

Liquidity risk refers to the risk that current and future payment obligations cannot be met on time or in full. Liquidity risks are managed in the short, medium and long term. To guarantee liquidity on a daily basis, financial cushions are defined for the settlement of unforeseen payments. These financial cushions should be available for use in stress situations in particular, when it may no longer be possible to turn to the unsecured interbank market for liquidity. The minimum amount for a financial cushion is based on high daily cash outflows with an extremely low probability of occurrence. Liquidity in the short term is guaranteed and limited by determining the Liquidity Coverage Ratio (LCR), which is a regulatory key figure. As at 31 December 2015, the Liquidity Coverage Ratio stood at 217 percent (previous year: 186 percent). To ensure liquidity in the medium term, liquidity stress scenarios are defined that last at least three months and must not lead to illiquidity. The long-term structural liquidity situation is reassessed by the Executive Board on an annual basis. There is an emergency plan to resolve any liquidity crises.

Foreign currency risks

The term "foreign currency risk" refers to the risk that the value of a financial instrument may change as a result of fluctuations in exchange rates. Such risks arise at PostFinance as a result of international payment transactions, products in foreign currencies and foreign currency investments. Currency swaps and interest rate swaps as well as foreign exchange forward contracts are used to hedge against the impact of changes in foreign currency market interest rates or exchange rate changes on the fair values and earnings of fixed-interest bonds. Foreign currency risks are measured and limited in the overall balance sheet using the value-at-risk indicator. All asset and liability transactions with an effect on the currency balance are taken into account in the measurement. The historic simulation method is applied with a conservative confidence level. As at 31 December 2015, value-at-risk arising from foreign currency risks stood at 0.7 million francs (previous year's figure: 0.5 million francs).

Other market risks

PostFinance invests in shares and fund investments in its banking book in order to tap into additional sources of revenue. To measure the market risks arising from these transactions, the risk factors that have an impact on the present value of the relevant position are assigned to each position. These risk factors include interest, currency, credit spread and share price risks. Index proxies are also used to measure the credit risk of fund investments. To determine other market risks, changes in present value are modelled according to the change in the assigned risk factors before being measured and limited using the value-at-risk indicator. The historic simulation method is applied with a conservative confidence level. As at 31 December 2015, value-at-risk arising from other market risks stood at 329 million francs (previous year's figure: 123 million francs). The increase was mainly due to fixed-interest investments that had been recognized as available-for-sale in order to offer greater flexibility in terms of balance sheet controlling under IFRS, and are therefore also included in the market risk analysis.

A loss reporting threshold is established for measuring and controlling the accounting effects of changes in fair value. This threshold refers to losses in fair value during the calendar year that are recognized in the income statement. Measures must be taken by the Executive Board if the loss in fair value exceeds the reporting threshold.

Operational risk management at PostFinance

Definition

In line with the Basel Committee on Banking Supervision, operational risk at PostFinance is defined as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. The principles on managing operational risk at PostFinance are set out in the risk policy.

Organization

PostFinance operates an operational risk management system that is controlled from a central specialist unit. This defines the risk management process for the entire area and ensures regular and transparent identification, measurement, monitoring and reporting of all material operational risks. The specialist unit also provides the necessary tools and instruments and acts as the interface between line management and the Executive Board Committee for Internal Control (GLA IK), which is responsible for the effective and efficient implementation of the operational risk management policy. Each department and team functions as its own decentralized operational risk controller, gathering the relevant information in its role as coordinator for its organizational unit, carrying out risk identification and assessment, and assuming responsibility for recording losses. A decentralized operational risk manager is responsible for each of the largest operational risks at PostFinance (2015: nine top risks; previous year: eight top risks). These risk managers are responsible for the regular assessment and monitoring of the top risk assigned to them and report to the Executive Board Committee for Internal Control (GLA IK), on a quarterly basis.

Tools

PostFinance has various industry-standard tools with which to actively manage operational risk. Firstly, loss data across the entire company is collected together, enabling past operational losses to be analysed, common trends to be identified and measures to be taken based on the findings. Secondly, structured risk assessments (self risk assessments) are used to evaluate potential risk scenarios that could in future pose a threat to PostFinance. The resulting risk inventory allows the Executive Board Committee for Internal Control (GLA IK) to obtain a good overview of the company's entire risk situation. In addition, the measures decided upon by the Executive Board Committee for Internal Control (GLA IK) to mitigate operational risks are monitored centrally. Early risk warning indicators are used, in particular, by the decentralized units to promptly identify any change in the risk situation.

Reporting

The Executive Board Committee for Internal Control (GLA IK) receives quarterly reports on the current top risks and, if necessary, introduces measures to mitigate the risks. The PostFinance Board of Directors is informed of the risk situation at PostFinance based on this information.

