

















Physical, virtual, mobile: simply near

Swiss Post is there for its customers, anytime and anywhere – thanks to a wide range of services and access points. It offers its services around the clock.

Access points		Postal services	
	Branches		In our self-operated branches (post offices), you can use all postal services during normal opening hours: drop off letters and parcels, collect consignments, buy stamps and make inpayments in cash or with the PostFinance Card.
	Branches with partners		In our branches with partners (postal agencies), you can combine postal transactions with your daily shopping: drop off letters and parcels, collect consignments and buy stamps, and withdraw cash with the PostFinance Card. Cashless payments can be made with the PostFinance Card or the Maestro card. These branches are operated with Swiss Post partners, who are mainly retailers.
	Home delivery service		In rural areas in particular, you can take care of the most important postal transactions directly at your doorstep. Our delivery staff accept letters and parcels and sell stamps while on their rounds. If ordered in advance, you can make inpayments and withdraw cash.
	Private letter boxes		With pick@home, Swiss Post collects your parcels from your home or office. You can order the collection service conveniently online.
	Acceptance/ collection points		If you spend a lot of time on the move, you can collect your parcels where it suits you. You can choose any branch or one of our numerous acceptance and collection points at train stations and petrol stations.
	My Post 24 terminals		You can use My Post 24 terminals to collect and send your parcels and registered letters 24 hours a day.
	Letter boxes		You can post your pre-franked consignments at any time at around 15,000 locations throughout Switzerland. No stamp at hand? You can download an SMS postage stamp to your smartphone 24/7.
	Swiss Post portal		You can find a wide range of services on the Swiss Post website. For example, you can manage your consignments, set up single authorizations or report an address change – all with just one login. With the Post-App, you can also use the most popular services on your mobile.
	Customer Service		Customer Service is available by phone or e-mail to answer any questions on Swiss Post's services.
	Business customer points		Business customers can drop off their mail at dedicated business customer points. At all letter and parcel centers, they can benefit from acceptance points with a direct link to letter and parcel processing.

Access points		Financial services	
	PostFinance branches		Do you need personal financial advice? Our specialists are there for you for questions about payments, savings, investments, retirement planning or financing at 43 branches and 57 consulting offices.
	Postomats		With the PostFinance Card, you can withdraw cash in francs or euros and use other postal account services at all Postomats throughout Switzerland.
	E-finance		Whether by website or app – with e-finance, you can manage your accounts easily and conveniently wherever you are and make payments at the touch of a button.
	E-trading		Whether you're using a computer, tablet or smartphone, you can manage your securities anytime and anywhere with e-trading.
	PostFinance App		Check your account balance and transactions, transfer money, top up prepaid credit, or scan and approve invoices: with the PostFinance App, you can access your account anytime and anywhere.
	TWINT		With TWINT, you can pay for your purchases with your smartphone. TWINT is fast, convenient and cashless. Just install the app and start making mobile payments.
Access point		Mobility services	
	PostBus App		Get door-to-door timetable information, buy timetable-based tickets from different fare networks online, receive up-to-date traffic and diversion notifications in real time – the PostBus App offers many practical features.
	PostBus stops		Do you live in the countryside or a conurbation? PostBus serves 11,773 stops, taking you into town and bringing you back home again safely and punctually.
	PubliBike stations		Get there by public transport and cover the last mile by bicycle. In growing numbers of cities and municipalities, you can hire bicycles and e-bikes around the clock at numerous stations.