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4 | Capital adequacy disclosure

| Capital adequacy disclosure | | | |
|--|---|------------|------------|
| CHF million | Basis as per CAO | 31.12.2014 | 31.12.2015 |
| Eligible equity capital | | | |
| Common equity tier 1 (CET1) | | 5,107 | 5,282 |
| Tier 2 capital (T2) | | 177 | 151 |
| Total eligible equity capital (CET1 + T2) | | 5,284 | 5,433 |
| Required equity | | | |
| Credit risks | International standardized approach (SA-BIS) | 1,714 | 1,861 |
| Non-counterparty risks | International standardized approach (SA-BIS) | 82 | 94 |
| Market risks | Market risk, standardized approach | 17 | 5 |
| Operational risks | Basic indicator approach | 218 | 208 |
| Total minimum required equity | as per art. 42, CAO | 2,031 | 2,168 |
| 80% equity cushion (for equity target of 14.4%) | in accordance with FINMA: maximum rate, category 2 | 1,625 | 1,734 |
| Total required capital (T1+T2) | as per art. 45, CAO | 3,656 | 3,902 |

Additional information in accordance with FINMA Circular 2008/22, margin no. 51:

Details of equity requirements are published at www.postfinance.ch.

Information regarding the balance sheet

5 | Securities financing transactions

| Breakdown of securities financing transactions (assets and liabilities) | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Book value of receivables from cash collateral delivered in connection with securities borrowing and reverse repurchase transactions | 1,309 | 311 |
| Book value of obligations from cash collateral received in connection with securities lending and repurchase transactions | - | 108 |
| Book value of securities lent in connection with securities lending or delivered as collateral in connection with securities borrowing as well as securities in own portfolio transferred in connection with repurchase agreements | 1,765 | 2,107 |
| with unrestricted right to resell or pledge | 1,765 | 1,996 |
| Fair value of securities received and serving as collateral in connection with securities lending or securities borrowed in connection with securities borrowing as well as securities received in connection with reverse repurchase agreements with an unre- | | |
| stricted right to resell or repledge | 1,309 | 2,434 |

6 | Collateral for loans/receivables and off-balance-sheet transactions, as well as impaired loans/receivables

| Presentation of collateral | | | | | | | |
|---|------------------------|--------------------|-----------|--------|--------|--|--|
| for loans/receivables | | Type of collateral | | | | | |
| as at 31.12.2015 and 31.12.2014 CHF million | Secured by mortgage | Other collateral | Unsecured | Total | | | |
| Loans (before netting with value adjustments) | | | | | | | |
| Amounts due from customers | 1 | - | - | 11,029 | 11,029 | | |
| Mortgage loans | | 0 | - | - | 0 | | |
| Residential property | | 0 | - | - | 0 | | |
| Total loans (before netting with value adjustments) | 31.12.2015 | 0 | _ | 11,029 | 11,029 | | |
| | | | | - | | | |
| | 31.12.2014 | 0 | | 10,740 | 10,740 | | |
| Total loans (after netting | | | | | | | |
| with value adjustments) | 31.12.2015 | 0 | - | 10,993 | 10,993 | | |
| | 31.12.2014 | - | - | 10,704 | 10,704 | | |

1 Loans to municipalities, cities and cantons. These loans all have a rating issued by a rating agency recognized by FINMA.

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| Presentation of collateral for | or | | | | |
|--|------------------------|------------------|--------------------|-------|-----|
| off-balance-sheet transacti | | | Type of collateral | | |
| as at 31.12.2015 and 31.12.2014 CHF million | Secured by mortgage | Other collateral | Unsecured | Total | |
| Off-balance sheet | | | | | |
| Contingent liabilities | | _ | _ | 1 | 1 |
| Irrevocable commitments | | - | - | 676 | 676 |
| Total off-balance sheet | 31.12.2015 | _ | - | 677 | 677 |
| | 31.12.2014 | - | _ | 656 | 656 |

| Impaired loans/receivables | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Gross debt amount ¹ | 2 | 34 |
| Estimated liquidation value of collateral ² | - | - |
| Net debt amount | 2 | 34 |
| Individual value adjustments | 2 | 34 |

Expired bond and its individual value adjustment were reclassified from financial investments to amounts due from banks.
 Credit or liquidation value per customer: the lower value is to be applied.

7 | Derivative financial instruments

| Presentation of derivative financial instruments (assets and liabilities) | | | Trading instruments | | ł | Hedging instruments |
|---|--------------------------------|--------------------------------|---------------------|--------------------------------|--------------------------------|---------------------|
| as at 31.12.2015 CHF million | Positive replacement values | Negative replacement values | Contract volume | Positive replacement values | Negative replacement values | Contract volume |
| Interest rate instruments | | | | | | |
| Swaps | _ | _ | _ | _ | 159 | 3,607 |
| Foreign exchange/precious metals | | | | | | |
| Forward contracts | 3 | 6 | 576 | 11 | 10 | 1,386 |
| SWAPS CCIRS | - | - | _ | 46 | 34 | 2,010 |
| Total before netting agreements as at 31.12.2015 | 3 | 6 | 576 | 57 | 204 | 7,003 |
| of which, determined using a valuation model | 3 | 6 | 576 | 57 | 204 | 7,003 |
| 31.12.2014 | 3 | 3 | 867 | 2 | 171 | 5,515 |
| of which, determined using a valuation model | 3 | 3 | 867 | 2 | 171 | 5,515 |
| Total after netting agreements as at 31.12.2015 | 3 | 6 | 576 | 57 | 204 | 7,003 |
| 31.12.2014 | 3 | 3 | 867 | 2 | 171 | 5,515 |

| Breakdown by counterparty | | | |
|--|----------------------------|---------------------------------|-----------------|
| as at 31.12.2015 CHF million | Central clearing houses | Banks and securities dealers | Other customers |
| Positive replacement values (after netting agreements) | _ | 60 | 0 |

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8 | Financial investments

| Breakdown of financial investments | Book valu | ue | Fair value | | |
|---|------------|------------|------------|------------|--|
| CHF million | 31.12.2014 | 31.12.2015 | 31.12.2014 | 31.12.2015 | |
| Debt securities | 57,953 | 55,757 | 60,762 | 58,403 | |
| of which, intended to be held to maturity | 57,953 | 55,757 | 60,762 | 58,403 | |
| Equity securities | 1,243 | 1,638 | 1,365 | 1,729 | |
| Total | 59,196 | 57,395 | 62,127 | 60,132 | |
| of which, securities eligible for repo transactions in accordance with liquidity requirements | 37.685 | 48.387 | _ | _ | |

| Breakdown of counterparties by rating ¹ | | | | | | |
|--|------------|----------|--------------|-----------|----------|---------|
| CHF million | AAA to AA- | A+ to A- | BBB+ to BBB- | BB+ to B- | Below B- | Unrated |
| Debt securities: book values | 45,857 | 5,887 | 2,052 | 636 | 113 | 1,211 |

1 The following ratings agencies, all of which are recognized by FINMA, were consulted for the ratings: fedafin AG, Fitch Ratings, Moody's Investors Service, Standard & Poor's Ratings Services.

9 | Participations

| Presentation of participations | | | | | | | | | 2015 | |
|--------------------------------|---------------------|---------------------------------------|--------------------------|------------------------|-----------|-----------|----------------------|--------------------------------|--------------------------|-------------------------------|
| CHF million | Acquisition cost | Accumu- lated value adjustments | Book value 31.12.2014 | Reclassi- fications | Additions | Disposals | Value adjustments | Depre- ciation reversals | Book value 31.12.2015 | Market value 31.12.2015 |
| Participations | | | | | | | | | | |
| with market value | 28 | -4 | 24 | - | - | - | -4 | - | 20 | 20 |
| without market value | 25 | -1 | 24 | - | 15 | - | - | - | 39 | - |
| Total participations | 53 | -5 | 48 | - | 15 | - | -4 | _ | 59 | 20 |

10 | Significant participations

| Significant participations | | | _ | Share of capital and of votes ¹ | | |
|---|--|----------|--------------------|--|------------|--|
| CHF or EUR million, percent | Business activities | Currency | Company capital | 31.12.2014 | 31.12.2015 | |
| Debtors Service Ltd, Berne, Switzerland | Accounts receivable management | CHF | 1 | 100% | 100% | |
| TWINT AG, Berne, Switzerland | Mobile payment | CHF | 10 | 100% | 100% | |
| SECB Swiss Euro Clearing Bank GmbH, Frankfurt a.M., Germany | Payment transaction processing in EUR for Swiss financial institutions | EUR | 30 | 25% | 25% | |
| SIX Interbank Clearing Ltd, Zurich, Switzerland | Payment transaction processing for financial institutions | CHF | 1 | 25% | 25% | |

1 All significant participations are held directly.

Additional information on the true and fair view statutory single-entity financial statements in accordance with FINMA Circular 2015/1, margin no. 264: The effect of a theoretical application of the equity method with regard to these participations would be to reduce total assets by 4 million francs (previous year: increase of 8 million francs) and profit for the year by 11 million francs (previous year: increase of 2 million francs).

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11 | Tangible fixed assets

| Presentation of tangible fixed assets | | | | | | | | | 2015 |
|---|---------------------|--------------------------|--------------------------|------------------------|-----------|-----------|--------------|-----------|--------------------------|
| CHF million | Acquisition cost | Accumulated depreciation | Book value 31.12.2014 | Reclassi- fications | Additions | Disposals | Depreciation | Reversals | Book value 31.12.2015 |
| Bank buildings | 187 | -17 | 170 | - | 6 | 0 | -6 | - | 170 |
| Other real estate | 829 | -44 | 785 | - | 115 | -3 | -31 | - | 866 |
| Proprietary or separately acquired software | 33 | -1 | 32 | _ | 66 | _ | -2 | - | 96 |
| Other tangible fixed assets | 78 | -38 | 40 | - | 15 | - | -12 | - | 43 |
| Total tangible fixed assets | 1,127 | -100 | 1,027 | - | 202 | -3 | -51 | _ | 1,175 |

| Future lease obligations under operating leases | | | | | | | | | | |
|---|------|------|------|------|------|------|-------|--|--|--|
| CHF million | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total | | | |
| Future lease payments | 21 | 20 | 2 | 1 | 0 | 0 | 44 | | | |
| of which cancellable within a year | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | |

12 | Intangible assets

| Presentation of intangible assets | | | | | | | 2015 |
|-----------------------------------|------------|-----------------------------|--------------------------|-----------|-----------|--------------|--------------------------|
| CHF million | Cost value | Accumulated amortization | Book value 31.12.2014 | Additions | Disposals | Amortization | Book value 31.12.2015 |
| Goodwill | 2,000 | -400 | 1,600 | _ | _ | -200 | 1,400 |
| Total intangible assets | 2,000 | -400 | 1,600 | _ | - | -200 | 1,400 |

13 | Other assets and other liabilities

| Breakdown of other assets | | | | |
|--|--------------|--------------|-------------------|-------------------|
| and other liabilities | 31.12.2014 | 31.12.2015 | 31.12.2014 | 31.12.2015 |
| CHF million | Other assets | Other assets | Other liabilities | Other liabilities |
| Compensation account | 100 | 144 | - | - |
| Deferred income taxes recognized as assets | 1 | - | - | - |
| Indirect taxes | 41 | 142 | 32 | 15 |
| Other assets and liabilities | 3 | 3 | 1 | 2 |
| Total other assets and other liabilities | 145 | 289 | 33 | 17 |

14 | Pledged or assigned assets and assets under reservation of ownership

| Total amount of assets pledged or assigned to secure own commitments and of assets under reservation of ownership ¹ | | |
|--|------------|------------|
| CHF million | 31.12.2014 | 31.12.2015 |
| Book value of assets pledged and assigned as collateral | 0 | 0 |

1 Excluding securities lending and securities borrowing, and repurchase transactions.

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Pension benefit obligations

There is no independent pension scheme for PostFinance staff. Their pension benefits are handled exclusively by the Swiss Post pension fund. The employer may be required to pay restructuring contributions in the event of underfunding of the Swiss Post pension fund.

Additional amounts due for extended disability benefit plans in the form of transitional disability insurance (supplementary disability pensions for men up to the age of 65 and women up to the age of 64) and staff vouchers are taken into account in the annual financial statements.

Liabilities relating to own pension schemes as per Swiss GAAP ARR 16

All the compulsory ordinary employer contributions associated with the pension plan are accounted for as personnel expenses using the accrual-based accounting principle. An annual assessment is carried out in accordance with Swiss GAAP ARR 16 to determine whether the pension schemes generate an economic benefit or an economic obligation for PostFinance. The assessment is based on information from contracts, the financial statements of the pension schemes and other calculations presenting their financial situation and current overfunding or underfunding – in accordance with Swiss GAAP ARR 26 accounting principles. PostFinance does not however intend to use the economic benefit that may result from overfunding to reduce employer contributions. Consequently, a future economic benefit is not capitalized. An economic obligation is however recognized under liabilities. With 43,644 active insured people and 28,714 pensioners (as at 31 October 2015), the Swiss Post pension fund had total assets of 15,641 million francs as at 31 December 2015 (previous year: 15,944 million francs). The level of cover calculated according to the accounting principles applicable to the Swiss Post pension fund stands at just under 100 percent (previous year: 102.7 percent). As the Swiss Post pension fund value fluctuation reserves have not yet reached the set regulatory level, there is no overfunding available. The Swiss Post pension fund has employer contribution reserves of 1,056 million francs, of which 550 million francs with a waiver of use (previous year: 1,081 million francs, of which 550 million francs with a waiver of use). A technical interest rate of 2.25 percent (previous year: 3 percent) and the technical basis of BVG 2010 (previous year: BVG 2010) were used to calculate pension cover. It should be noted that all data regarding the Swiss Post pension fund is based on the information available at the time of drawing up the ARR 16 financial statements. Consequently, it may differ from the actual information contained in the annual financial statements for the Swiss Post pension fund. A detailed assessment did not reveal any financial impact on the bank; according to the financial statements for the Swiss Post pension fund drawn up according to Swiss GAAP ARR 26, there were no spare funds or underfunding as at 31 December 2015. There are no employersponsored pension schemes.

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The economic benefit or obligations and pension expenses can be summarized as follows:

| Presentation of the economic benefit/obligation and the pension expenses | Economic interest of PostFinance Ltd | Overfunding/ underfunding | Economic interest of PostFinance Ltd | Change in economic interest versus previous year ¹ | Pension expenses in per- sonnel expenses | Contributions paid | Pension expenses in per- sonnel expenses |
|--|---|------------------------------|---|--|--|--------------------|--|
| CHF million | 31.12.2014 | 31.12.2015 | 31.12.2015 | 2015 | 31.12.2014 | 2015 | 31.12.2015 |
| Swiss Post pension fund | 0 | 4 | 0 | 0 | 33 | 34 | 34 |
| Staff vouchers | -5 | -6 | -6 | 1 | 1 | 0 | 1 |
| Disability pensions | -1 | -1 | -1 | 0 | 0 | 0 | 0 |
| Total ARR 16 | -6 | -3 | -7 | 1 | 34 | 34 | 35 |

1 Economic benefit/obligation.

The employer contribution reserves of the Swiss Post pension fund are allocated based on the percentage of PostFinance's retirement capital of PostFinance Ltd's entire retirement capital. This gives the following picture:

| Employer contribution reserves (ECR) | Net amount | Nominal value | Waiver of use | Net amount | | ice of ECR on inel expenses |
|--------------------------------------|------------|------------------|------------------|------------|------------|--------------------------------|
| CHF million | 31.12.2014 | 31.12.2015 | 31.12.2015 | 31.12.2015 | 31.12.2014 | 31.12.2015 |
| Swiss Post pension fund | 29 | 60 | -31 | 29 | 0 | 0 |
| Total ARR 16 | 29 | 60 | -31 | 29 | 0 | 0 |

16 | Value adjustments and provisions, and reserves for general banking risks

| Presentation of value adjustments and provisions, reserves for general banking risks, and changes therein during the current year | | Use in con- formity with | | | New creations | | |
|---|---------------------|------------------------------------|-------------------------|------------------------------------|----------------------|-----------------------|--------------------------|
| CHF million | as at 31.12.2014 | designated purpose ¹ | Currency differences | Past due inter- est, recoveries | charged to income | Releases to income | Balance at 31.12.2015 |
| Provisions for pension benefit obligations | 6 | - | - | - | 1 | - | 7 |
| Other provisions | 6 | 2 | - | - | 3 | 1 | 6 |
| Total provisions | 12 | 2 | - | _ | 4 | 1 | 13 |
| Reserves for general banking risks | | | | | | | |
| Value adjustments for default and country risks | 276 | _ | - | - | 14 | -28 | 262 |
| of which, value adjustments for default risks in respect of impaired loans/receivables | 97 | _ | _ | _ | 14 | _ | 111 |
| of which, value adjustments for latent risks | 179 | - | - | - | - | -28 | 151 |
| | | | | | | | |

1 There were no changes in purpose.

17 | Bank's capital

PostFinance Ltd is owned entirely by Swiss Post Ltd.

| Presentation of the bank's capital | | | 31.12.2014 | | | 31.12.2015 |
|------------------------------------|--------------------|------------------|-------------------------------------|--------------------|------------------|-------------------------------------|
| CHF million, number in million | Total par value | No. of shares | Capital eligible for dividend | Total par value | No. of shares | Capital eligible for dividend |
| Bank's capital | | | | | | |
| Share capital | 2,000 | 2 | 2,000 | 2,000 | 2 | 2,000 |
| of which, paid up | 2,000 | 2 | 2,000 | 2,000 | 2 | 2,000 |
| Total bank's capital | 2,000 | 2 | 2,000 | 2,000 | 2 | 2,000 |

18 | Amounts due from/to related parties

| Disclosure of amounts due from/to related parties | | Amounts due from | | Amounts due to |
|--|------------|------------------|------------|----------------|
| CHF million | 31.12.2014 | 31.12.2015 | 31.12.2014 | 31.12.2015 |
| Holders of qualified participations | 1,580 | 1,630 | 693 | 635 |
| Group companies | 7 | 13 | 1 | 7 |
| Linked companies | 6 | 9 | 577 | 831 |
| Transactions with members of governing bodies | 0 | 0 | 3 | 3 |

Associated companies and subsidiaries that are under the direct or indirect management of associated companies are regarded as linked companies.

Transactions (such as securities transactions, payment transactions, and interest on deposits) with related parties, with the exception of members of the Executive Board and Senior Management (senior management and individual specialist functions at PostFinance Ltd), were carried out according to the same terms and conditions and lending rates as transactions with third parties.

Industry-standard preferential conditions apply to the Executive Board and members of Senior Management, as is the case for all PostFinance employees.

PostFinance only issues loans and mortgages in cooperation with partners. These are not regarded as transactions with members of governing bodies in the strict sense and are therefore not shown in the Annual Report.

19 | Holders of significant participations

| Disclosure of holders of significant participations | | 31.12.2014 | | 31.12.2015 |
|---|---------|-------------|---------|-------------|
| CHF million | Nominal | % of equity | Nominal | % of equity |
| With voting rights: Swiss Post Ltd | 2,000 | 100 | 2,000 | 100 |

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20 | Maturity structure of financial instruments

Presentation of the maturity structure of financial instruments

| (assets/financial instruments) | | | | | | | Due | |
|---|----------|-------------|--------------------|--------------------------|-----------------------------------|---------------|-------------|---------|
| CHF million, as at 31.12.2015 and 31.12.2014 | At sight | Cancellable | Within 3 months | Within 3 to 12 months | Within 12 months to 5 years | After 5 years | No maturity | Total |
| Liquid assets | 38,882 | - | - | - | - | - | - | 38,882 |
| Amounts due from banks | 204 | - | 422 | 400 | 1,895 | 1,550 | - | 4,471 |
| Amounts due from securities financing transactions | - | - | 311 | - | - | - | - | 311 |
| Amounts due from customers | 307 | 6 | 1,049 | 912 | 3,801 | 4,917 | - | 10,993 |
| Mortgage loans | - | - | 0 | - | - | - | - | 0 |
| Positive replacement values of derivative financial instruments | 61 | - | - | - | - | - | - | 61 |
| Financial investments | 1,513 | - | 2,103 | 5,970 | 32,367 | 15,441 | - | 57,395 |
| Total 31.12.2015 | 40,967 | 6 | 3,886 | 7,282 | 38,063 | 21,908 | - | 112,113 |
| 31.12.2014 | 43,510 | 11 | 4,957 | 6,904 | 39,095 | 22,462 | | 116,939 |

Presentation of the maturity structure of financial instruments (debt capital/financial instruments)

| CHF million, as at 31.12 | 2.2015 and 31.12.2014 | At sight | Cancellable | Within 3 months | Within 3 to 12 months | Within 12 months to 5 years | After 5 years | No maturity | Total |
|---|-------------------------------|----------|-------------|--------------------|--------------------------|-----------------------------------|---------------|-------------|---------|
| Amounts due to bar | nks | 1,220 | - | - | - | - | - | - | 1,220 |
| Liabilities from secur | rities financing transactions | - | - | 108 | - | - | - | - | 108 |
| Amounts due in resp | pect of customer deposits | 64,140 | 42,826 | - | - | - | - | - | 106,966 |
| Negative replacement financial instruments | nt values of derivative | 210 | _ | _ | - | - | - | _ | 210 |
| Cash bonds | | - | - | 3 | 16 | 102 | 13 | - | 134 |
| Total | 31.12.2015 | 65,570 | 42,826 | 111 | 16 | 102 | 13 | _ | 108,638 |
| | 31.12.2014 | 69,658 | 43,241 | 8 | 13 | 62 | 72 | | 113,054 |

Due

21 | Assets and liabilities by domestic and foreign origin

| domestic and foreign origin in accordance | | | | |
|--|----------|------------|----------|------------|
| with the domicile principle | | 31.12.2014 | | 31.12.2015 |
| CHF million | Domestic | Foreign | Domestic | Foreigr |
| Assets | | | | |
| Liquid assets | 41,723 | 23 | 38,879 | З |
| Amounts due from banks | 3,618 | 330 | 4,432 | 39 |
| Amounts due from securities financing transactions | 784 | 525 | 281 | 30 |
| Amounts due from customers | 10,701 | 3 | 10,991 | 2 |
| Mortgage loans | 0 | - | 0 | - |
| Positive replacement values of derivative financial instruments | 3 | 2 | 13 | 48 |
| Financial investments | 28,776 | 30,279 | 29,572 | 27,823 |
| Accrued income and prepaid expenses | 367 | 315 | 389 | 264 |
| Participations | 44 | 4 | 54 | 5 |
| Tangible fixed assets | 1,027 | - | 1,175 | - |
| Intangible assets | 1,600 | - | 1,400 | - |
| Other assets | 142 | 3 | 287 | 2 |
| Total assets | 88,785 | 31,484 | 87,473 | 28,216 |
| Liabilities | | | | |
| Amounts due to banks | 2,684 | 104 | 1,151 | 69 |
| Liabilities from securities financing transactions | - | - | - | 108 |
| Amounts due in respect of customer deposits | 106,341 | 3,770 | 103,406 | 3,560 |
| Negative replacement values of derivative financial instruments | 148 | 26 | 162 | 48 |
| Cash bonds | 152 | 3 | 131 | З |
| Accrued expenses and deferred income | 122 | 0 | 118 | C |
| Other liabilities | 33 | 0 | 17 | C |
| Provisions | 12 | - | 13 | - |
| Bank's capital | 2,000 | - | 2,000 | - |
| Statutory capital reserve | 4,682 | _ | 4,682 | - |
| Profit carried forward | 25 | _ | _ | - |
| Profit | 167 | - | 221 | - |
| | | | | |

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22 | Assets by country / group of countries

| Breakdown of total assets by country | | | | |
|--|----------|------------|----------|------------|
| or group of countries (domicile principle) | | 31.12.2014 | | 31.12.2015 |
| CHF million, percent | Absolute | Share as % | Absolute | Share as % |
| Assets | | | | |
| Switzerland | 88,785 | 73.8 | 87,474 | 75.7 |
| Europe | 25,714 | 21.4 | 21,547 | 18.6 |
| North America | 3,135 | 2.6 | 4,194 | 3.6 |
| Other countries | 2,635 | 2.2 | 2,474 | 2.1 |
| Total assets | 120,269 | 100.0 | 115,689 | 100.0 |

23 | Assets by credit rating of country groups

| Breakdown of total assets by credit rating of country groups | | |
|--|-----------------|------------------|
| (risk domicile view) ¹ | Net foreign exp | osure 31.12.2015 |
| CHF million, percent | Absolute | Share as % |
| Rating (Moody's) | | |
| Aaa | 18,470 | 64.80 |
| Aa | 8,375 | 29.39 |
| A | 481 | 1.69 |
| Ваа | 909 | 3.19 |
| Ва | 137 | 0.48 |
| В | 0 | 0.00 |
| Саа | 100 | 0.35 |
| No rating | 29 | 0.10 |
| Total | 28,501 | 100.0 |

1 No disclosure of figures as at 31.12.2014.

24 | Assets and liabilities by currency

| as at 31.12.2015 | CUE | 5110 | | CDD | 10)/ | Other | T. 4.1 |
|---|---------|-------|-------|-----|------|-------|---------|
| CHF million | CHF | EUR | USD | GBP | JPY | Other | Total |
| Assets | | | | | | | |
| Liquid assets | 38,755 | 127 | - | - | - | - | 38,882 |
| Amounts due from banks | 4,250 | 125 | 78 | 1 | 7 | 10 | 4,471 |
| Amounts due from securities financing transactions | 250 | 22 | 39 | - | - | - | 311 |
| Amounts due from customers | 10,982 | 11 | 0 | 0 | 0 | 0 | 10,993 |
| Mortgage loans | 0 | - | | - | - | - | 0 |
| Positive replacement values of derivative financial instruments | 61 | - | - | - | - | - | 61 |
| Financial investments | 51,790 | 3,845 | 1,532 | 52 | 60 | 116 | 57,395 |
| Accrued income and prepaid expenses | 613 | 37 | 3 | - | - | - | 653 |
| Participations | 54 | 5 | - | - | - | 0 | 59 |
| Tangible fixed assets | 1,175 | - | - | - | - | - | 1,175 |
| Intangible assets | 1,400 | - | - | - | - | - | 1,400 |
| Other assets | 287 | 0 | 0 | 1 | 0 | 1 | 289 |
| Total assets shown in balance sheet | 109,617 | 4,172 | 1,652 | 54 | 67 | 127 | 115,689 |
| Delivery entitlements from spot exchange, forward forex and forex options transactions | 3,629 | 211 | 72 | 30 | _ | 29 | 3,971 |
| Total assets | 113,246 | 4,383 | 1,724 | 84 | 67 | 156 | 119,660 |
| Liabilities | | | | | | | |
| Amounts due to banks | 1,205 | 14 | 1 | 0 | 0 | 0 | 1,220 |
| Liabilities from securities financing transactions | - | 108 | - | - | - | - | 108 |
| Amounts due in respect of customer deposits | 104,332 | 2,239 | 324 | 31 | 7 | 33 | 106,966 |
| Negative replacement values of derivative financial instruments | 210 | - | _ | - | - | - | 210 |
| Cash bonds | 130 | 4 | - | - | - | - | 134 |
| Accrued expenses and deferred income | 118 | 0 | - | - | - | - | 118 |
| Other liabilities | 17 | 0 | 0 | - | - | - | 17 |
| Provisions | 13 | - | - | - | - | - | 13 |
| Bank's capital | 2,000 | - | - | - | - | - | 2,000 |
| Statutory capital reserve | 4,682 | - | - | - | - | - | 4,682 |
| Profit | 221 | - | - | - | - | - | 221 |
| Total liabilities shown in the balance sheet | 112,928 | 2,365 | 325 | 31 | 7 | 33 | 115,689 |
| Delivery obligations from spot exchange, forward forex and forex options transactions | 334 | 1,980 | 1,427 | 46 | 69 | 103 | 3,959 |
| Total liabilities | 113,262 | 4,345 | 1,752 | 77 | 76 | 136 | 119,648 |
| Net position per currency as at 31.12.2015 | - 16 | 38 | -28 | 7 | -9 | 20 | 12 |
| Net position per currency as at 31.12.2014 | | 51 | -25 | 9 | -14 | 9 | -45 |

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Information regarding off-balance sheet transactions

In addition to payment obligations for depositor protection, PostFinance discloses contingent liabilities from pending legal cases in irrevocable commitments. There are no other off-balance-sheet transactions in accordance with FINMA Circular 2015/1 Annexes 5-28 to 5-31.

Information regarding the income statement

25 | Result from trading activities and the fair value option

| Breakdown by business area | | |
|--|------|------|
| CHF million | 2014 | 2015 |
| Payment transactions and financial investments | 168 | 195 |
| Hedge accounting | 0 | 6 |
| Proprietary trading | - 1 | -14 |
| Total result from trading activities | 166 | 188 |

Breakdown by risk and based on the use of the fair value option

| CHF million | 2014 | 2015 |
|--------------------------------------|------|------|
| Result from trading activities from: | | |
| Interest rate instruments | 0 | 0 |
| Foreign currencies | 166 | 188 |
| Total result from trading activities | 166 | 188 |

26 | Material negative interest

PostFinance is affected by the SNB's measures and has paid negative interest on part of its sight deposit balance at the SNB since 22 January 2015. PostFinance has defined individual customer thresholds for major business customers and banks, based on their usual behaviour in relation to payment transactions. The proportion of credit that exceeds this threshold has been subject to a fee since 1 February 2015. PostFinance also introduced lower interest limits on business accounts on 1 March 2015. Expenses and income associated with these measures are recognized in the result from interest operations and are not material in nature for the 2015 financial year.

27 | Personnel expenses

| Breakdown of personnel expenses | | |
|---|------|------|
| CHF million | 2014 | 2015 |
| Salaries (meeting attendance fees and fixed compensation to members of the bank's governing bodies, salaries and benefits) | 368 | 381 |
| Social insurance benefits | 70 | 72 |
| Changes in book value for economic benefits and obligations arising from pension schemes | 0 | 0 |
| Other personnel expenses | 20 | 19 |
| Total personnel expenses | 458 | 472 |

28 | General and administrative expenses

| Breakdown of general and administrative expenses | | |
|--|------|------|
| CHF million | 2014 | 2015 |
| Office space expenses | 58 | 48 |
| Expenses for information and communications technology | 163 | 186 |
| Expenses for vehicles, equipment, furniture and other fixtures, as well as operating lease expenses | 26 | 22 |
| Fees of audit firm(s) (Art. 961a no. 2 CO) | 2 | 2 |
| of which, for financial and regulatory audits | 2 | 1 |
| of which, for other services | 0 | 1 |
| Other operating expenses | 260 | 260 |
| Total general and administrative expenses | 509 | 518 |

29 | Extraordinary income

| Total extraordinary income | 7 | Л |
|----------------------------|------|------|
| Reversals of impairment | 7 | 4 |
| CHF million | 2014 | 2015 |
| Extraordinary income | | |

30 | Taxes

Tax expenses for corporate income tax and taxes on capital stood at 58 million francs (previous year: 43 million francs). As in the previous year, a tax rate of 20.5 percent was used for calculating corporate income tax.

| Current and deferred taxes | | |
|---|------|------|
| CHF million | 2014 | 2015 |
| Expenses for current capital and income taxes | 43 | 58 |
| Creation/release of deferred taxes | 0 | 1 |
| Total taxes | 43 | 59 |

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Report of the Statutory Auditor to the General Meeting of PostFinance AG, Berne

Report of the Statutory Auditor on the Financial Statements

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As statutory auditor, we have audited the financial statements of PostFinance AG, which comprise the balance sheet, income statement, cash flows statement, statement of changes in equity and notes (pages 166 to 194) for the year ended 31 December 2015.

Board of Directors' Responsibility

The Board of Directors is responsible for the preparation of the financial statements in accordance with the provisions governing the preparation of financial statements for Banks, the requirements of Swiss law and the company's articles of incorporation. This responsibility includes designing, implementing and maintaining an internal control system relevant to the preparation of financial statements that are free from material misstatement, whether due to fraud or error. The Board of Directors is further responsible for selecting and applying appropriate accounting policies and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Swiss law and Swiss Auditing Standards. Those standards require that we plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers the internal control system relevant to the entity's preparation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control system. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements for the year ended 31 December 2015 give a true and fair view of the financial position, the results of operations and the cash flows in accordance with the provisions governing the preparation of financial statements for Banks and comply with Swiss law and the company's articles of incorporation.

Report on Other Legal Requirements

We confirm that we meet the legal requirements on licensing according to the Auditor Oversight Act (AOA) and independence (article 728 CO and article 11 AOA) and that there are no circumstances incompatible with our independence.

In accordance with article 728a paragraph 1 item 3 CO and Swiss Auditing Standard 890, we confirm that an internal control system exists, which has been designed for the preparation of financial statements according to the instructions of the Board of Directors.

We further confirm that the proposed appropriation of available earnings complies with Swiss law and the company's articles of incorporation. We recommend that the financial statements submitted to you be approved.

KPMG AG

Ertugrul Tüfekçi Licensed Audit Expert Auditor in Charge

Jakub Pesek Licensed Audit Expert

Berne, 26 February 2016